

NEW

Recall Plus® - Specialized Consultants, for Specialized Businesses

Introducing the Recall Plus Consulting Network

CHUBB®

The first and only product recall consulting solution in the insurance industry that offers a comprehensive, customized network of specialized consulting assistance - designed to optimize businesses of all sizes.

Product Recalls

Product Recalls are pervasive. In fact, today, there are more than two recalls, per day in the United States. Companies need to surround themselves with consulting partners that have the knowledge and expertise to manage an event, pre, or post-incident.

The Recall Plus Consulting Network does just that by giving the business owner the peace of mind to know that a specialized group of consultants who understand the challenges and pitfalls of global regulatory standards and product safety rules are a phone call away.

Accessing the Recall Plus Consultants

To get started, contact the Chubb Recall Plus Hotline, who will triage the event to the appropriate consultant within the network for discussion and management. Best of all, this service is available 24/7/365. Once the insured is in the network, an Incident Response Manager will coordinate with the appropriate consultant:

- Consumable Products - Neumann Risk Services: Melanie Neumann
- Consumer Goods - Product Safety Advisors: Rick Brenner & Neal Cohen
- Component Parts - Cahill Consultants: Katherine Cahill



The Right Consultant, At the Right Time, When Your Business Needs It Most

Consumable Products	Consumer Goods	Component Parts
<p>Neumann Risk Services</p> <p>Neumann Risk Services provides industry-leading consulting services through the identification, evaluation, and assessment of food safety, regulatory, brand reputation, and operational risks. Neumann helps to achieve compliance and best-in-class food safety risk management programs in areas such as FDA regulatory compliance including the Food Safety Modernization Act (FSMA), supply chain risk management programs, environmental monitoring, USDA regulatory compliance, risk maturity modeling, and food safety culture.</p>	<p>Product Safety Advisors</p> <p>Product Safety Advisors includes two consumer product experts - Rick Brenner & Neal Cohen.</p> <p>Rick Brenner provides expertise in a complete range of consumer product safety and compliance consulting services including interim and outsourced staffing, evaluation and upgrading of existing compliance programs, development and implementation of new compliance programs, management and staff compliance evaluation and training. Product Safety Advisors also offer compliance oversight, offshore supply chain evaluation and oversight for quality control, regulatory compliance and social responsibility.</p> <p>Neal Cohen specializes in navigating compliance with consumer product safety regulations, whether, at the point of design, manufacture, post-sales surveillance, or regulatory compliance.</p>	<p>Cahill Consultants</p> <p>Cahill Consultants works with companies to protect against product failures and contamination. Additionally, Cahill Consultants provides broad industry knowledge that focuses on the prevention and mitigation of recall events. With Six Sigma and Lean Manufacturing expertise, Cahill Consultants helps to protect the client's brand, manage business continuity in the event of a crisis, minimize the number of potential lawsuits from occurring, maintain financial stability, and uphold a company's reputation.</p>

Chubb Risk Engineering

Coordinating with this industry-leading team of expert consultants, Chubb Risk Engineering maintains a fully staffed group of professionals dedicated exclusively to underwriting support and the client service needs associated with Recall Plus. Utilizing this model, Chubb Risk Engineering offers a platform unique to the industry for the continued development of resources and materials to support the ever-changing technologies and market dynamics encountered by customers.

Additional Considerations

To maximize the utilization of this network, policyholders may also avail themselves of the expertise of the Recall Plus consultants at multiple levels.

1. Chubb Risk Engineering will coordinate with the consultants in the development of a suite of industry resources, such as White Papers, Best Practices, and similar items that will be available to all policyholders free of charge.
2. Policyholders also have access to the consultant network for business specific projects (as services contracted independently between the policyholder and consultant that are outside of the benefits provided by Chubb Recall Plus).
3. At the option of the policyholder, the consultant network is available for post-incident services and is offered as a reimbursable cost in conjunction with an actual product recall claim event that is determined to be covered by Chubb Recall Plus.

Regarding #2 and #3, the policyholder is engaging the consultant directly and retains a relationship independent of Chubb Ltd. Release or sharing of information with Chubb specific to such services may be done at the discretion of the policyholder.

For maximum productivity, the network of consultants in the Recall Plus Network, offer businesses access to the right information, knowledge, and assistance should a recall event occur. The consultants in the network can be used efficiently by both small and large organizations to help manage a recall event, should one happen.

Contact Us

To learn more, please contact Florian Beerli @ 203.782.4045

Product Recall submission mailbox: productrecall@chubb.com

Chubb. Insured.SM

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Insurance provided by ACE American Insurance Company and its U.S. based Chubb underwriting company affiliates. All products may not be available in all states. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Surplus lines insurance sold only through licensed surplus lines producers. Chubb is the world's largest publicly traded property and casualty insurance group. With operations in 54 countries, Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to adverse group of clients. Chubb Limited, the parent company of Chubb, is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index.