

# Chubb Property Manager

## A Complimentary Service to Help Homeowners After a Hurricane

CHUBB®



At Chubb, we understand there are times when you could use an extra hand... particularly when a hurricane hits your home and you're not there. With **Chubb Property Manager**, you get proactive, complimentary assistance if your secondary and seasonal home is damaged due to hurricane-force winds. This service is available for enrolled homes with wind coverage in the following states: AL, CT, DE, FL, GA, LA, MA, MD, MS, NC, NH, NJ, NY, PA, RI, SC, VA, coastal TX counties<sup>1</sup> and the District of Columbia. Condo/ co-operative and renter policies are not eligible for the service.

Typically, a property manager will care for a home and the surrounding property when the homeowner isn't around or is unavailable. But what if a home suffers damage when the homeowner is living elsewhere or doesn't employ a property manager?

That's when Chubb Property Manager can help. Provided as a complimentary service by Chubb's Risk Consulting department, Chubb Property Manager can quickly assess the condition of the home after a hurricane and begin the process of making it whole again.

Chubb Property Manager can act on your behalf to accomplish the following time-sensitive tasks:

- **Automatically conduct a home inspection.** Chubb closely monitors and tracks the approach of any potential storm. If your home is located within the Chubb Property Manager service area, a Chubb representative will automatically conduct an inspection of your home as soon as it is safely accessible.
- **Property condition report.** A Chubb Risk Consultant with extensive understanding of home construction will provide you with a report that details the exterior condition of your home.
- **Quick claim submission.** If damage is discovered, the Chubb Risk Consultant can help involve your agent or broker, and with your approval, quickly file a claim on your behalf to help expedite the claim process.
- **Short-term repairs.** Once a claim is submitted, and with your approval, Chubb can dispatch mitigation specialists who can board up your home, tarp the roof, extract water, help limit the potential for further damage, and provide a warranty for the work.

## **Proactive water/wind loss prevention services**

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We know that the best way to help protect a home is to provide guidance before a storm even occurs. Chubb offers complimentary water/wind loss prevention services to homeowner policyholders in all coastal areas from Texas to Maine and the entire state of Florida.

- Shutter/impact glass evaluations and customized recommendations
- Emergency planning for large collections
- Evaluation for flood potential
- Identification and evaluation of emerging products and technology
- Referrals to qualified hurricane-related service providers

## **How to enroll in Chubb Property Manager**

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Call 1.866.444.0360, option 2 for enrollment assistance. You will be required to complete an authorization form and sign it in order to grant Chubb permission to access your property. Please provide accurate contact information so that we may quickly reach you in the event of a catastrophe.

## **The completed form can be submitted in the following ways:**

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E-mail: [ChubbRiskConsulting@chubb.com](mailto:ChubbRiskConsulting@chubb.com)

Fax: 1.866.638.9522

Call: 1.866.444.0360, option 2

Mail: Chubb Personal Risk Services,  
202 Hall's Mill Road, Whitehouse Station,  
NJ 08889

## **To learn more**

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For more information about Chubb Property Manager or the Chubb Home Assessment Service, please contact your independent agent or broker.

# Chubb. Insured.<sup>SM</sup>

<sup>1</sup> Eligible Coastal Texas Counties: Aransas, Brazoria, Calhoun, Cameron, Chambers, Galveston, Harris, Jackson, Jefferson, Kenedy, Kleberg, Matagorda, Nueces, Refugio, San Patricio, and Willacy.

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