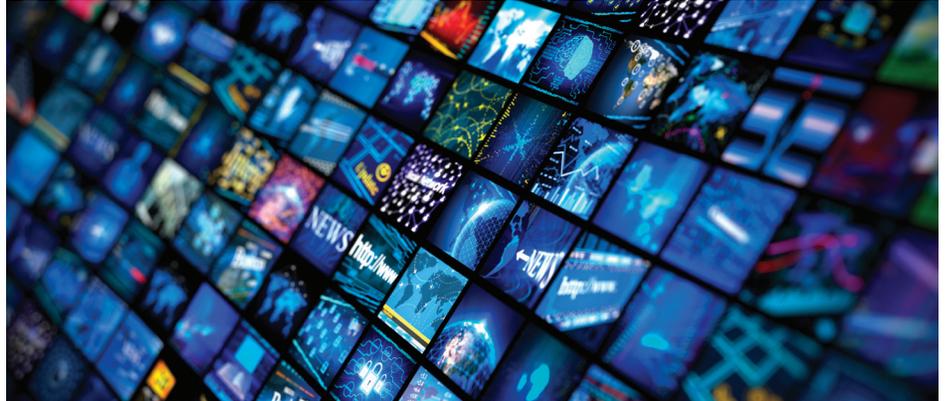# Cyber Services

Loss Mitigation for Cyber Policyholders

CHUBB®

At Chubb, we believe that being prepared for a cyber incident can go a long way in limiting losses when one occurs. To complement our superior insurance protection, we offer enhanced benefits and services through various third party service providers to deliver extra assurance and specialized attention for our cyber policyholders.

Password Defense

Chubb offers policyholders a password manager application for your desktop and mobile devices to help improve cyber security by making it easier for employees to create and use stronger passwords. Motivate individuals to keep healthier password habits by generating strong passwords for websites, storing them in a secure vault and synchronizing them across multiple devices. This system encourages employees not to write down or reuse passwords.

Password Defense: FAQs

How does the application strengthen passwords?
The application's Security Dashboard provides metrics of overall password health, helping individuals easily identify and replace weak or reused passwords.

How are passwords added to the password manager?
Passwords are entered manually through the application on any browser. Individuals can also import passwords that are stored in a browser or other password manager applications.

How does the application secure passwords?
The patented architecture is built to ensure only the account holder can access his/her passwords.

How much does password defense cost?
The offer is complimentary for Chubb's cyber policyholders.

Online Cyber Education

Chubb's cyber policyholders have access to two online cyber education courses that can be quickly and easily deployed to educate employees: Security Awareness Basics and Security Awareness for Information Technology. The online training teaches the basics of:

- Identifying potential threats
- Protecting sensitive data
- Escalating issues to the right people when necessary

Managers are able to download reports from the system to identify who has completed the courses.

Online Cyber Education: FAQs
Who can access the courses?
Both courses can made available to all employees.

Can employees print certificates when they complete a course?
Yes, certificates can be printed to show that an employee has completed the course.

How long does it take to complete each course?
Each course has been designed to take approximately 20 to 30 minutes.

Can additional courses be added to the training portal?
Yes, additional courses are available for purchase.

How much does online cyber education cost?
The offer is complimentary for Chubb's cyber policyholders.

Signature Assessments

Packaged assessments help Chubb's cyber policyholders quickly gauge and understand key areas of risk. These cost-effective, consultative engagements are offered at a flat rate and are performed by a select group of industry-leading service providers. Signature assessments are available for the following:

- Validating a cyber incident response plan
- Identifying sensitive information
- Simulating a phishing attack
- Scanning for network vulnerabilities
- Monitoring cyber security scores

Signature Assessments: FAQs
Are the assessments completed remotely or onsite?
The assessments are designed to be completed remotely. Some providers can complete assessments onsite if necessary.

Does hardware or software have to be installed for the assessments?
No. Assessments can be performed without installations or downloads.

Does Chubb see the results of the signature assessments?
No, Chubb does not receive a copy of the results.

Can policyholders expand the scope of services?
Yes. Policyholders can work directly with each provider to expand the package as needed.

How much does each signature assessment cost?
Chubb's cyber policyholders are able to access assessments at a flat rate of $3,000 each.

Contact Us

To learn more about Chubb's cyber services, email us at cyber@chubb.com or visit www.chubb.com/us/cyber.

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