

Chubb Global Guard

Multinational Liability Insurance

CHUBB®

Casualty

Contents

Introduction	03
The Truly Global Solution	04
Chubb Global Guard®	04
Global Accounts and Multinational Servicing	04
Introducing Chubb Global Accounts	05
Chubb Global Accounts	05
Bringing It All Together	07
MAX	07
Chubb Worldview®	07
Partnership with Chubb	07

Companies are increasingly operating in a global multinational environment with subsidiaries or even small sales outlets positioned overseas. Risks inherent in trading overseas are many, including reputation, cultural differences, regulatory and legislative risk, lack of expertise and knowledge of insurance requirements.

We have successfully blended the knowledge of our local markets with the worldwide perspective of a global organisation.

The Truly Global Solution

Chubb understands these risks and is there to help manage them for you. Not only will you get the coverage that is appropriate to your businesses needs, you will also gain access to Chubb's global network of knowledge and expertise.

Chubb Global Guard®

Chubb Global Guard® is a co-ordinated liability insurance and risk management solution for varying sized companies with overseas subsidiaries or assets. Whether you are a manufacturer with factories overseas, a financial institution with offices around the world, or an international network of hotels, the Chubb Global Guard® solution will give you a centralised and effective programme to manage your multinational liability insurance requirements.

Your Chubb underwriter will structure insurance solutions that address your specific requirements. From regulations governing foreign subsidiaries, to the use of non-admitted insurers, to excess liability, or to localised Public Liability coverage, we deliver solutions that are truly global.

Chubb Global Guard® enables you to:

- Build your multinational liability insurance programme
- Have compliantly issued locally admitted liability policies in a number of different countries
- Tailor coverage that suits your business
- Move premiums quickly and efficiently
- Resolve claims around the world

All of which is underpinned by the following key values:

- Full transparency and disclosure in all our dealings
- A collaborative approach in working with clients and brokers
- Making decisions in the context of our overall business relationship
- A focus on long term partnerships

We look at the whole picture to help clients manage risk comprehensively, confidently and cost effectively.

Global Accounts and Multinational Servicing

At Chubb, we understand the challenges that complex, interconnected risks present for today's large and multinational organisations. We have been providing globally coordinated, locally flexible insurance solutions for large organisations and their brokers for three decades.

Navigating through this uncertain environment is more challenging than ever before.

Introducing Chubb Global Accounts

Chubb Global Accounts is a division that focuses our worldwide underwriting, service and claims capabilities exclusively on large organisations with complex risks.

From traditional P&C and A&H risks to emerging threats related to environmental concerns, terrorism and political violence, Chubb Global Accounts works in tandem with your broker to help manage your entire insurance programme more efficiently, more transparently, and more cost effectively.

Solutions where you are, wherever that may be

We have extensive operations in 54 countries and territories, and a network that spans over 180 countries - all performing under exacting measured and published service standards.

Client relationship management: Easier for you

Our goal is to make managing your insurance programme as easy as possible, and we structured the division that way. Our global, multidisciplinary network is dedicated to providing you, your team and your broker with comprehensive support in all areas of your programme, at all times.

Claims relationship management: Coordinated, real time and responsive

Our claims relationship management for multinational companies is now coordinated by senior claims executives at home and abroad. It is staffed by seasoned claims professionals locally, and supported by consistent protocols and processes globally. When a claim occurs - wherever it occurs - we will manage it consistently and accurately, and we will resolve it efficiently.

Global service: Published standards, transparency and accountability

Our Global Accounts service team ensures timely and consistent administration of your programme.

With leading-edge technology and our expansive network, we manage globally and execute locally. We adhere to demanding performance and delivery standards, so your Chubb experience will always be superior - and consistent - in terms of quality, accuracy and efficiency.

Legal and regulatory monitoring: Local knowledge drives compliance

With local experts around the world, we stay on top of evolving legal and regulatory conditions in real time, so you can always be aware of the requirements that affect your programme, regardless of geography.

Chubb Worldview®: Powerful, comprehensive and transparent

Chubb Worldview®, our unique and award-winning web-based platform, puts the status of your entire insurance programme at your team's fingertips - in real time.

Chubb Global Accounts

- Brings a complete approach to your global insurance needs
- Puts the power of our global network at your side and makes it easy to connect with the resources you need
- Provides a broad global product offering and deep expertise for complex and emerging risks
- Streamlines your programme management
- Monitors legal and regulatory compliance issues around the world
- Puts your entire programme at your team's fingertips through Chubb Worldview®



“Chubb has a unique combination of people, products and places that position us well to meet the needs of clients no matter where they are in the world.”
– Evan Greenberg, Chairman & CEO, Chubb Limited

Bringing It All Together

Chubb Global Guard® gives you access to our global servicing network. We have local experts and local facilities for policy issuance and proof of cover, claims handling and risk management services. This service and knowledge are available through two key tools:

MAX

Our ‘Multinational Account eXchange’ which puts control and structure around communications across our global network, specifically the issuing and servicing of local policies. These protocols enable us to provide a consistent standard of service with immediate information and control, should a local problem occur.

Chubb Worldview®

Developed specifically for multinational risk managers, Chubb Worldview® is an innovative web-based desktop portal that gives you access to our systems and expertise in one easy-to-use application. It is unique in the industry and exclusive to Chubb.

Chubb Worldview® allows you to monitor the status of your entire global programme in real time - from an intuitive, easy-to-navigate home screen. You can see programme status updates on a daily basis; get copies of local policies and certificates; and access Chubb’s Insurance Directory, the proprietary research tool our underwriters, account managers and legal staff use every day. There are numerous other features as well, including programme contacts, multinational standards, policy issuance and claims alerts, and more. You may also benefit from access to Global RiskAdvantage, our state-of-the-art multinational loss-reporting tool.

Partnership With Chubb

Our experienced professionals around the globe start by understanding your specific business and the issues you face. We partner with you and your broker to structure the most appropriate insurance programme for your situation.

In today’s ever-changing regulatory climate, it is important to work with an insurer who understands local rules and customs. With our indigenous expertise, for example, we can analyse and confirm risk premium allocations or structure effective Difference In Conditions / Difference In Limits (DIC/ DIL) coverage that respects local rules and regulations - elements that are of critical importance for any global, multinational programme.

The Chubb team can provide solutions in many countries where non-admitted policies are prohibited. Our owned companies and network partners allow us to offer policies that meet the requirements of your subsidiaries and interests around the world, while keeping abreast of the evolving regulatory environment.

Once a company begins to operate beyond its home country borders, the complexity increases significantly. Chubb provides bespoke solutions to minimise this complexity for a wide range of companies, from pure exporters with limited international presence to large multinational enterprises with multiple subsidiaries and joint ventures across the world. Chubb is widely recognised as one of the leading liability insurance underwriters worldwide.

About Chubb in Singapore

Chubb is the world's largest publicly traded property and casualty insurer. Chubb Insurance Singapore Limited, via acquisitions by its predecessor companies, has been present in Singapore since 1948. Chubb in Singapore provides risk management and underwriting expertise for all major classes of general insurance, including Property & Casualty, Marine, Liability, Financial Lines and Group Personal Accident insurance. As one of the leading providers of Accident & Health insurance through direct marketing, the company partners with financial institutions and other companies to tailor individual policies for their clients and employees. In addition, it offers a suite of customised Personal & Specialty insurance solutions to meet the needs of consumers.

Over the years, Chubb in Singapore has established strong client relationships by offering responsive service, developing innovative products and providing market leadership built on financial strength.

More information can be found at www.chubb.com/sg.

Contact Us

Chubb Insurance Singapore Limited
138 Market Street
#11-01 CapitaGreen
Singapore 048946
O +65 6398 8000
F +65 6298 1055
www.chubb.com/sg

Chubb. Insured.™

Chubb Global Guard Brochure. Published 11/2016.

© 2016 Chubb. Coverages underwritten by one or more subsidiary companies. Not all coverages available in all jurisdictions. Chubb® and its respective logos, and Chubb. Insured.™ are protected trademarks of Chubb.