

Privacy Policy

Chubb Insurance Company of Puerto Rico appreciates having you as one of our customers. That is why we want to tell you about our Privacy Policy.

The following discloses our Practices for handling your non-public personal financial information (hereinafter "Personal Information") always safeguarding and protecting the information you share with us. This Privacy Policy includes examples of the types of personal information we collect and companies with whom we share that information. These examples are illustrative and should not be considered as a complete inventory of our collection, use and disclosure of information. We also provide an opportunity to prevent share your personal information with companies that are not our affiliates.

1. How we collect information

We collect information:

- you have provided on applications and other forms or documents as your name, address, social security number, income and beneficiaries.
- coming from transactions you make with us and with our affiliates, such as your policy cover, premiums and payment history;
- consumer credit agencies provide us such as your creditworthiness and credit history;
- customers or suppliers provide us to offer them our insurance products.

2. Information We Share

Occasionally, we may share the information described above, as permitted by law, to the following persons:

- affiliates engaged in the sale of property insurance, contingency, accident and health.
- financial providers, such as general agents and insurance agencies services.
- non-financial companies, such that ones who provide service of sending documents by mail
- marketing companies that provide us direct marketing and telemarketing services to offer our products.

3. Policy about information of previous customers

Chubb Insurance Company of Puerto Rico may share information about their previous clients just as it does with their current customers. The information about previous customers is retained for the time required by federal and local laws and regulations that govern the insurance industry.

4. Security Measures:

Chubb Insurance Company of Puerto Rico limits the access of your personal information only to those employees who need it to provide services and products.

In addition, we maintain physical and electronic measures to safeguard the confidentiality of your information as required by law and our Privacy Policy.

5. Health Information

We share your health information in accordance with the laws and Federal and State regulations that apply us.

6. Changes to Privacy Policy

Chubb Insurance Company of Puerto Rico reserves the right to modify or amend this Privacy Policy. If material changes are made, we will send a revised notice that describes the modifications and amendments.

7. Exclusion Law

If you want your personal information continue to be shared with unaffiliated companies, you do not have to return this document. We appreciate your trust and patronage of our products and insurance services.

To prevent your personal information be shared between non-affiliated companies, complete the Request for Exclusion included below and send it to the following address:

Direct Marketing Manager
Chubb Insurance Company of Puerto Rico
Department of Accident and Health
P. O. Box 191249, San Juan, PR 00919-1249

Request for exclusion:

Full name of Customer who chooses to be excluded:

Last 4 digits of Social Security: _____

Postal Address: _____

Phone: _____

Your request for exclusion will take approximately 30 days to take effect.

