

Claims Checklist

GoInsure Personal Accident Insurance



Benefits	Supporting Documents Required
Accidental Death / Funeral Expenses	<ol style="list-style-type: none"> 1. Death certificate 2. Driving license of the deceased (if involved in motor vehicle accident) 3. Related police report 4. Sketch plan, photograph and investigation result by the Police authority (if involved in motor vehicle accident) 5. Newspaper cutting of the accident, if any 6. Detailed post mortem report 7. Toxicology report if blood and urine specimen were taken for test 8. All relevant diagnostic / pathology/ laboratory/ Imaging report 9. Burial permit 10. Completed claim form
Accidental Disability Benefit	<ol style="list-style-type: none"> 1. Medical report and all relevant diagnostic / pathology/ laboratory/ Imaging report 2. Detailed Specialist Report by the treating doctor on his present condition is required to determine policy liability 3. Completed claim form
Accidental Daily Hospital Income	<ol style="list-style-type: none"> 1. Documents showing the hospital admission date(s) and hospital discharge date(s) 2. Doctor's diagnosis notes / Medical report 3. Completed claim form
Accidental Medical Expenses Benefit (Reimbursement Basis)	<ol style="list-style-type: none"> 1. Original Medical Bill(s) and Receipt(s) 2. Doctor's diagnosis notes / Medical report and all relevant diagnostic / pathology/ laboratory/ Imaging report 3. Driving license (if involved in motor vehicle accident) 4. Completed claim form

**Mobility Expenses
(Reimbursement
Basis)**

1. Completed claim form
 2. Original invoice(s) and payment receipt(s) for cost incur on the following:
 - Purchase medical equipment for the purpose of coping with the disablement including but not limited to purchase of a wheelchair; and/or
 - Alteration to a motor vehicle with the controls suitably adjusted; and/or
 - Renovation of their Home to include lift, necessary ramps, railings or holds
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1. Please note that all claims notification must be sent to Chubb Claims within 30 days after the occurrence or the commencement.
2. The claim form has to be completed, signed and attached with the necessary documents according to the section of loss below.
3. All documents requested above are on without prejudice and additional information/document may be requested. Approval of claim subject to term and condition of Policy.

Claim Submission Guide

1. By email

A&HClaimsConnect.MY@Chubb.com

2. By mail

ATTN: A&H Claims Department

Chubb Insurance Malaysia Berhad, Wisma Chubb, 38 Jalan Sultan Ismail 50250 Kuala Lumpur, Malaysia

Contact Us

Chubb Insurance Malaysia Berhad (9827-A)

(licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia)

Wisma Chubb

38 Jalan Sultan Ismail

50250 Kuala Lumpur

Malaysia

O +6 03 2058 3198 (Mon-Fri, 8.30am – 5.15pm)

F +6 03 2058 3333

E goinsure.MY@chubb.com

GoInsure Website : www.chubb.com/my-goinsure

Chubb Malaysia Website: www.chubb.com/my