

Chubb Privacy

Appendix 1 Categories of Personal Data

| Information type | Details of information that we typically capture |
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| Prospective Insureds and Insured Persons | |
| Contact Details | name, address, telephone number, email address |
| Policy Information | policy number, relationship to the policyholder, details of policy including insured amount, exceptions etc., previous claims, Telematics Data |
| Personal Risk Information | gender, date of birth, claims history, vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>), professional history or CV (<i>e.g. Director and Officer</i>), publicly available information (<i>e.g. Death, Disability and Disgrace</i>), schedule of possessions, property construction, physical condition, security, fire protection and value (<i>SPL High Net Worth</i>), Sensitive Data Health Data - e.g. physical and mental conditions, medical history and procedures, relevant personal habits (e.g. smoking, alcohol consumption) (<i>A&H Combined, Affinity, Life and Travel, P&C Entertainment, SPL High Net Worth</i>) Criminal Data - e.g. driving offences, unspent convictions (<i>Director and Officer (exceptionally), SPL High Net Worth</i>) |
| Financial Information | bank account details (where you are the payer of the policy premium) or credit card data used for billing |
| Marketing | name, email address, interests / marketing list assignments, record of permissions or marketing objections, website data (including online account details, IP address and browser generated information) |

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|---------------------------------------|---|
| Claimant | |
| Policy Information | policy number, relationship to the policyholder/insured person, details of policy including insured amount, exceptions etc., (excluding third party claimants) previous claims |
| Claim Details | details of incident giving rise to claim, handset details and IMEI number (<i>Mobile Phone</i>), vehicle registration number (<i>e.g. Motor, SPL High Net Worth</i>) Health Data - e.g. details of injury, medical report Criminal Data - e.g. driving offences, police reports |
| Financial Information | bank account details used for payment |
| Anti-fraud Data | address, history of fraudulent claims, details of incident giving rise to claim Criminal Data - e.g. unspent convictions |
| Business Partners and Visitors | |
| Contact Details | name, work address, work email, work telephone numbers, job title |
| Marketing | name, job title, email address, interests / marketing list assignments, record of permissions or marketing objections, website data (including online account details, IP address and browser generated information) |
| Office Visitor | name, job title, email address, telephone number, CCTV images, dietary preferences (for events), disability data (voluntarily provided) |