

**Your identity is your own.  
Let's keep it that way.**

**IDENTITY THEFT RESOLUTION SERVICES AND EDUCATION  
For Chubb Homeowner and Automobile Policyholders**

**For Immediate Assistance**

If you think your identity has been stolen or you need immediate identity recovery assistance due to a catastrophic loss such as a hurricane, home fire or flood, call the Chubb Claim Center at **1.800.CLAIMS.0** (1.800.252.4670). For proactive inquiries regarding potential identity theft (such as a lost or stolen purse or wallet), call the Chubb Customer Care Team at **1.866.324.8222**.

**Did You Know...**

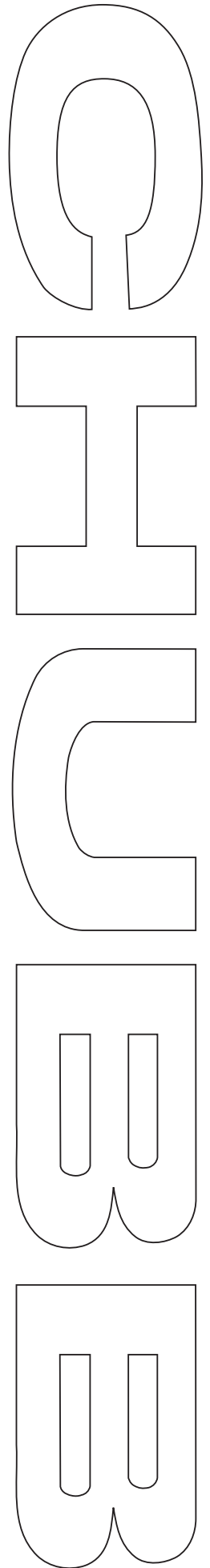
- Identity theft is the fastest growing crime in the United States.
- One in 23 adults was likely to become a victim of identity theft in 2006.
- Without professional assistance, victims often spend over 20 workdays recovering from this heinous crime.
- National losses from identity theft are over three times greater than aggregate losses from burglary, larceny theft and motor vehicle theft.
- Identity theft has been nation's top consumer complaint for six consecutive years.

(Source: Identity Theft 911, LLC, 2007)

**Identity Theft Can Happen to Anyone. But You Don't Have to Face the Risk Alone.**

Although identity theft is the fastest growing crime in the United States, it is not just a financial problem. Strong emotions such as fear, anger, helplessness and frustration may overwhelm a victim of identity theft or lost identity. Many individuals have no idea how to handle their situation or who to turn to for guidance. Promptly and properly notifying credit and law enforcement agencies as well as other relevant institutions can be a daunting task for anyone trying to resolve the crisis on their own. That's why Chubb is proud to offer complimentary Identity Theft Resolution Services to our homeowner and automobile policyholders through Identity Theft 911® — a leader in identity theft recovery, defense and education for more than seven million U.S. households. If your identity has been compromised, a highly experienced fraud specialist will work with you one-on-one to quickly resolve the crisis, so you can get on with your life.

*(continued)*



## Complimentary Identity Theft Resolution Services

If you are a victim of identity theft or you need assistance handling suspicious account activity, you and your covered household members can receive the following:

- Systematic notification and assistance with filing a police report, creating a fraud victim affidavit and developing a comprehensive case file for investigative and claim handling purposes.
- Assistance with all documentation and phone calls needed to resolve your case.
- A three-in-one credit report.
- One year of credit monitoring.
- One year of fraud monitoring of more than 1,000 public records databases.
- Optional credit file freezes and assistance with state identity theft passport programs, where available.
- Assistance for victims of wallet and purse theft.
- An additional year of active follow-up service to avoid recurrence.
- Ongoing threat alerts, tips and education at [www.chubbidtheft.com](http://www.chubbidtheft.com).

## Identification Document Recovery (Identity Disaster Recovery)

Victims of a natural or man-made disaster (such as a hurricane, earthquake, flood, home fire or terrorist attack) who have lost their personal identification, legal or financial documents will receive assistance with the following:

- Emergency authentication and coordination with aid organizations.
- Insurance claim handling.
- Retrieving, replacing or recreating lost or destroyed legal, financial or personal identification documents.
- Communicating messages to and from law enforcement and government agencies, employers and relatives, and other relevant institutions.

## Proactive Inquiries and Ongoing Education

For articles and interviews on identity theft crime, alerts on the latest national scams and security breaches, and a wealth of identity theft prevention information, visit [www.chubbidtheft.com](http://www.chubbidtheft.com). Call the Chubb Customer Care Team at **1.866.324.8222** for proactive inquiries regarding potential identity theft.



**Chubb Group of Insurance Companies**

Box 1615, Warren, NJ 07061-1615

[www.chubb.com/personal](http://www.chubb.com/personal)

Chubb refers to the insurers of the Chubb Group of Insurance Companies. Actual coverage is subject to the language of the policies as issued. Evaluations, reports and recommendations are made solely to assist Chubb in underwriting and loss control.

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