

CHUBB®

Chubb Travel Insurances

enhanced Covid-19 benefit





Wherever your journey
takes you, here's the plan!

Choose the best plan for your needs

- **A Family Trip Plan**
Is for 1 or 2 adults traveling with any number of children, each child must be legally related to either of the adults. The family must depart and return to Indonesia together.
- **Spouse**
Is for 2 adults traveling round trip together on the same day.
- **Annual Multi Trip Plan**
Annual Multi Trip is available for Individuals, Couple and Family. You will be covered for an unlimited number of Overseas Trips made within the Policy Year, provided that each trip does not exceed 90 consecutive days. The Family Annual Multi Trip Plans is for 2 adults who are legally married with any number of children legally related to one or both of the adults.

International Benefit Table

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Section 1 - Accidental Death and Disablement Individual Limit:			
	Due to Accident and Sickness:		
- Adult: 18 to 70 years (100%)	2,000,000,000	1,500,000,000	750,000,000
- Adult: above age 70 to 80 years (50%)	1,000,000,000	750,000,000	375,000,000
- Adult: above 80 to 85 years (25%)	500,000,000	375,000,000	187,500,000
- Child: 14 days to 17 years (25%)	500,000,000	375,000,000	187,500,000
Section 2 - Child Education Fund			
- For each Child (max 3 childs)	50,000,000	25,000,000	Not Covered
Section 3 - Medical Expenses			
Limit Individu:	Due to Accident and Sickness:		
- Adult: 18 to 70 years (100%)	4,000,000,000	1,700,000,000	600,000,000
- Adult: above age 70 to 80 years (50%)	2,000,000,000	850,000,000	300,000,000
- Adult: above 80 to 85 years (25%)	1,000,000,000	425,000,000	150,000,000
- Child: 14 days to 17 years (100%)	4,000,000,000	1,700,000,000	600,000,000
Sub limit max. IDR 10,000,000 for Traditional Treatment	Included	Included	Included
Section 4 - Follow-up Medical Expenses in Indonesia			
Medical Expense			
Maximum Individual Limit	40,000,000	20,000,000	5,000,000
Daily Hospital Income			
Limit / day	1,000,000	500,000	Not Covered
Maximum Individual Limit	10,000,000	5,000,000	Not Covered
Section 5 - Daily Hospital Income			
a. Overseas Daily Hospital Income (ICU)			
Limit / day	1,000,000	1,000,000	Not Covered
Maximum Individual Limit	20,000,000	10,000,000	Not Covered

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
b. Overseas Daily Hospital Income (Non-ICU)			
Limit / day	1,000,000	1,000,000	Not Covered
Maximum Individual Limit	20,000,000	10,000,000	Not Covered
Section 6 - Travel Cancellation			
Maximum Individual Limit	60,000,000	30,000,000	10,000,000
Section 7 - Travel Postponement			
Maximum Individual Limit	60,000,000	30,000,000	10,000,000
Section 8 - Travel Curtailment			
Maximum Individual Limit	60,000,000	30,000,000	10,000,000
Section 9 - Hijacking Inconvenience Every 6 consecutive hours			
Sub limit	1,000,000	700,000	350,000
Maximum Individual Limit	7,000,000	3,500,000	1,000,000
Section 10 - Travel Delay Every 4 consecutive hours			
Sub limit	1,000,000	700,000	350,000
Maximum Individual Limit	7,000,000	3,500,000	1,000,000
Section 11 - Travel Re-Route Every 4 consecutive hours			
Sub limit	1,000,000	700,000	Not Covered
Maximum Individual Benefit	7,000,000	3,500,000	Not Covered
Section 12 - Travel Misconnection Every 4 consecutive hours			
Sub limit	1,000,000	700,000	350,000
Maximum Individual Benefit	7,000,000	3,500,000	1,000,000
Section 13 - Baggage Delay Every 6 consecutive hours			
Sub limit	1,000,000	700,000	350,000
Maximum Individual Limit	7,000,000	3,500,000	1,000,000
Family Aggregate	35,000,000	17,500,000	5,000,000

International Benefit Table

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Section 14 - Loss or Damage of Personal Property, Baggage and Money			
sub limit for Money	2,500,000	2,500,000	Not Covered
per Article (including Laptop and Golf Equipments)	7,500,000	5,000,000	5,000,000
Maximum Individual Limit	35,000,000	20,000,000	10,000,000
Section 15 - Loss or Damage to Travel Documents			
Maximum Individual Limit	7,000,000	3,500,000	Not Covered
Section 16 - Fraudulent Use of Lost Credit Card			
Maximum Individual Limit	20,000,000	20,000,000	Not Covered
Section 17 - Flight Overbooked Every 4 consecutive hours			
Sub limit	1,000,000	700,000	Not Covered
Maximum Individual Limit	7,000,000	3,500,000	Not Covered
Section 18 - Child Guard	40,000,000	20,000,000	Not Covered
Section 19 - Compassionate Visit			
a. Overseas Compassionate Hospitalisation Visit	40,000,000	20,000,000	10,000,000
b. Overseas Compassionate Death Visit	40,000,000	20,000,000	10,000,000
Section 20 - Emergency Medical Evacuation and Repatriation			
Maximum Individual Limit	Actual Cost	Actual Cost	350,000,000
Section 21 - Repatriation of Mortal Remains			
a. Non pre-existing conditions			
Maximum Individual Limit	Actual Cost	Actual Cost	350,000,000
b. Pre-existing conditions			
Maximum Individual Limit	350,000,000	200,000,000	100,000,000
Section 22 - Emergency Mobile Phone Charges			
Maximum Individual Limit	5,000,000	2,500,000	1,000,000
Section 23 - Home Guard	60,000,000	30,000,000	Not Covered

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Section 24 - Personal Liability	2,500,000,000	1,000,000,000	500,000,000
Section 25 - Car Rental Excess Charges	15,000,000	3,500,000	Not Covered
Section 26 - Terrorism Extension	Included	Included	Included
Chubb Assistance Benefits (hotline 24 hours)	Included	Included	Included
Automatic Policy Extension (Up to thirty (30) days as a result of the Insured Person being Confined in Hospital)	Included	Included	Included

International Optional Add-On Benefit

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Section 27 - Cruise Pack			
Period of Insurance as stated in the Certificate of Insurance, maximum up to thirty-one (31) days from Effective Date			
a) Cruise Re-Route	5.000.000	5.000.000	2.500.000
b) Excursion Tour Cancellation	Actual Cost	75.000.000	25.000.000
c) Excursion Tour Curtailment	Actual Cost	75.000.000	25.000.000
Section 28 - Communicable Disease Outbreak Benefit (as direct result of Covid-19)			
Item 1 - Medical Expenses			
Individual Limit:			
- Adult: 18 to 70 years (100%)	1.500.000.000	700.000.000	300.000.000
- Adult: above age 70 to 80 years (50%)	750.000.000	350.000.000	150.000.000
- Adult: above 80 to 85 years (25%)	375.000.000	175.000.000	75.000.000
- Child: 14 days to 17 years (100%)	1.500.000.000	700.000.000	300.000.000
Item 2 - Travel Cancellation			
Maximum Individual Limit	30.000.000	15.000.000	5.000.000
Item 3 - Travel Curtailment			
Maximum Individual Limit	30.000.000	15.000.000	5.000.000
Item 4 - Repatriation of Mortal Remains			
Maximum Individual Limit	350.000.000	200.000.000	100.000.000
Item 5 - Hospital Confinement Benefit			
Maximum Individual Limit (Limit/day, maximum 10 days)	500.000	250.000	Not Covered
Item 6 - Compulsory Quarantine Cost			
Maximum Individual Limit (Limit/day, maximum 14 days)	1.000.000	500.000	200.000



Internasional Premium Table Age up to 69 years old (enhanced Covid-19 benefit)

Period	Region 1 (IDR)			Region 2 (IDR)			Region 3 (IDR)			Region 4 (IDR)		
Individual	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	345,000	303,000	221,000	259,000	228,000	166,000	230,000	202,000	147,000	130,000	114,000	83,000
5 - 6 days	646,000	569,000	414,000	474,000	417,000	303,000	421,000	371,000	270,000	213,000	188,000	137,000
7 - 8 days	904,000	796,000	579,000	668,000	588,000	428,000	594,000	523,000	380,000	321,000	283,000	206,000
9 - 10 days	1,141,000	1,004,000	731,000	840,000	739,000	538,000	747,000	657,000	478,000	441,000	388,000	282,000
11 - 15 days	1,270,000	1,118,000	813,000	947,000	834,000	606,000	842,000	741,000	539,000	521,000	459,000	334,000
16 - 20 days	1,658,000	1,459,000	1,061,000	1,227,000	1,080,000	786,000	1,091,000	960,000	698,000	631,000	555,000	404,000
21 - 25 days	1,894,000	1,667,000	1,212,000	1,399,000	1,232,000	896,000	1,244,000	1,095,000	796,000	675,000	594,000	432,000
26 - 31 days	2,131,000	1,875,000	1,364,000	1,572,000	1,383,000	1,006,000	1,397,000	1,229,000	894,000	791,000	696,000	507,000
Additional per Week	431,000	379,000	276,000	276,000	234,000	171,000	245,000	208,000	152,000	138,000	121,000	88,000
Annual	5,877,000	5,171,000	3,761,000	4,334,000	3,814,000	2,774,000	3,792,000	3,337,000	2,427,000	2,466,000	2,170,000	1,578,000
Add-on Benefit - Cruise Pack												
1 - 31 days	197,000	148,000	66,000	106,000	79,000	36,000	106,000	79,000	36,000	60,000	45,000	20,000
Spouse	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	620,000	546,000	397,000	465,000	409,000	298,000	414,000	364,000	265,000	234,000	206,000	150,000
5 - 6 days	1,162,000	1,023,000	744,000	853,000	750,000	546,000	758,000	667,000	485,000	384,000	338,000	246,000
7 - 8 days	1,627,000	1,432,000	1,042,000	1,202,000	1,058,000	769,000	1,068,000	940,000	684,000	578,000	509,000	370,000
9 - 10 days	2,054,000	1,807,000	1,315,000	1,512,000	1,330,000	968,000	1,344,000	1,183,000	860,000	793,000	698,000	508,000
11 - 15 days	2,286,000	2,012,000	1,463,000	1,705,000	1,500,000	1,091,000	1,515,000	1,333,000	970,000	937,000	825,000	600,000
16 - 20 days	2,983,000	2,625,000	1,910,000	2,209,000	1,944,000	1,414,000	1,963,000	1,728,000	1,257,000	1,135,000	999,000	727,000
21 - 25 days	3,409,000	3,000,000	2,182,000	2,519,000	2,216,000	1,612,000	2,239,000	1,970,000	1,433,000	1,214,000	1,069,000	777,000
26 - 31 days	3,835,000	3,375,000	2,455,000	2,828,000	2,489,000	1,810,000	2,514,000	2,213,000	1,609,000	1,424,000	1,253,000	911,000
Additional per Week	776,000	683,000	497,000	497,000	422,000	308,000	441,000	375,000	274,000	249,000	218,000	159,000
Annual	10,577,000	9,308,000	6,770,000	7,800,000	6,864,000	4,992,000	6,825,000	6,006,000	4,368,000	4,439,000	3,906,000	2,841,000
Add-on Benefit - Cruise Pack												
1 - 31 days	354,000	266,000	118,000	190,000	143,000	64,000	190,000	143,000	64,000	108,000	81,000	36,000

Internasional Premium Table Age up to 69 years old (enhanced Covid-19 benefit)

Period	Region 1 (IDR)			Region 2 (IDR)			Region 3 (IDR)			Region 4 (IDR)		
Family	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	689,000	606,000	441,000	517,000	455,000	331,000	460,000	404,000	294,000	259,000	228,000	166,000
5 - 6 days	1,291,000	1,137,000	827,000	947,000	834,000	606,000	842,000	741,000	539,000	426,000	375,000	273,000
7 - 8 days	1,808,000	1,591,000	1,157,000	1,335,000	1,175,000	855,000	1,187,000	1,045,000	760,000	642,000	565,000	411,000
9 - 10 days	2,282,000	2,008,000	1,461,000	1,680,000	1,478,000	1,075,000	1,493,000	1,314,000	956,000	882,000	776,000	564,000
11 - 15 days	2,540,000	2,235,000	1,626,000	1,894,000	1,667,000	1,212,000	1,684,000	1,482,000	1,078,000	1,042,000	917,000	667,000
16 - 20 days	3,315,000	2,917,000	2,122,000	2,454,000	2,160,000	1,571,000	2,181,000	1,920,000	1,396,000	1,261,000	1,110,000	807,000
21 - 25 days	3,787,000	3,333,000	2,424,000	2,798,000	2,463,000	1,791,000	2,488,000	2,189,000	1,592,000	1,349,000	1,187,000	864,000
26 - 31 days	4,261,000	3,750,000	2,727,000	3,143,000	2,766,000	2,011,000	2,794,000	2,458,000	1,788,000	1,582,000	1,392,000	1,013,000
Additional per Week	862,000	758,000	552,000	552,000	468,000	342,000	490,000	416,000	304,000	276,000	242,000	176,000
Annual	11,753,000	10,342,000	7,522,000	8,667,000	7,627,000	5,547,000	7,583,000	6,673,000	4,854,000	4,932,000	4,340,000	3,156,000
Add-on Benefit - Cruise Pack												
1 - 31 days	708,000	531,000	236,000	379,000	285,000	127,000	379,000	285,000	127,000	216,000	162,000	72,000

Notes:

- Region 1 : Worldwide including Region 2, Region 3 and Region 4 countries, excluding Cuba.
- Region 2 : Worldwide including Region 3, Region 4 countries (excluding USA, Canada, Virgin Island, Wake Island and Cuba).
- Region 3 : Asia Pacific countries including Region 4 countries.
- Region 4 : Brunei, Cambodia, East Timor, India, Malaysia, Laos, Myanmar, Philippines, Singapore, Sri Lanka, Thailand, Vietnam.

Internasional Premium Table Age above 69 up to 85 years old (enhanced Covid-19 benefit)

Period	Region 1 (IDR)			Region 2 (IDR)			Region 3 (IDR)			Region 4 (IDR)		
Individual	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	620,000	546,000	397,000	465,000	409,000	298,000	414,000	364,000	265,000	234,000	206,000	150,000
5 - 6 days	1,162,000	1,023,000	744,000	853,000	750,000	546,000	758,000	667,000	485,000	384,000	338,000	246,000
7 - 8 days	1,627,000	1,432,000	1,042,000	1,202,000	1,058,000	769,000	1,068,000	940,000	684,000	578,000	509,000	370,000
9 - 10 days	2,054,000	1,807,000	1,315,000	1,512,000	1,330,000	968,000	1,344,000	1,183,000	860,000	793,000	698,000	508,000
11 - 15 days	2,286,000	2,012,000	1,463,000	1,705,000	1,500,000	1,091,000	1,515,000	1,333,000	970,000	937,000	825,000	600,000
16 - 20 days	2,983,000	2,625,000	1,910,000	2,209,000	1,944,000	1,414,000	1,963,000	1,728,000	1,257,000	1,135,000	999,000	727,000
21 - 25 days	3,409,000	3,000,000	2,182,000	2,519,000	2,216,000	1,612,000	2,239,000	1,970,000	1,433,000	1,214,000	1,069,000	777,000
26 - 31 days	3,835,000	3,375,000	2,455,000	2,828,000	2,489,000	1,810,000	2,514,000	2,213,000	1,609,000	1,424,000	1,253,000	911,000
Additional per Week	776,000	683,000	497,000	497,000	422,000	308,000	441,000	375,000	274,000	249,000	218,000	159,000
Annual	10,577,000	9,308,000	6,770,000	7,800,000	6,864,000	4,992,000	6,825,000	6,006,000	4,368,000	4,439,000	3,906,000	2,841,000
Add-on Benefit - Cruise Pack												
1 - 31 days	354,000	266,000	118,000	190,000	143,000	64,000	190,000	143,000	64,000	108,000	81,000	36,000
Spouse	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	1,116,000	982,000	714,000	837,000	737,000	536,000	744,000	655,000	476,000	420,000	370,000	269,000
5 - 6 days	2,092,000	1,841,000	1,339,000	1,534,000	1,350,000	982,000	1,364,000	1,200,000	873,000	690,000	607,000	442,000
7 - 8 days	2,928,000	2,577,000	1,874,000	2,163,000	1,903,000	1,384,000	1,923,000	1,692,000	1,231,000	1,040,000	915,000	666,000
9 - 10 days	3,697,000	3,253,000	2,366,000	2,721,000	2,394,000	1,741,000	2,418,000	2,128,000	1,548,000	1,428,000	1,256,000	914,000
11 - 15 days	4,115,000	3,621,000	2,634,000	3,068,000	2,700,000	1,964,000	2,727,000	2,400,000	1,745,000	1,687,000	1,485,000	1,080,000
16 - 20 days	5,370,000	4,725,000	3,437,000	3,975,000	3,498,000	2,544,000	3,534,000	3,110,000	2,262,000	2,043,000	1,798,000	1,308,000
21 - 25 days	6,135,000	5,399,000	3,927,000	4,533,000	3,989,000	2,901,000	4,029,000	3,546,000	2,579,000	2,186,000	1,923,000	1,399,000
26 - 31 days	6,903,000	6,075,000	4,418,000	5,091,000	4,480,000	3,258,000	4,525,000	3,982,000	2,896,000	2,563,000	2,255,000	1,640,000
Additional per Week	1,397,000	1,230,000	895,000	895,000	760,000	555,000	794,000	675,000	494,000	449,000	393,000	287,000
Annual	19,039,000	16,754,000	12,185,000	14,040,000	12,355,000	8,986,000	12,285,000	10,811,000	7,863,000	7,989,000	7,030,000	5,113,000
Add-on Benefit - Cruise Pack												
1 - 31 days	637,000	478,000	213,000	342,000	256,000	114,000	342,000	256,000	114,000	195,000	146,000	65,000

Internasional Premium Table Age above 69 up to 85 years old (enhanced Covid-19 benefit)

Period	Region 1 (IDR)			Region 2 (IDR)			Region 3 (IDR)			Region 4 (IDR)		
Family	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	1,240,000	1,091,000	794,000	930,000	818,000	595,000	827,000	728,000	529,000	467,000	411,000	299,000
5 - 6 days	2,324,000	2,045,000	1,488,000	1,705,000	1,500,000	1,091,000	1,515,000	1,333,000	970,000	767,000	675,000	491,000
7 - 8 days	3,254,000	2,863,000	2,083,000	2,403,000	2,115,000	1,538,000	2,136,000	1,880,000	1,367,000	1,155,000	1,017,000	740,000
9 - 10 days	4,107,000	3,614,000	2,629,000	3,023,000	2,660,000	1,935,000	2,687,000	2,365,000	1,720,000	1,586,000	1,396,000	1,015,000
11 - 15 days	4,572,000	4,023,000	2,926,000	3,409,000	3,000,000	2,182,000	3,030,000	2,666,000	1,939,000	1,874,000	1,650,000	1,200,000
16 - 20 days	5,966,000	5,250,000	3,819,000	4,417,000	3,887,000	2,827,000	3,926,000	3,455,000	2,513,000	2,270,000	1,998,000	1,453,000
21 - 25 days	6,817,000	5,999,000	4,363,000	5,037,000	4,432,000	3,224,000	4,477,000	3,940,000	2,866,000	2,428,000	2,137,000	1,554,000
26 - 31 days	7,670,000	6,750,000	4,909,000	5,656,000	4,978,000	3,620,000	5,028,000	4,425,000	3,218,000	2,847,000	2,506,000	1,822,000
Additional per Week	1,552,000	1,365,000	994,000	994,000	843,000	616,000	882,000	749,000	548,000	497,000	436,000	317,000
Annual	21,154,000	18,616,000	13,539,000	15,600,000	13,728,000	9,984,000	13,650,000	12,012,000	8,736,000	8,877,000	7,811,000	5,681,000
Add-on Benefit - Cruise Pack												
1 - 31 days	1,274,000	955,000	425,000	683,000	512,000	228,000	683,000	512,000	228,000	389,000	292,000	130,000

Notes:

- Region 1 : Worldwide including Region 2, Region 3 and Region 4 countries, excluding Cuba.
- Region 2 : Worldwide including Region 3, Region 4 countries (excluding USA, Canada, Virgin Island, Wake Island and Cuba).
- Region 3 : Asia Pacific countries including Region 4 countries.
- Region 4 : Brunei, Cambodia, East Timor, India, Malaysia, Laos, Myanmar, Philippines, Singapore, Sri Lanka, Thailand, Vietnam.

Domestic Benefit Table

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Section 1 - Accidental Death and Disablement			
Individual Limit:			
- Adult: 18 to 70 years (100%)	150,000,000	100,000,000	50,000,000
- Adult: above age 70 to 80 years (50%)	75,000,000	50,000,000	25,000,000
- Adult: above 80 to 85 years (25%)	37,500,000	25,000,000	12,500,000
- Child: 14 days to 17 years (25%)	37,500,000	25,000,000	12,500,000
Section 2 - Child Education Fund			
- For each Child (max 3 childs)	Not Covered	Not Covered	Not Covered
Pasal 3 - Medical Expenses			
Individual Limit:		Due to Accident:	
- Adult: 18 to 70 years (100%)	150,000,000	100,000,000	50,000,000
- Adult: above age 70 to 80 years (50%)	75,000,000	50,000,000	25,000,000
- Adult: above 80 to 85 years (25%)	37,500,000	25,000,000	12,500,000
- Child: 14 days to 17 years (25%)	37,500,000	25,000,000	12,500,000
		Due to Sickness:	
- Adult: 18 to 70 years (100%)	15,000,000	10,000,000	5,000,000
- Adult: above age 70 to 80 years (50%)	7,500,000	5,000,000	2,500,000
- Adult: above 80 to 85 years (25%)	3,750,000	2,500,000	1,250,000
- Child: 14 days to 17 years (25%)	3,750,000	2,500,000	1,250,000
Sub limit max. IDR 2,500,000 for Traditional Treatment	Included	Included	Included
Section 4 - Follow-up Medical Expenses in Indonesia			
Medical Expense			
Maximum Individual Limit	Not Covered	Not Covered	Not Covered

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Daily Hospital Income			
Limit / day	Not Covered	Not Covered	Not Covered
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 5 - Daily Hospital Income			
a. Overseas Daily Hospital Income (ICU)			
Limit / day	Not Covered	Not Covered	Not Covered
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
b. Overseas Daily Hospital Income (Non ICU)			
Limit / day	Not Covered	Not Covered	Not Covered
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 6 - Travel Cancellation			
Maximum Individual Limit	5,000,000	3,000,000	2,000,000
Section 7 - Travel Postponement			
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 8 - Travel Curtailment			
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 9 - Hijacking Inconvenience		Every 6 consecutive hours	
Sub limit	500,000	500,000	500,000
Maximum Individual Limit	7,500,000	5,000,000	5,000,000
Section 10 - Travel Delay		Every 6 consecutive hours	
Sub limit	500,000	250,000	250,000
Maximum Individual Limit	1,500,000	1,000,000	500,000

Domestic Benefit Table

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Section 11 - Travel Re-Route			
Sub limit	Not Covered	Not Covered	Not Covered
Maximum Individual Benefit	Not Covered	Not Covered	Not Covered
Section 12 - Travel Misconnection			
Sub limit	Not Covered	Not Covered	Not Covered
Maximum Individual Benefit	Not Covered	Not Covered	Not Covered
Section 13 - Baggage Delay	Every 6 consecutive hours		
Sub limit	250,000	250,000	250,000
Maximum Individual Limit	1,500,000	1,000,000	500,000
Family Aggregate	7,500,000	5,000,000	2,500,000
Section 14 - Loss or Damage of Personal Property, Baggage and Money			
sub limit for Money	Not Covered	Not Covered	Not Covered
per Article (including Laptop and Golf Equip-ments)	1,500,000	1,500,000	1,500,000
Maximum Individual Limit	5,000,000	3,000,000	1,500,000
Section 15 - Loss or Damage to Travel Documents			
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 16 - Fraudulent Use of Lost Credit Card			
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 17 - Flight Overbooked			
Sub limit	Not Covered	Not Covered	Not Covered
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 18 - Child Guard	Not Covered	Not Covered	Not Covered
Section 19 - Compassionate Visit	Not Covered	Not Covered	Not Covered

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
a. Overseas Compassionate Hospitalisation Visit	Not Covered	Not Covered	Not Covered
b. Overseas Compassionate Death Visit	Not Covered	Not Covered	Not Covered
Section 20 - Emergency Medical Evacuation and Repatriation			
Maximum Individual Limit	50,000,000	30,000,000	20,000,000
Section 21 - Repatriation Of Mortal Remains			
a. Non pre-existing conditions			
Maximum Individual Limit	50,000,000	30,000,000	20,000,000
b. Pre-existing conditions			
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 22 - Emergency Mobile Phone Charges			
Maximum Individual Limit	Not Covered	Not Covered	Not Covered
Section 23 - Home Guard	Not Covered	Not Covered	Not Covered
Section 24 - Personal Liability	50,000,000	30,000,000	20,000,000
Section 25 - Car Rental Excess Charges	Not Covered	Not Covered	Not Covered
Section 26 - Terrorism Extension	Not Covered	Not Covered	Not Covered
Chubb Assistance Benefits (hotline 24 hours)	Not Covered	Not Covered	Not Covered
Automatic Policy Extension (Up to thirty (30) days as a result of the Insured Person being Confined in Hospital)	Not Covered	Not Covered	Not Covered

Domestic Optional Add-On Benefit

Benefit	Benefit Amount (in IDR)		
	Ultimate	Supreme	Essential
Section 27 - Cruise Pack			
Period of Insurance as stated in the Certificate of Insurance, maximum up to thirty one (31) days from Effective Date			
a) Cruise Re-Route	Not Covered	Not Covered	Not Covered
b) Excursion Tour Cancellation	Not Covered	Not Covered	Not Covered
c) Excursion Tour Curtailment	Not Covered	Not Covered	Not Covered
Section 28 - Communicable Disease Outbreak Benefit (as direct result of COVID-19)			
Period of Insurance as stated in the Certificate of Insurance, maximum up to thirty one (31) days from Effective Date			
Item 1 - Medical Expenses			
Individual Limit:			
- Adult: 18 years to 70 years	50,000,000	30,000,000	10,000,000
- Adult: above age 70 years to 80 years	25,000,000	15,000,000	5,000,000
- Adult: above 80 years to 85 years	12,500,000	7,500,000	2,500,000
- Child: 14 days to 17 years	50,000,000	30,000,000	10,000,000
Item 2 - Travel Cancellation			
Maximum Individual Limit	3,000,000	2,000,000	1,000,000
Item 3 - Travel Curtailment			
Maximum Individual Limit	2,500,000	1,500,000	1,000,000
Item 4 - Repatriation of Mortal Remains			
Maximum Individual Limit	30,000,000	20,000,000	10,000,000
Item 5 - Hospital Confinement Benefit	Not Covered	Not Covered	Not Covered
Item 6 - Compulsory Quarantine Cost			
Maximum Individual Limit (Limit / day, maximum 10 days)	500,000	200,000	Not Covered



Domestic Premium Table (enhanced Covid-19 benefit)

Period	Age up to 69 years old (IDR)			Age above 69 up to 85 years old (IDR)		
Individual	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	81,000	56,000	42,000	145,000	100,000	75,000
5 - 6 days	102,000	73,000	50,000	183,000	131,000	90,000
7 - 8 days	110,000	87,000	66,000	197,000	157,000	118,000
9 - 10 days	124,000	108,000	82,000	223,000	194,000	147,000
11 - 15 days	182,000	145,000	121,000	327,000	261,000	218,000
16 - 20 days	273,000	218,000	160,000	491,000	392,000	287,000
21 - 25 days	327,000	261,000	199,000	588,000	470,000	358,000
26 - 31 days	399,000	319,000	241,000	718,000	574,000	434,000
Additional per Week	91,000	73,000	55,000	163,000	131,000	99,000
Annual	1,396,000	1,116,000	843,000	2,513,000	2,009,000	1,518,000
Couple	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	145,000	100,000	75,000	260,000	179,000	135,000
5 - 6 days	183,000	131,000	90,000	329,000	235,000	161,000
7 - 8 days	197,000	157,000	118,000	354,000	282,000	213,000
9 - 10 days	223,000	194,000	147,000	401,000	349,000	264,000
11 - 15 days	327,000	261,000	218,000	588,000	470,000	392,000
16 - 20 days	491,000	392,000	287,000	884,000	705,000	517,000
21 - 25 days	588,000	470,000	358,000	1,058,000	846,000	644,000
26 - 31 days	718,000	574,000	434,000	1,293,000	1,033,000	781,000
Additional per Week	163,000	131,000	99,000	293,000	236,000	177,000
Annual	2,513,000	2,009,000	1,518,000	4,523,000	3,615,000	2,731,000



Domestic Premium Table (enhanced Covid-19 benefit)

Period	Age up to 69 years old (IDR)			Age above 69 up to 85 years old (IDR)		
Family	Ultimate	Supreme	Essential	Ultimate	Supreme	Essential
1 - 4 days	169,000	116,000	87,000	303,000	209,000	157,000
5 - 6 days	214,000	153,000	105,000	384,000	274,000	188,000
7 - 8 days	229,000	183,000	138,000	413,000	329,000	248,000
9 - 10 days	260,000	227,000	171,000	467,000	407,000	308,000
11 - 15 days	382,000	305,000	254,000	686,000	548,000	457,000
16 - 20 days	573,000	457,000	335,000	1,031,000	822,000	603,000
21 - 25 days	686,000	548,000	418,000	1,234,000	986,000	752,000
26 - 31 days	838,000	670,000	506,000	1,508,000	1,205,000	911,000
Additional per Week	190,000	153,000	115,000	342,000	275,000	207,000
Annual	2,932,000	2,344,000	1,770,000	5,277,000	4,218,000	3,186,000



Frequently Asked Questions



- **When should I buy travel insurance, and when does my coverage start?**
You can purchase the policy before the commencement of your journey. All coverage starts on departure from Indonesia for International Trip and starts on departure from origin city for Domestic Trip.
- **Who do I contact for an emergency assistance?**
Please contact our 24 hours Worldwide Chubb Assistance Services helpline at +62 (21) 2927 9603.
- **Does this policy cover Covid-19?**
Yes, this policy covers COVID-19 in accordance with the benefits listed in the table as well as the policy's terms and conditions.

- **Does this policy cover pre-existing conditions?**
No, the policy excludes pre-existing conditions i.e. any illnesses or injury for which the Insured contracted, diagnosed or treated during the 12 months prior to the journey and whether or not treatment, medication or advice was sought or received prior to the commencement of the journey.
- **Can I cancel my policy?**
Polis Perjalanan Tunggal tidak dapat dibatalkan dan preminya tidak dapat dikembalikan. For annual policies, you may cancel the policy and the company will refund the premium after deducting a partial for the effective period of the policy on a pro-rata basis
- **Where can I view the Policy Wording?**
Your Certificate of Insurance and Policy Wording will be sent to you via email shortly after purchase or you may click www.chubbtravelinsurance.co.id.

Terms and Conditions

- Premium is based on per trip.
- International Single Trip: Maximum length of each trip shall not exceed 183 days.
- International Annual Trip: Maximum length of each trip shall not exceed 90 days.
- Domestic Single Trip: Maximum length of each trip shall not exceed 90 days
- Domestic Annual Trip: Maximum length of each trip shall not exceed 90 days.
- Cruise Pack: Maximum length of trip shall not exceed 31 days.
- Main Insured and Spouse's ages are 18 up to 85 years old.
- Child's age is 14 days - 17 years old, Maximum numbers of children are three persons for family plan ages 14 days - 23 years old. Benefit for child is 25% of Main Insured (for Accidental Death & Permanent Disablement).
- For Main Insured and spouse who are more than 70 years old up to 80 years old, the benefits of "Accidental Death & Permanent Total Disablement due to accident" and "Medical Expense & Dental" can only be provided 50% from Sum Insured.
- For Main Insured and spouse who are more than 80 years old up to 85 years old, the whole benefits can only be provided 25% from Sum Insured.
- It is recommended that you read and understand the terms and conditions before purchasing this product. Information about the terms and conditions of this product can be found at www.chubbtravelinsurance.co.id (referring to Policy Wording), and more information about Chubb can be found at www.chubb.com/id , the official Chubb website.



General Exclusion

The following exclusions are a summary of the policy's General Exclusions. Therefore, we recommend reading the policy's General Exclusions.

This Policy does not cover, and We will not in any event be liable to pay any claims arising directly or indirectly from, caused by, a consequence of, arising in connection with or contributed to by any of the following:

1. Any Pre-existing Conditions or congenital conditions;
2. Any condition, which is or results from or is a complication of infection with Human Deficiency Syndrome ('HIV'), any variance including Acquired Immune Deficiency Syndrome ('AIDS'), and AIDS Related Complications ('ARC'), or any opportunistic infections and/or malignant neoplasm (tumor) found in the presence of HIV, AIDS or ARC;
3. Any condition which is, results from or a complication of pregnancy, childbirth, miscarriage (except miscarriage due to Bodily Injury as direct result of an Accident as covered under Section 3 of Part 7 for Medical Expenses) or abortion;
4. Any condition which is, results from or a complication of suicide or attempted suicide or intentional self-injury;
5. Any willful or intentional acts of Yours whether sane or insane, self-inflicted injury, suicide pacts or agreements or any attempts thereat, provoked homicide or assault;
6. Any loss or expenses which is, directly or indirectly, caused by, a consequence of, arises in connection with or is contributed to by You undertaking any Journey against the advice of a Physician or for the purpose of seeking medical attention;
7. Any prohibition or breach of government regulation or any failure by You to take reasonable precautions to avoid a claim under this Policy following the warning of any intended Strike, Riot or Civil Commotion through or by general mass media;
8. Any Nuclear, Chemical, Biological Terrorism;
9. You having booked or travelling on a Cruise unless You have purchased cover for Section 27 - Cruise Pack as shown on Your Certificate of Insurance;
10. Any known event/foreseen circumstance, which means Riot, Strike, Civil Commotion or Natural Disaster that were publicized or reported by the media or through travel advice issued by a national or international body or agency before the Policy was taken up or before the trip was booked (in the case of an annual plan);

Where can you buy Chubb Travel Insurance

- www.chubbtravelinsurance.co.id
- Your Preferred Chubb Independent Distribution Partners
- Your Preferred Insurance Broker

How to submit your claim

- You need to submit your claim within 30 days of the event giving rise to your claim. Submission can be proceeding through online and offline.
- You can download a copy of our Chubb Travel Insurance claim form at www.chubbtravelinsurance.co.id/en/claim
- Complete all relevant sections & questions of the claim form that relate to your claim in full. Missing out details will usually result in us needing to contact you for clarification and delay the assessment of your claim.
- Ensure that you collate and attach to your claim form all the required supporting documents that relate to your claim. Failing to provide the required supporting documentation will usually result in us needing to contact you for clarification and delay the assessment of your claim.
- For prompt assessment of your claim submit your claim form and supporting documentation through online claim portal www.chubbclaims.id or through offline by emailing to travel.id@chubb.com. Alternatively, you can submit your claim via post.
- Should you have any query in relation to your claim including a status update please contact our Claims at travel.id@chubb.com remembering to quote your policy and claim number.





Travel Application Form

No.	Name (Identification/Passport)	Place of Birth	Date of Birth (DD/MM/YYYY)	Identification/Passport Number
1.				
2.				
3.				
4.				
5.				

Address
(Identification/Passport)

:

Current Address

:

Telephone

:

Mobile

:

Email

:

Beneficiary			
No.	Name (Identification/Passport)	Place of Birth, Date of Birth (DD/MM/YYYY)	Identification/Passport Number
Relationship with Insured			

Travel Plan Selected	
Destination	☐ Internasional (☐ Region 1 ☐ Region 2 ☐ Region 3 ☐ Region 4) ☐ Domestic
Program Selected	☐ Ultimate ☐ Supreme ☐ Essential
Insuring	☐ Individual ☐ Spouse ☐ Family
Effective Date	/...../..... (DD/MM/YYYY)
Expiry Date	/...../..... (DD/MM/YYYY) ☐ Annual
Premium Charged	IDR

Statement of the Consumer

I/We confirm that I/We have read, understood and agreed any and all terms, conditions and exclusions of Insurance Products offered by PT Chubb General Insurance Indonesia (hereinafter referred to as “the Insurer”), as stated in the Product and Service Information Summary and/or Brochure provided to Me/Us.

I/We represent that all data and information provided in this Insurance Application Form and other data and information that I/We submit to the Insurer are correct, complete, and made in good faith; and there are no other information and/or matters that I/We do not disclose, and therefore it shall serve as the basis for the issuance and conditions included in the Policy. By signing this Insurance Application Form, I/We hereby declare that I/ We agree with and are responsible for the content and the statements in this Insurance Application Form.

I/We agree that at any time the Insurer may use and disclose information that I/We have provided for the benefit of its business, including but not limited to disclose the information to any third party, whether

.....

..... /.....

/.....

SignatureDate

For further inquiry please contact:
Hotline : 1500 257
Email : travel.id@chubb.com
www.chubbtravelinsurance.co.id

located within or outside the Republic of Indonesia, including to service providers and other companies within the Insurer’s group of business.

I/We authorize the Insurer to provide and obtain from other insurers, insurance brokers and/or insurance independent distribution partners any information relating to the insured’s insurance history or insurance claim information in relation to this insurance application.

I/We agree that the Insurer has the right to refuse policy closing transactions, cancel transactions, and/ or cancel My/Our policy in the event that I/We do not comply with the provisions of legislation related to the principles of know your customer, and/or the requirements of anti money laundering and counter terrorism financing.

Please provide ☒ sign on the following statements:

☐ I/We agree to receive the insurance policy and / or notification letter regarding the policy in the form of electronic media (e-policy).

☐ I/We have read and agreed to all of the Customer Declarations above.



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About Chubb in Indonesia

Chubb has three insurance operations in Indonesia: general insurance, life insurance and sharia general insurance. Its general insurance operation (PT Chubb General Insurance Indonesia) provides a comprehensive range of general insurance solutions for individuals, families and businesses, both large and small. With strategically located offices, the company offers its products and services through a multitude of distribution channels, including banks, multi-finance companies, brokers and independent distribution partners.

Contact Us

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E travel.id@chubb.com
www.chubbtravelinsurance.co.id
Hotline 24 hours 1500 257

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The information is merely a general information of an insurance product that PT Chubb General Insurance Indonesia could cover. For the coverage that you have and exclusions towards your coverage please read and refer further to your insurance policy.

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