

How to access your Cancer Advocate Plus services and file an insurance claim.



Access valuable program services

Once the policy takes effect, you will receive a welcome email from Kadance with instructions on how to access your available benefits.

Follow the instructions provided to create your account in the secure and confidential member portal. Once you are set up, you can:

- Order your easy-to-use pharmacogenomic (PGx) and hereditary cancer risk tests
- Meet with telehealth specialists to review your results and next steps, with clinical pharmacist support included
- Access your results and personalized plans anytime through the secure portal
- Explore resources to manage your health with confidence

Filing a claim

If diagnosed with a covered cancer, choose the method that works best for you to initial the process. The Self-Service Portal offers the fastest service and file your claim in just a few clicks.

QUICKEST METHOD

- **Self-Service Portal:** chubb.com/WorkplaceBenefitsClaims

OTHER METHODS

- **Phone:** 1-833-542-2013
- **Fax:** 1-312-351-7120
- **Email:** cwbclaimsteam@chubb.com
- **Mail:** Chubb Workplace Benefits
Claim Department
PO Box 6803
Scranton, PA 18505

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