

Commercial Claims

How to report a commercial claim?

Report a commercial claim in 2 simple steps:

Step 1	Email to Claims.SG@chubb.com with the following information: <ol style="list-style-type: none"> 1. Name of Policyholder 2. Policy Number 3. Date of loss
Step 2	Prepare the following documents using the Submission Checklist below.

Submission Checklist

Property Claims

<input type="checkbox"/>	Property Claim Form (www.chubb.com/sg-en/claims/claim-forms.html)
<input type="checkbox"/>	Incident report / Internal Investigation report
<input type="checkbox"/>	Police report / SCDF report
<input type="checkbox"/>	Color Photographs showing the damage
<input type="checkbox"/>	CCTV footage
<input type="checkbox"/>	2 to 3 competitive Quotations
<input type="checkbox"/>	Repairer's assessment report on the cause and extent of damage
<input type="checkbox"/>	Original purchase Receipts

Liability Claims

Please do not admit liability, negotiate, or make any settlements without our prior consent.

<input type="checkbox"/>	Liability Claim Form (www.chubb.com/sg-en/claims/claim-forms.html)
<input type="checkbox"/>	Incident report / Internal Investigation report
<input type="checkbox"/>	Police report
<input type="checkbox"/>	Colour Photographs showing the damage to property or bodily injury
<input type="checkbox"/>	CCTV footage
<input type="checkbox"/>	Repairer's assessment report on the cause and extent of damage
<input type="checkbox"/>	Medical report from Third Party on bodily injury
<input type="checkbox"/>	Letter of Demand from Third Party

Marine Claims (Cargo)

<input type="checkbox"/>	Description of loss
<input type="checkbox"/>	Commercial Invoice (with incoterms)
<input type="checkbox"/>	Packing List
<input type="checkbox"/>	Bills of Lading or Air Waybill
<input type="checkbox"/>	Delivery documents
<input type="checkbox"/>	Estimated loss value/quantity
<input type="checkbox"/>	Cargo location and Person in Charge's contact

Marine Claims (Freight Forwarder Liability)

<input type="checkbox"/>	Description of loss and the Assured's involvement
<input type="checkbox"/>	Commercial Invoice (with incoterms)
<input type="checkbox"/>	Packing List
<input type="checkbox"/>	Assured's contract with the Cargo owner
<input type="checkbox"/>	Bills of Lading or Air Waybill
<input type="checkbox"/>	Estimated loss value/quantity

WICA Claims

<input type="checkbox"/>	WICA claim form
<input type="checkbox"/>	Injured Worker's Work Permit (for foreign workers) / NRIC (for Singaporean)
<input type="checkbox"/>	Medical Tax Invoices and Medical Leave Certificates incurred by injured worker within 1 year from the date of accident
<input type="checkbox"/>	Injured Worker's payslip/salary voucher for the past 12 months immediately before the date of accident
<input type="checkbox"/>	Medical Report/Doctor's memo/Inpatient Discharge Summary if available
<input type="checkbox"/>	Colour photographs showing the accident
<input type="checkbox"/>	CCTV footage showing the circumstances of the accident

Financial Lines Claims

Words in bold have a specific meaning in the Policy and the Policy should be referred to when making any notification. There is NO claim form here. Please email the claims inbox with the details mentioned below as applicable.

<input type="checkbox"/>	Description of the Claim or circumstances which the Insured considers may give rise to a claim or loss, including chronology of events where relevant
<input type="checkbox"/>	Nature of the alleged Wrongful Act , where applicable
<input type="checkbox"/>	Nature of the alleged or potential loss
<input type="checkbox"/>	Names of actual or potential claimants and their relationship with the Insured
<input type="checkbox"/>	Details of when and how the Insured first became aware of the Claim or circumstances
<input type="checkbox"/>	Copies of letters of demand/pre-action letters/court documents/notices from authorities including copies of all relevant contracts/correspondences/legal opinion etc.
<input type="checkbox"/>	Details of any defence lawyers appointed including letters of engagement, hourly rates etc.
<input type="checkbox"/>	Any other documents which the Insured may consider relevant to the notified matter

Contact Us

Hotline : +65 6299 0988

Email : CustomerService.SG@chubb.com and attention to our respective Claim Handlers.

Property	Liability	Marine	Financial Lines	Workmen Compensation
<ul style="list-style-type: none">• Alvin Anthony• Emily Lie• Kok Hou Yi• Desiree Chua	<ul style="list-style-type: none">• Lakshmi Nagappan• Alex Lee• Kok Hou Yi• Gayatri Ayer Rajam	<ul style="list-style-type: none">• Sophia He• Lum Shi Hao	<ul style="list-style-type: none">• Lakshmi Nagappan• June Hong• Yan Sein Wei	<ul style="list-style-type: none">• Alvin Anthony• Emily Lie