



Frequently Asked Questions

Here, you can help make every life journey possible—bringing protection, empowerment, and positive change. Join us in shaping a more inclusive future together.

Q1 | What are the entry requirements?

Applicants must be aged 18 or above and hold a university degree or equivalent.

Q2 | Do I need to study full-time?

No. The programme is suitable for both full-time and part-time participants.

Q3 | Do I need to complete the programme to become an insurance agent?

You can become a Chubb insurance agent after passing Insurance Intermediaries Qualifying Examination ("IIQE") Paper 1 and Paper 3 and registered through Insurance Authority.

Q4 | What if I miss a class?

Make-up classes are available in the next intake.

Q5 | Is there an attendance requirement or assessment?

An attendance rate of 80% is required. There is an assessment at the end of the programme. Successful participants will receive an Alongside Academy Certification.

Q6 | How much does the programme cost?

The programme is completely free.

Q7 | What is the "3+1" Scheme?

It includes a new joiner allowance, commission, bonuses, and Community Perks activities.

Q8 | What is the Community Incentive?

A community support scheme designed for this programme. Details will be announced at the start of the course.

Q9 | What qualification will I receive after completion?

Upon successful completion and assessment, you will receive an Alongside Academy Certification, recognising your professional ability to serve diverse families.

Q10 | How are graduates different from other insurance agents?

Graduates of this programme will have:

- Alongside Academy Certification
- Professional training in diversity sensitivity and family issues
- Legal and communication skills for different family structures
- Hands-on community engagement experience
- Opportunities to give back through the Community Incentive
- These strengths enable them to offer more understanding-driven, comprehensive, and community-grounded protection solutions for diverse communities and families.