



CHUBB®

## Why Chubb?

Learn what you can expect for your personal insurance needs from a world-class insurer

*“If you care about your home and the wonderful things in it, Chubb is the only partner you want protecting it.”*

- Richard L., Chubb Client since 1996

*“They do it with integrity, and they do it with honesty...that’s why I’m a Chubb customer for more than 15 years.”*

- Ed K., Chubb client since 2001

When you are in the market for insurance, you may find yourself faced with what appear to be similar products and offerings that leave you unsure which is right for you. There are often many factors that go into insurance quotes that you should be aware of before making your decision.

World-class claims service, customized risk management expertise, and long-standing financial strength are just some of the factors that make Chubb different and the leading insurer of successful families and individuals.

**If you find yourself asking “Why should I go with Chubb?” or “What makes Chubb better?”, consider these reasons:**



### Industry-best reputation

Chubb is a premium insurer that specializes in serving successful families and individuals. We are the world’s largest publicly traded property and casualty insurer, with operations in 54 countries and territories. Chubb partners with some of the top-rated insurance agencies and brokerages, so clients can expect great service and customized protection to suit their unique needs.

#### What does that mean to you?



Chubb is not your standard insurance company. Chubb clients can expect more: comprehensive protection to cover what matters most to you and world-class service with every interaction.



Stability. Chubb continues to be financially strong, and clients can feel confident in Chubb’s durability.

# 96%

*of Chubb clients who had a claim paid were highly satisfied with their claim experience.*



## Chubb looks for ways to say yes

When you buy an insurance policy from Chubb, you are buying a promise that Chubb will be there for you and your family.

### What does that mean to you?



On average, it takes less than five seconds for a live representative to answer a client phone call. That's true even during major weather events, because Chubb invests in the support needed during critical times and is there for our clients when they need us most.



Chubb's 2,400 claims professionals serve our clients all over North America. If a client experiences a loss, one of Chubb's experienced claims professionals will reach out to contact them within 24 hours of a reported loss, and will typically issue payment within 48 hours of settlement.



Chubb strives to make our clients whole again quickly after a loss. Chubb is committed to handling client claims under the terms of their policy promptly and fairly and always looks for ways to say yes.



## Chubb cares about what you care about

Whether you have a custom-built home, luxury vehicle, or fine art collection, Chubb has specialists in every corner to ensure that what matters to you is protected under the terms of your policy.

### What does that mean to you?



Chubb understands that every client has unique needs. We work hard to tailor insurance coverage for clients' risks.



Chubb has in-house specialists who can help clients with risk mitigation on a wide variety of cases, including fire and security protection. In addition, Chubb has a pre-vetted, third-party network of service providers that can provide great service, quality, and expertise in their fields.

Hear other stories from clients who experienced the Chubb difference firsthand.

[chubb.com/clientstories](https://chubb.com/clientstories)

Chubb. Insured.<sup>SM</sup>

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