## Chubb Auto Mobile Estimate





We hope you never need to file an auto claim with us. But if you do, that's our opportunity to show you what "craftsmanship" means in service to you. It means Chubb people working with empathy, integrity and our legendary attention to detail to make you whole. It means we honor the promises we've made to you.

If you or your business has experienced an auto accident covered by a Chubb insurance policy, we want to get you back on the road safely and as quickly as possible.

Through Chubb's Auto Mobile Estimate app you have a fast and convenient option for estimating auto damage. Using photos taken and submitted via the application, we are able to quickly generate your estimate within a few hours and settlements may be finalized within the same day.

#### **How it works**

### 1. Download App to Your Phone

On applicable claims covered by a Chubb insurance policy, your Chubb claim examiner will inquire if you have a smartphone and would like to obtain an estimate using the Chubb Auto Mobile Estimate application. If you choose this option, a link to download the mobile app will be sent to you.

#### 2. Enter Information

To begin the process, launch the app and enter your claim number and last name.

#### 3. Take Photos of Damage

You will be guided through taking and submitting photos of your vehicle, including an optional video of the damage.

#### 4. Get an Estimate

Estimates are prepared by Chubb appraisers and are typically ready within three hours of the request being submitted. You will be notified as soon as the estimate is ready.

#### **5.** Receive a Settlement

You can choose to receive a payment for the estimate amount or take your car to a repair shop. While you always have the right to choose your own repair shop, the application will also allow you to view and access Chubb's Trusted Service Network.

Use of the Chubb Auto Mobile Estimate application is optional and provides an efficient user-friendly solution that shortens the life of a claim.

According to certain criteria, your Chubb Claim Examiner will determine if your claim qualifies. Chubb Auto Mobile Estimate is available for both personal and commercial auto claims.

# Chubb. Insured.<sup>™</sup>

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com . Insurance provided by Chubb American Insurance Company and its U.S. based Chubb underwriting company affiliates. All products may not be available in all states. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Surplus lines insurance sold only through licensed surplus lines producers. Chubb is the world's largest publicly traded property and casualty insurance group. With operations in 54 countries, Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to adverse group of clients. Chubb Limited, the parent company of Chubb, is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index.