

Chubb Cyber Claims

Cyber attacks are continuously increasing from year to year, and as cyber criminals become more sophisticated, the associated costs for cyber claims are growing. Recovery after a cyber attack can be detrimental to you and your business, which is why it's important to mitigate risk before it happens. If your organization has a cyber insurance policy with Chubb, and has been impacted by a cyber incident or attack, the Chubb Cyber Claims Team is here to guide you through the process. Chubb's cyber solutions help effectively manage cyber risk every day before, during, and after an incident. As the largest publicly traded property and casualty insurer in the world, we have the resources to stay well-informed of the latest advancements in technology, as well as threats that may affect our insureds.

Our dedicated Cyber Claims Team is made up of specialists who handle cyber incidents and privacy liability claims exclusively, using their extensive knowledge to resolve all types of cyber claims. The team is at the forefront of the industry, engaging with forensic and legal experts regularly to ensure we remain ahead of the curve on all cyber trends and risks. Our people and our claims experience sets us apart in the marketplace. Identified below are members of the Chubb Cyber Claims Team, who guide Chubb's cyber policyholders through the response process associated with cyber incidents.



**Sara Trokan, Vice President
NA Financial Lines Claims**

Sara Trokan is a Vice President in Chubb's North America Financial Lines Claims division where she leads Chubb's Cyber Claims team. Sara has spent over 15 years in the Financial Lines claims industry and joined Chubb in 2006. She has extensive experience responding to first-party cyber incidents and third-party privacy and network security liability claims, having managed thousands of cyber claims. Sara frequently provides training on cyber trends and claim handling best practices to Chubb's internal staff and business partners. Through her experience, Sara has learned that a quick response to cyber incidents as well as coordination with Chubb's approved 24/7 incident response team vendors, can reduce overall downtime and limit an insured's operational/business loss.



**David Soloway, Assistant Vice President
NA Financial Lines Claims**

David Soloway is an Assistant Vice President in Chubb's North America Financial Lines Claims division where he supervises a dedicated Cyber team, overseeing first-party cyber incidents as well as third-party privacy and network security liability matters. He also handles higher exposure cyber claims involving ransomware and third-party class action matters. David has been with Chubb for 12 years, 6 of which have been in management. In David's experience, most insureds view cyber attacks as a personal violation, regardless of the severity. Immediate contact to explain coverage and set expectations can ease their anxiety over the incident, providing some peace of mind and making the claim process easier for them to handle.



**Michael Park - Head of Cyber Claims,
Chubb Overseas General**

Michael Park is Head of Cyber Claims for Chubb Overseas General and is based in London. In this role Michael leads delivery of Chubb's market-leading cyber claims response, acting as central technical advisor on cyber claims across all international regions and bringing global claims expertise. Drawing on over 10 years' experience in the insurance industry, Michael joined Chubb in 2013 in Financial Lines claims and held subsequent technical claims and leadership roles in Asia Pacific. Prior to joining Chubb, Michael was an Australian-qualified lawyer specialising in insurance. He regularly presents at cyber-related industry and broker events and holds a Master of Laws degree.

For more information about protecting your business from everyday cyber risks, please visit www.chubb.com/cyber.

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