Claims Immediate Solutions

Aligning our Expertise and Legendary Claims Service to Support Your Immediate Needs





When you contact one of Chubb's Claims Service Centers, we recognize that the assistance you need often goes beyond reporting your claim. That's why we have aligned a dedicated team of professionals with the knowledge and resources to assist you when you need it most. The Claims Immediate Solutions team is passionate about service and takes pride in providing prompt support to our personal clients, commercial clients and trusted agents and brokers.

Our Service Offerings

Whether you are calling to find a local automobile body shop or need immediate assistance with smoke damage in your home or business, our dedicated Claims Immediate Solutions Team is ready to assist. Our professionals have the knowledge and resources to help you:

- Report a new claim
- Access real-time claim information

- Arrange emergency property services as the result of fire, smoke or water
- Set-up of a rental replacement vehicle
- Connect to our exclusive network of body shops and vendors

Who Can Access the Claims Immediate Solutions?

Our services are available to all our agents, brokers and Chubb customers. No matter the circumstances, you will find our staff to be knowledgeable, helpful and courteous beyond your expectations.

How Can You Reach Us?

We recognize your claim is the moment of truth in our relationship. When you reach out to us, you will always reach a live person, with virtually no wait.

For Personal Lines Claims related inquiries or to submit a claim, please call 1-800-CLAIMS-0 (1-800-252-4670).

To learn more about Chubb Claims please visit us at www.chubb.com/claims.

Chubb. Insured.[™]

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