



## Chubb Contacts

### Southwest Region (AR, CO, LA, NM, OK, TX, UT, WY)

#### Help Desk, Billing, Commissions, & Payment Inquiries

Division	Help Desk Email Address	Help Desk Phone Number	Agent Online Portal	Client online Portal	Billing Email	Billing Phone Number	Commission
Personal Lines, Recreational Marine	<a href="mailto:AgencySupport@chubb.com">AgencySupport@chubb.com</a>	1-866-324-8222	<a href="#">Chubb Agent Portal</a> <a href="#">Request Access</a>	<a href="#">Client Personal Lines Portal</a>	<a href="mailto:CustomerCare@Chubb.com">CustomerCare@Chubb.com</a>	1-800-682-4822	<a href="mailto:CisaAccounting@Chubb.com">CisaAccounting@Chubb.com</a>
Chubb Marketplace Users	<a href="mailto:SmallBusinessHelpDesk@chubb.com">SmallBusinessHelpDesk@chubb.com</a>	1-800-664-8514		<a href="#">Commercial Client Center</a>	<a href="mailto:SmallBizBilling@chubb.com">SmallBizBilling@chubb.com</a>	1-833-550-9660	
Commercial, Financial Lines, Accident & Health	<a href="mailto:eBusinessHelp@chubb.com">eBusinessHelp@chubb.com</a>	1-877-747-5266 option #2		<a href="#">Client Business Portal</a>	<a href="mailto:Pasc-Direct-Bill@chubb.com">Pasc-Direct-Bill@chubb.com</a>	1-800-372-4822	

#### Chubb Personal Risk Services

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Home, Valuable Articles, Personal Auto, Excess, Flood, Leisure Travel, Worker Compensation, Employment Practice Liability, Cyber, Classic Car, Boat & Yacht Insurance	<a href="#">Masterpiece EZ Quote &amp; Recreational Marine</a>	Rickilynn Meyers	<a href="mailto:rmeyers@chubb.com">rmeyers@chubb.com</a>	Ext. 2377	3 or more lines of business; Homes over 1mil, Personal Collections, High Excess Limits, Travel, Cyber	<a href="#">Chubb Personal Risk Services</a>
					Any Size Boat or Yacht; can be written monoline	<a href="#">Chubb Recreational Marine</a>
Farm & Ranch	<a href="mailto:ChubbAccess@chubb.com">ChubbAccess@chubb.com</a>	Pattie Lee	<a href="mailto:pattie.lee@chubb.com">pattie.lee@chubb.com</a>	Ext. 2173	Farm Package; dwelling, personal property, auto, excess for equine, general, hobby, livestock, crop farms	<a href="#">Chubb Farm &amp; Ranch</a>
Group Personal Excess	<a href="mailto:CISAGroupExcess@chubb.com">CISAGroupExcess@chubb.com</a>	Mandie Masley	<a href="mailto:mmasley@chubb.com">mmasley@chubb.com</a>	Ext. 2399	Additional Liability Limits through a participating group	<a href="#">Chubb Group Personal Excess</a>

## Chubb Commercial Lines – Online Products

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Management Liability	<a href="#">Chubb Agent Portal</a>	Whitney Baughn	<a href="mailto:whitney.baughn@chubb.com">whitney.baughn@chubb.com</a>	713.403.3140	Private & Not for Profit, Public, Healthcare Organizations:  Director & Officers, Employment Practice Liability, Crime, Fiduciary, Kidnap Ransom, Workplace Violence, Employed Lawyers Liability	<a href="#">Chubb Forefront</a>
Professional Liability Insurance/Errors & Omissions	<a href="#">Chubb Agent Portal</a>	Whitney Baughn	<a href="mailto:whitney.baughn@chubb.com">whitney.baughn@chubb.com</a>	713.403.3140	Consultants, Public Relations Firms, Business Process Administrators, Applied Arts Professionals, Design Firms, Staffing Firms, Travel Agents, Printers, Trustees	<a href="#">Chubb ProERM</a>
Cyber	<a href="#">Chubb Agent Portal</a>	Whitney Baughn	<a href="mailto:whitney.baughn@chubb.com">whitney.baughn@chubb.com</a>	713.403.3140	Any Organization that owns or manages sensitive customer or employee information, third party corporate information, a computer network or a website.	<a href="#">Chubb Cyber ERM</a>

## Chubb Commercial Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
BOP, Auto, WC, Umbrella, International, Business Owners Accident	<a href="mailto:AccessSmallBusiness@chubb.com">AccessSmallBusiness@chubb.com</a>	Heather Burgey	<a href="mailto:AccessSmallBusiness@chubb.com">AccessSmallBusiness@chubb.com</a>	Ext. 3098	Professional Services, Technology, Business Services, Life Science, Healthcare, Retail, Financial Institutions, Pet Professionals	<a href="#">Chubb Small Business</a>
Commercial Package, Auto, WC, Umbrella	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Manufacturing Federal Government Contractors, Real Estate, Cultural Institutions, Art Galleries, Wholesale, Education, Real Estate, Food Services, Retail, Wineries	<a href="#">Chubb Commercial</a>
Technology	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Software Developers, Hardware Manufacturers, Network Services Providers, Tech Services & Consulting	<a href="#">Chubb Technology</a>

## Chubb Commercial Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Life Science	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Pharmaceutical, Biotech, Medical Device Manufacture, Clinical Trials, Dietary Supplements, Nutraceutical	<a href="#">Chubb Life Science</a>
Energy	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Climate+, Mining, Petroleum, Power, Renewable & Alternative Energy	<a href="#">Chubb Energy</a>
Financial Institutions	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Private Equity, Asset Managers, Third Party Administrators, Banks	<a href="#">Chubb Financial Institutions</a>

### Chubb Financial Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Financial Lines (Management Liability), Professional Liability, & Cyber	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Whitney Baughn <i>New Business</i>	<a href="mailto:whitney.baughn@chubb.com">whitney.baughn@chubb.com</a>	713.403.3140	Private & Not for Profit, Public: Director & Officers, Errors & omissions /Professional Liability, Employment Practice Liability, Crime, Fiduciary, Kidnap Ransom, Workplace Violence, Cyber	<a href="#">Chubb Financial Lines</a>
Financial Lines (Management Liability), Professional Liability, & Cyber	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Julie Johnston <i>Renewals</i>	<a href="mailto:jjohnston@chubb.com">jjohnston@chubb.com</a>	Ext. 3480	Private & Not for Profit, Public: Director & Officers, Errors & Omissions/Professional Liability, Employment Practice Liability, Crime, Fiduciary, Kidnap Ransom, Workplace Violence, Cyber	<a href="#">Chubb Cyber</a>

### Chubb Speciality Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Aviation	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Liability, Hull, and Excess for airports, aircraft, and aviation operations, Aircraft	<a href="#">Chubb Aviation</a>

## Chubb Speciality Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Agribusiness	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Manufacturers, Processors, Distributors of Agricultural Products	<a href="#">Chubb Agribusiness</a>
Environmental	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Premises Pollution, Contactors Pollution Liability, Above & Underground Tank	<a href="#">Chubb Environmental</a>
Inland Marine/Ocean Cargo	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Builders' Risk, Contractors Equipment/Importers, Exporters,	<a href="#">Chubb Marine</a>
International	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Trip Travel, Controlled Master Programs, Admitted Policy Placement; Defense Base Act	<a href="#">Chubb Multinational</a>
Product Recall	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Elizabeth Kowalsky	<a href="mailto:Elizabeth.Kowalsky@Chubb.com">Elizabeth.Kowalsky@Chubb.com</a>	Ext. 2672	Product Recall for consumable goods, component parts, and consumer goods	<a href="#">Chubb Product Recall</a>
Surety	<a href="mailto:CSM@chubb.com">CSM@chubb.com</a>			800-244-6217	Transactional Surety Bonds; Notary, Hunting/Fishing, Contractor Compliance, Street/Highway, Excess Weight, Surplus, Insurance Agent & Broker, Health Club, Auctioneer, Detective, Itinerant Merchants	<a href="#">Chubb Surety</a>

## Chubb Accident & Health

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Accident & Health	<a href="mailto:Chubbaccess@chubb.com">Chubbaccess@chubb.com</a>	Alicia Rosell	<a href="mailto:alicia.rosell@chubb.com">alicia.rosell@chubb.com</a>	Ext. 2363	Travel Accident: BTA 360 (Bus.) & Passport 360 (Ind.) Participant Accident Programs Basic and Voluntary Accidental Death & Dismemberment	<a href="#">Chubb Accident &amp; Health</a>

## Chubb Programs

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Self Storage	<a href="mailto:SelfStorage@chubb.com">SelfStorage@chubb.com</a>				Any size Self Storage Facility, RV Storage, Boat Storage	<a href="#">Chubb Self Storage</a>
Vacant Land/Vacant Building	<a href="mailto:CisaSpecialRisk@chubb.com">CisaSpecialRisk@chubb.com</a>				Completely vacant or partially vacant commercial property. Vacant land exposures with up to 1,000 acres per location	
Agricultural Irrigation Equipment		Jeff Walker	<a href="mailto:jeff.walker@chubb.com">jeff.walker@chubb.com</a>	Ext. 2391	Inland Marine policy for Center Pivot, Drip Pivot, Linear Irrigation, and Associated Ag Irrigation Equipment	

## Leadership Team

Division	Business Contact	Email Address	Phone: 1-800-884-3770	Title
Personal Risk Services	Judy Oehrle	<a href="mailto:joehrle@chubb.com">joehrle@chubb.com</a>	Ext. 2304	Personal Insurance Manager
	Karin Stewart	<a href="mailto:kstewart@chubb.com">kstewart@chubb.com</a>	Ext. 2357	Sales Unit Manager
	Pamela Donerson	<a href="mailto:pdonerson@chubb.com">pdonerson@chubb.com</a>	Ext. 2326	Service Unit Manager
Commercial Insurance	Scott Deaney	<a href="mailto:sdeaney@chubb.com">sdeaney@chubb.com</a>	Ext. 2376	Commercial Insurance Manager
	Kevin Lynn	<a href="mailto:kevin.lynn@chubb.com">kevin.lynn@chubb.com</a>	215.640.5448	SMART Business Development Manager
	Craig Leslie	<a href="mailto:cleslie@chubb.com">cleslie@chubb.com</a>	Ext. 3049	Commercial Insurance Supervisor
Onboarding Contact	Tammy Magliola	<a href="mailto:tamara.magliola@chubb.com">tamara.magliola@chubb.com</a>	Ext. 2082	Producer Development Manager
Key Contacts	Gail Massa	<a href="mailto:gmassa@chubb.com">gmassa@chubb.com</a>	Ext. 2343	Operations Manager
	Nicole Troxell	<a href="mailto:ytroxell@chubb.com">ytroxell@chubb.com</a>	Ext. 3035	Marketing Manager
	Paul Morrissette	<a href="mailto:pmorrissette@chubb.com">pmorrissette@chubb.com</a>	Ext. 2371	President