CHUBB®

Chubb Contacts

Pacific Region (AZ, CA, ID, MT, NV, OR, WA)

Help Desk, Billing, Commissions, & Payment Inquiries

Division	Help Desk Email Address	Help Desk Phone Number	Agent Online Portal	Client online Portal	Billing Email	Billing Phone Number	Commission
Personal Lines, Recreational Marine	AgencySupport@chubb.com	1-866-324-8222	Chubb Agent Portal Request Access	Client Personal Lines Portal	CustomerCare@chubb.com	1-800-682-4822	CisaAccounting@chubb.com
Chubb Marketplace Users	SmallBusinessHelpDesk@chubb.com	1-800-664-8514		Commercial Client Center	SmallBizBilling@chubb.com	1-833-550-9660	
Commercial, Financial Lines, Accident & Health	eBusinessHelp@chubb.com	1-877-747-5266 option #2		Client Business Portal	Pasc-Direct-Bill@chubb.com	1-800-372-4822	

Chubb Personal Risk Services

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Home, Valuable Articles, Personal Auto, Excess, Flood, Leisure Travel, Worker Compensation, Employment Practice Liability, Cyber, Classic Car, Boat & Yacht Insurance	Masterpiece EZ Quote & Recreational Marine	Joe Bonina	jbonina@chubb.com	Ext. 2237	3 or more lines of business; Homes over 1mil, Personal Collections, High Excess Limits, Travel, Cyber	Chubb Personal Risk Services
					Any Size Boat or Yacht; can be written monoline	Chubb Recreational Marine
Farm & Ranch	ChubbAccess@chubb.com	Pattie Lee	pattie.lee@chubb.com	Ext. 2173	Farm Package; dwelling, personal property, auto, excess for equine, general, hobby, livestock, crop farms	Chubb Farm & Ranch
Group Personal Excess	CISAGroupExcess@chubb.com	Mandie Masley	mmasley@chubb.com	Ext. 2399	Additional Liability Limits through a participating group	Chubb Group Personal Excess

Chubb Commercial Lines – Online Products

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Management Liability	Chubb Agent Portal	Whitney Baughn	whitney.baughn@chubb.com	713.403.3140	Private & Not for Profit, Public, Healthcare Organizations: Director & Officers, Employment Practice Liability, Crime, Fiduciary, Kidnap Ransom, Workplace Violence, Employed Lawyers Liability	Chubb Forefront
Professional Liability Insurance/Errors & Omissions	Chubb Agent Portal	Whitney Baughn	whitney.baughn@chubb.com	713.403.3140	Consultants, Public Relations Firms, Business Process Administrators, Applied Arts Professionals, Design Firms, Staffing Firms, Travel Agents, Printers, Trustees	Chubb ProERM
Cyber	Chubb Agent Portal	Whitney Baughn	whitney.baughn@chubb.com	713.403.3140	Any Organization that owns or manages sensitive customer or employee information, third party corporate information, a computer network or a website.	Chubb Cyber ERM

Chubb Commercial Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
BOP, Auto, WC, Umbrella, International, Business Owners Accident	AccessSmallBusiness@chubb.com	Heather Burgey	AccessSmallBusiness@chubb.com	Ext. 3098	Professional Services, Technology, Business Services, Life Science, Healthcare, Retail, Financial Institutions, Pet Professionals	Chubb Small Business
Commercial Package, Auto, WC, Umbrella	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext. 3241	Manufacturing Federal Government Contractors, Real Estate, Cultural Institutions, Art Galleries, Wholesale, Education, Real Estate, Food Services, Retail, Wineries	Chubb Commercial
Technology	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext. 3241	Software Developers, Hardware Manufacturers, Network Services Providers, Tech Services & Consulting	Chubb Technology

Chubb Commercial Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Life Science	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext. 3241	Pharmaceutical, Biotech, Medical Device Manufacture, Clinical Trials, Dietary Supplements, Nutraceutical	Chubb Life Science
Energy	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext. 3241	Climate+, Mining, Petroleum, Power, Renewable & Alternative Energy	Chubb Energy
Financial Institutions	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext. 3241	Private Equity, Asset Managers, Third Party Administrators, Banks	Chubb Financial Institutions

Chubb Financial Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Financial Lines (Management Liability), Professional Liability, & Cyber	Chubbaccess@chubb.com	Whitney Baughn *New Business*	whitney.baughn@chubb.com	713.403.3140	Private & Not for Profit, Public: Director & Officers, Errors & omissions /Professional Liability, Employment Practice Liability, Crime, Fiduciary, Kidnap Ransom, Workplace Violence, Cyber	Chubb Financial Lines
Financial Lines (Management Liability), Professional Liability, & Cyber	Chubbaccess@chubb.com	Julie Johnston *Renewals*	jajohnston@chubb.com	Ext. 3480	Private & Not for Profit, Public: Director & Officers, Errors & Omissions/Professional Liability, Employment Practice Liability, Crime, Fiduciary, Kidnap Ransom, Workplace Violence, Cyber	Chubb Cyber

Chubb Speciality Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Aviation	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext. 3241	Liability, Hull, and Excess for airports, aircraft, and aviation operations, Aircraft	Chubb Aviation

Chubb Speciality Lines

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Agribusiness	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext.3241	Manufacturers, Processors, Distributors of Agricultural Products	Chubb Agribusiness
Environmental	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext.3241	Premises Pollution, Contactors Pollution Liability, Above & Underground Tank	Chubb Environmental
Inland Marine/Ocean Cargo	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext.3241	Builders' Risk, Contractors Equipment/Importers, Exporters,	Chubb Marine
International	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext.3241	Trip Travel, Controlled Master Programs, Admitted Policy Placement; Defense Base Act	Chubb Multinational
Product Recall	Chubbaccess@chubb.com	Kimberly Barnes	kbarnes@chubb.com	Ext.3241	Product Recall for consumable goods, component parts, and consumer goods	Chubb Product Recall
Surety	CSM@chubb.com			800-244-6217	Transactional Surety Bonds; Notary, Hunting/Fishing, Contractor Compliance, Street/Highway, Excess Weight, Surplus, Insurance Agent & Broker, Health Club, Auctioneer, Detective, Itinerant Merchants	Chubb Surety

Chubb Accident & Health

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Accident & Health	Chubbaccess@chubb.com	Alicia Rosell	alicia.rosell@chubb.com	Ext. 2363	Travel Accident: BTA 360 (Bus.) & Passport 360 (Ind.) Participant Accident Programs Basic and Voluntary Accidental Death & Dismemberment	Chubb Accident & Health

Chubb Programs

Products	Quote, Endorsements, Policy Servicing	Business Contact	Email Address	Phone: 1-800-884-3770	Desired Classes/ Appetite	Link to Website
Self Storage	SelfStorage@chubb.com				Any size Self Storage Facility, RV Storage, Boat Storage	Chubb Self Storage
Vacant Land/Vacant Building	CisaSpecialRisk@chubb.com				Completely vacant or partially vacant commercial property. Vacant land exposures with up to 1,000 acres per location	
Agricultural Irrigation Equipment		Jeff Walker	jeff.walker@chubb.com	Ext. 2391	Inland Marine policy for Center Pivot, Drip Pivot, Linear Irrigation, and Associated Ag Irrigation Equipment	

Leadership Team

Division	Business Contact	Email Address	Phone: 1-800-884-3770	Title
Personal Risk Services	Judy Oehrle	joehrle@chubb.com	Ext. 2304	Personal Insurance Manager
	Karin Stewart	kstewart@chubb.com	Ext. 2357	Sales Unit Manager
	Pamela Donerson	pdonerson@chubb.com	Ext. 2326	Service Unit Manager
Commercial Insurance	Scott Deaney	sdeaney@chubb.com	Ext. 2376	Commercial Insurance Manager
	Kevin Lynn	kevin.lynn@chubb.com	215.640.5448	SMART Business Development Manager
	Craig Leslie	cleslie@chubb.com	Ext. 3049	Commercial Insurance Supervisor
Onboarding Contact	Tammy Magliola	tamara.magliola@chubb.com	Ext. 2082	Producer Development Manager
Key Contacts	Gail Massa	gmassa@chubb.com	Ext. 2343	Operations Manager
	Nicole Troxell	ytroxell@chubb.com	Ext. 3035	Marketing Manager
	Paul Morrissette	pmorrissette@chubb.com	Ext. 2371	President