

Chubb Insurance Solutions Agency

Midwest Region (IA, IL, IN, KS, KY, MI, MN, MO, ND, NE, OH, SD, WI)



Contact Information

Phone	1.800.884.3770	
E-mail	chubbaccess@chubb.com	
Fax	1.888.382.7115	
Web	www.chubb.com/ChubbAccess	
Hours of Operation	Monday – Friday	8:00 am – 6:00 pm (ET) 8:00 am – 5:00 pm (CT)

Personal Risk Services

New Business Sales Executives	1.800.884.3770	E-mail address
Joe Bonina	Ext. 2237	jbonina@chubb.com
Sangita Lancia	Ext. 2361	slancia@chubb.com

Commercial Insurance: Package Oriented Programs

New Business Sales Executives	1.800.884.3770	E-mail address
Rachel Larson <i>Property & Casualty</i>	Ext. 3616	rachel.larson@chubb.com
Brad Risboskin <i>Financial Lines/Management Liability</i>	Ext. 4881	bradley.risboskin@chubb.com
Alicia Rosell <i>Accident & Health</i>	Ext. 2363	alicia.rosell@chubb.com
Renewal Account Associate		
Alicia Rosell <i>Property & Casualty and A&H</i>	Ext. 2363	alicia.rosell@chubb.com
Julie Johnston <i>Financial Lines/Management Liability</i>	Ext. 3480	jajohnston@chubb.com

Small Business Insurance

Marketplace (BOP) Online Platform Business*

Steve Snavely <i>RVP, Small Business Insurance</i>	1.515.322.9272	steve.snavely@chubb.com
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*Requires additional systems access and premium volume commitment.

Special Risk Programs** (Special Events, Liquor Liability, Vacant Building/Land, Lessors risk Only)
Send Submission to cisaspecialrisk@chubb.com

Whitney Baughn <i>Business Development Manager</i>	1.713.403.3140	whitney.baughn@Chubb.com
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** Please note these products are written on non-admitted paper and offered to you by Chubb Insurance Solutions Agency (CISA), a fully licensed surplus lines broker in all 50 states.

Agribusiness

New Business Sales Executives	1.800.884.3770	E-mail address
Pattie Lee <i>Farm & Ranch</i>	Ext. 2173	pattie.lee@chubb.com
Rachel Larson <i>Commercial Agribusiness</i>	Ext. 3616	rachel.larson@chubb.com
Jeff Walker <i>Agribusiness Irrigation Equipment</i>	Ext. 2391	jeff.walker@chubb.com

Leadership Team

Personal Risk Services	1.800.884.3770	E-mail address
Judy Oehrle <i>Personal Insurance Manager</i>	Ext. 2304	joehrle@chubb.com
Karin Stewart <i>Sales Unit Manager</i>	Ext. 2357	kstewart@chubb.com
Pamela Donerson <i>Service Unit Manager</i>	Ext. 2326	pdonerson@chubb.com
Commercial Insurance	1.800.884.3770	E-mail address
Scott Deaney <i>Commercial Insurance Manager</i>	Ext. 2376	sdeaney@chubb.com
Craig Leslie <i>Commercial Insurance Supervisor</i>	Ext. 3049	cleslie@chubb.com
Key Contact	1.800.884.3770	E-mail address
Gail Massa <i>Operations Manager</i>	Ext. 2343	gmassa@chubb.com
Nicole Troxell <i>Marketing Manager</i>	Ext. 3035	ytroxell@chubb.com
Tammy Magliola <i>Producer Development</i>	Ext. 2082	tamara.magliola@chubb.com
Paul Morissette <i>President</i>	Ext. 2371	pmorissette@chubb.com

Producer Commission Statement/Payment Inquiries

Please email your request to cisaaccounting@chubb.com

Personal, Commercial & Small Business Help Desk and Billing Support

For questions about accessing @chubb or Marketplace, please contact the appropriate business segment help desk:

Personal Risk Services	Small Business	Commercial and Accident & Health
PRS Agency Support	Marketplace Help Desk	eBusiness Help Desk
P: 1.866.324.8222 or E: agencysupport@chubb.com	P: 1.800.664.8514 or E: smallbizhelpdesk@chubb.com	P: 1.877.747.5266 – option #2 E: ebusinesshelp@chubb.com
PRS Billing	Small Business Billing	Commercial Billing
P: 800.682.4822 (Chubb) P: 800.444.6161 (ACE) E: customercare@chubb.com	P: 1.800.372.4822 E: smallbizbilling@chubb.com	P: 1.800.372.4822 E: pasc-direct-bill@chubb.com

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Insurance provided by U.S. based Chubb underwriting companies. All products may not be available in all states. Coverage is subject to the language of the policies as issued. Surplus lines insurance sold only through licensed surplus lines producers. P.O. Box 1600, Whitehouse Station, NJ 08891-1600. Chubb Access appointments are administered by Chubb Insurance Solutions Agency, Inc. ("CISA"), a licensed agency and wholly owned subsidiary of Chubb Limited.

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