

Chubb Insurance Solutions Agency (CISA)

Pacific Region (AZ, CA, ID, MT, NV, OR, WA)



Contact Information

Phone	1.800.884.3770	
E-mail	chubbaccess@chubb.com	
Fax	1.888.382.7115	
Web	www.chubb.com/ChubbAccess	
Hours of Operation	Monday – Friday	8:00 am – 6:00 pm (PT)
Monday – Friday		8:00 am – 5:00 pm CT)

Personal Risk Services

New Business Sales Executives	1.800.884.3770	E-mail address
Rickilynn Meyers	Ext. 2377	rmeyers@chubb.com
Sangita Lancia	Ext. 2361	slancia@chubb.com

Commercial Insurance: Package Oriented Programs

New Business Sales Executives	1.800.884.3770	E-mail address
Craig Leslie <i>Property & Casualty</i>	Ext. 3049	cleslie@chubb.com
Brad Risboskin <i>Financial Lines/Management Liability</i>	Ext. 4881	bradley.risboskin@chubb.com
Alicia Rosell <i>Accident and Health</i>	Ext. 2363	alicia.rosell@chubb.com
Renewal Account Associate		
Alicia Rosell <i>Property & Casualty and A&H</i>	Ext. 2363	alicia.rosell@chubb.com
Julie Johnston <i>Financial Lines/Management Liability</i>	Ext. 3480	jajohnston@chubb.com

Small Business

Marketplace (BOP) Online Platform Business*

John Neuhalfen <i>RVP, Small Business</i>	1.510.364.5757	jneuhalfen@chubb.com
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*Requires additional systems access and premium volume commitment.

Special Risk Programs** (Special Events, Liquor Liability, Vacant Building/Land, Lessors risk Only.)

Send Submission to cisaspecialrisk@chubb.com

Whitney Baughn <i>Business Development Manager</i>	1.713.403.3140	whitney.baughn@Chubb.com
Peggy Ricci <i>Special Risk Operations Associate</i>	Ext. 2375	margaretpeggy.ricci@Chubb.com

** Please note these products are written on non-admitted paper and offered to you by Chubb Insurance Solutions Agency (CISA), a fully licensed surplus lines broker in all 50 states.

Agribusiness

New Business Sales Executives	1.800.884.3770	E-mail address
Pattie Lee <i>Farm & Ranch</i>	Ext. 2173	pattie.lee@chubb.com
Craig Leslie <i>Commercial Agribusiness</i>	Ext. 3049	cleslie@chubb.com
Jeff Walker <i>Agribusiness Irrigation Equipment</i>	Ext. 2391	jeff.walker@chubb.com

Leadership Team

Personal Risk Services	1.800.884.3770	E-mail address
Judy Oehrle <i>Personal Insurance Manager</i>	Ext. 2304	joehrle@chubb.com
Karin Stewart <i>Sales Unit Manager</i>	Ext. 2357	kstewart@chubb.com
Pamela Donerson <i>Service Unit Manager</i>	Ext. 2326	pdonerson@chubb.com

Commercial Insurance	1.800.884.3770	E-mail address
Scott Deaney <i>Commercial Insurance Manager</i>	Ext. 2376	sdeaney@chubb.com

Key Contact	1.800.884.3770	E-mail address
Gail Massa <i>Operations Manager</i>	Ext. 2343	gmassa@chubb.com
Ann Gargano <i>Marketing Manager</i>	Ext. 3195	agargano@chubb.com
Paul Morrisette <i>President</i>	Ext. 2371	pmorrisette@chubb.com

Producer Commission Statement/Payment Inquiries

Please email your request to cisaaccounting@chubb.com

Personal, Commercial & Small Business Help Desk and Billing Support

For questions about accessing @chubb or SB Marketplace, please contact the appropriate business segment help desk:

Personal Risk Services PRS Agency Support	Small Business Marketplace SCI Help Desk	Commercial and Accident & Health ebusiness Help Desk
P: 1.866.324.8222 or E: agencysupport@chubb.com	P: 1.800.664.8514 or E: smallbizhelpdesk@chubb.com	P: 1.877.747.5266 – option #2 E: ebusinesshelp@chubb.com
PRS Billing Support	SB Billing Support	Commercial Billing
P: 800.682.4822 (Chubb) P: 800.444.6161 (ACE) E: customercare@chubb.com	1.800.372.4822 E: smallbizbilling@chubb.com	P: 1.800.372.4822 E: pasc-direct-bill@chubb.com

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