

# Chubb Insurance Solutions Agency

## Northeast Region (CT, MA, ME, NH, RI, VT & Upstate NY)



### Contact Information

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Phone	1.800.884.3770
E-mail	chubbaccess@chubb.com
Fax	1.888.382.7115
Web	www.chubb.com/ChubbAccess
Hours of Operation	Monday – Friday 8:00 am – 6:00 pm (ET)

### Personal Risk Services

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New Business Sales Executives	1.800.884.3770	E-mail address
Christine Boyce	Ext. 2368	cboyce@chubb.com
Sarah Esserman	Ext. 3195	sarah.esserman@chubb.com

### Commercial Insurance: Package Oriented Programs

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New Business Sales Executives	1.800.884.3770	E-mail address
Mary Ann Goglia <i>Property &amp; Casualty</i>	Ext. 3570	mgoglia@chubb.com
Brad Risboskin <i>Financial Lines/Management Liability</i>	Ext. 4881	bradley.risboskin@chubb.com
Alicia Rosell <i>Accident and Health</i>	Ext. 2363	alicia.rosell@chubb.com
Renewal Account Associate		
Alicia Rosell <i>Property &amp; Casualty and A&amp;H</i>	Ext. 2363	alicia.rosell@chubb.com
Julie Johnston <i>Financial Lines/Management Liability</i>	Ext. 3480	jajohnston@chubb.com

### Small Business Insurance

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#### Marketplace (BOP) Online Platform Business\*

Jeremy Lemoine <i>RVP, Small Business Insurance</i>	1.617.990-7779	jeremy.lemoine@chubb.com
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\*Requires additional systems access and premium volume commitment.

#### Special Risk Programs\*\* (Special Events, Liquor Liability, Vacant Building/Land, Lessors risk Only)

Send Submission to [cisaspecialrisk@chubb.com](mailto:cisaspecialrisk@chubb.com)

Whitney Baughn <i>Business Development Manager</i>	1.713.403.3140	whitney.baughn@chubb.com
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\*\* Please note these products are written on non-admitted paper and offered to you by Chubb Insurance Solutions Agency (CISA), a fully licensed surplus lines broker in all 50 states.

## Agribusiness

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<b>New Business Sales Executives</b>	<b>1.800.884.3770</b>	<b>E-mail address</b>
Pattie Lee <i>Farm &amp; Ranch</i>	Ext. 2173	pattie.lee@chubb.com
Mary Ann Goglia <i>Commercial Agribusiness</i>	Ext. 3570	mgoglia@chubb.com
Jeff Walker <i>Agribusiness Irrigation Equipment</i>	Ext. 2391	jeff.walker@chubb.com

## Leadership Team

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<b>Personal Risk Services</b>	<b>1.800.884.3770</b>	<b>E-mail address</b>
Judy Oehrle <i>Personal Insurance Manager</i>	Ext. 2304	joehrle@chubb.com
Karin Stewart <i>Sales Unit Manager</i>	Ext. 2357	kstewart@chubb.com
Pamela Donerson <i>Service Unit Manager</i>	Ext. 2326	pdonerson@chubb.com

<b>Commercial Insurance</b>	<b>1.800.884.3770</b>	<b>E-mail address</b>
Scott Deaney <i>Commercial Insurance Manager</i>	Ext. 2376	sdeaney@chubb.com
Craig Leslie <i>Commercial Insurance Supervisor</i>	Ext. 3049	cleslie@chubb.com

<b>Key Contact</b>	<b>1.800.884.3770</b>	<b>E-mail address</b>
Gail Massa <i>Operations Manager</i>	Ext. 2343	gmassa@chubb.com
Nicole Troxell <i>Marketing Manager</i>	Ext. 3035	ytroxell@chubb.com
Tammy Magliola <i>Producer Development</i>	Ext. 2082	tamara.magliola@chubb.com
Paul Morissette <i>President</i>	Ext. 2371	pmorissette@chubb.com

## Producer Commission Statement/Payment Inquiries

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Please email your request to [cisaaccounting@chubb.com](mailto:cisaaccounting@chubb.com)

## Personal, Commercial & Small Business Help Desk and Billing Support

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For questions about accessing @chubb or Marketplace, please contact the appropriate business segment help desk:

<b>Personal Risk Services</b>	<b>Small Business</b>	<b>Commercial and Accident &amp; Health</b>
<b>PRS Agency Support</b>	<b>Marketplace SCI Help Desk:</b>	<b>ebusiness Help Desk</b>
P: 1.866.324.8222 or E: <a href="mailto:agencysupport@chubb.com">agencysupport@chubb.com</a>	P: 1.800.664.8514 or E: <a href="mailto:smallbizhelpdesk@chubb.com">smallbizhelpdesk@chubb.com</a>	P: 1.877.747.5266 – option #2 E: <a href="mailto:ebusinesshelp@chubb.com">ebusinesshelp@chubb.com</a>
<b>PRS Billing</b>	<b>Small Business Billing</b>	<b>Commercial Billing</b>
P: 800.682.4822 (Chubb) P: 800.444.6161 (ACE) E: <a href="mailto:customercare@chubb.com">customercare@chubb.com</a>	P: 1.800.372.4822 E: <a href="mailto:smallbizbilling@chubb.com">smallbizbilling@chubb.com</a>	P: 1.800.372.4822 E: <a href="mailto:pasc-direct-bill@chubb.com">pasc-direct-bill@chubb.com</a>

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at [www.chubb.com](http://www.chubb.com). Insurance provided by U.S. based Chubb underwriting companies. All products may not be available in all states. Coverage is subject to the language of the policies as issued. Surplus lines insurance sold only through licensed surplus lines producers. P.O. Box 1600, Whitehouse Station, NJ 0889-1600. Chubb Access appointments are administered by Chubb Insurance Solutions Agency, Inc. ("CISA"), a licensed agency and wholly owned subsidiary of Chubb Limited.

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