

Chubb Insurance Solutions Agency

Northeast Region (CT, MA, ME, NH, RI, VT & Upstate NY)



Contact Information

| | | |
|--------------------|---------------------------|------------------------|
| Phone | 1.800.884.3770 | |
| E-mail | chubbaccess@chubb.com | |
| Fax | 1.888.382.7115 | |
| Web | www.chubb.com/ChubbAccess | |
| Hours of Operation | Monday – Friday | 8:00 am – 6:00 pm (ET) |

Personal Risk Services

| New Business Sales Executives | 1.800.884.3770 | E-mail address |
|-------------------------------|----------------|--------------------------|
| Christine Boyce | Ext. 2368 | cboyce@chubb.com |
| Sarah Esserman | Ext. 3195 | sarah.esserman@chubb.com |

Commercial Insurance: Package Oriented Programs

| New Business Sales Executives | 1.800.884.3770 | E-mail address |
|---|----------------|-----------------------------|
| Mary Ann Goglia <i>Property & Casualty</i> | Ext. 3570 | mgoglia@chubb.com |
| Brad Risboskin <i>Financial Lines/Management Liability</i> | Ext. 4881 | bradley.risboskin@chubb.com |
| Alicia Rosell <i>Accident and Health</i> | Ext. 2363 | alicia.rosell@chubb.com |
| Renewal Account Associate | | |
| Alicia Rosell <i>Property & Casualty and A&H</i> | Ext. 2363 | alicia.rosell@chubb.com |
| Julie Johnston <i>Financial Lines/Management Liability</i> | Ext. 3480 | jajohnston@chubb.com |

Small Business Insurance

Marketplace (BOP) Online Platform Business*

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|--|----------------|--------------------------|
| Jeremy Lemoine <i>RVP, Small Business Insurance</i> | 1.617.990-7779 | jeremy.lemoine@chubb.com |
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*Requires additional systems access and premium volume commitment.

Special Risk Programs** (Special Events, Liquor Liability, Vacant Building/Land, Lessors risk Only)

Send Submission to cisaspecialrisk@chubb.com

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|---|----------------|--------------------------|
| Whitney Baughn <i>Business Development Manager</i> | 1.713.403.3140 | whitney.baughn@chubb.com |
|---|----------------|--------------------------|

** Please note these products are written on non-admitted paper and offered to you by Chubb Insurance Solutions Agency (CISA), a fully licensed surplus lines broker in all 50 states.

Agribusiness

| New Business Sales Executives | 1.800.884.3770 | E-mail address |
|---|-----------------------|-----------------------|
| Pattie Lee <i>Farm & Ranch</i> | Ext. 2173 | pattie.lee@chubb.com |
| Mary Ann Goglia <i>Commercial Agribusiness</i> | Ext. 3570 | mgoglia@chubb.com |
| Jeff Walker <i>Agribusiness Irrigation Equipment</i> | Ext. 2391 | jeff.walker@chubb.com |

Leadership Team

| Personal Risk Services | 1.800.884.3770 | E-mail address |
|--|-----------------------|-----------------------|
| Judy Oehrle <i>Personal Insurance Manager</i> | Ext. 2304 | joehrle@chubb.com |
| Karin Stewart <i>Sales Unit Manager</i> | Ext. 2357 | kstewart@chubb.com |
| Pamela Donerson <i>Service Unit Manager</i> | Ext. 2326 | pdonerson@chubb.com |

| Commercial Insurance | 1.800.884.3770 | E-mail address |
|--|-----------------------|-----------------------|
| Scott Deane <i>Commercial Insurance Manager</i> | Ext. 2376 | sdeaney@chubb.com |
| Craig Leslie <i>Commercial Insurance Supervisor</i> | Ext. 3049 | cleslie@chubb.com |

| Key Contact | 1.800.884.3770 | E-mail address |
|---|-----------------------|---------------------------|
| Gail Massa <i>Operations Manager</i> | Ext. 2343 | gmassa@chubb.com |
| Nicole Troxell <i>Marketing Manager</i> | Ext. 3035 | ytroxell@chubb.com |
| Tammy Magliola <i>Producer Development</i> | Ext. 2082 | tamara.magliola@chubb.com |
| Paul Morrisette <i>President</i> | Ext. 2371 | pmorrisette@chubb.com |

Producer Commission Statement/Payment Inquiries

Please email your request to cisaaccounting@chubb.com

Personal, Commercial & Small Business Help Desk and Billing Support

For questions about accessing @chubb or Marketplace, please contact the appropriate business segment help desk:

| Personal Risk Services PRS Agency Support | Small Business Marketplace SCI Help Desk: | Commercial and Accident & Health ebusiness Help Desk |
|---|---|--|
| P: 1.866.324.8222 or E: agency-support@chubb.com | P: 1.800.664.8514 or E: smallbizhelpdesk@chubb.com | P: 1.877.747.5266 – option #2 E: ebusinesshelp@chubb.com |
| PRS Billing | Small Business Billing | Commercial Billing |
| P: 800.682.4822 (Chubb) P: 800.444.6161 (ACE) E: customercare@chubb.com | P: 1.800.372.4822 E: smallbizbilling@chubb.com | P: 1.800.372.4822 E: pasc-direct-bill@chubb.com |

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Insurance provided by U.S. based Chubb underwriting companies. All products may not be available in all states. Coverage is subject to the language of the policies as issued. Surplus lines insurance sold only through licensed surplus lines producers. P.O. Box 1600, Whitehouse Station, NJ 0889-1600. Chubb Access appointments are administered by Chubb Insurance Solutions Agency, Inc. ("CISA"), a licensed agency and wholly owned subsidiary of Chubb Limited.

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