CHUBB®

Commercial Client Center

Provide your customers the ability to view their policies, pay their bills, file claims, and more with the Chubb Commercial Client Center.

You can provide your customers with access in one of two ways!

Option 1: At Policy Issuance
Simply enter your customer's first name, last name, and email address at policy issuance to begin the activation process.

Option 2: Via the Current Customer tab in the Chubb Marketplace
If you did not provide your customer access to the Client Center during issuance, simply follow these two steps:

Step 1

Visit the Customer Profile

After logging into the Chubb Marketplace, under the **Current Customer** tab, locate the **Business Name** of the customer you would like to provide access to and open their **Customer Profile**.

Step 2

Invite Your Customer

Once in your customer's **Customer Profile**, go to the **Account Actions** section. You will see an option to "**Invite your Customer to the Client Center.**" Click this link and provide your customer's first name, last name, and email address. This will then send an automatic email to start the activation process.

Activation is easy!

Upon receiving the email, your customer will need to click the **Activate Now** button, provide their activation code (given within the email), zip code, and email address. Once submitted, your customer will follow the prompts to securely update their username and password and the activation process will be complete.

For more information, please contact your Chubb Small Commercial Insurance territory sales leader.

If your customer encounters issues activating or accessing the Chubb Commercial Client Center, please have them contact our help desk at 1.888.427.4854 for immediate assistance.

Chubb. Insured.℠