

Chubb Risk Consulting

SERVICES FOR

Real Estate and Hospitality Industry Clients

Our dedicated real estate & hospitality practice is designed to provide you with thoughtful and practical insurance solutions to assist in managing your risk and loss prevention strategies. Chubb's team of industry specialists in risk consulting, underwriting, and claims, combined with our highly flexible products, allow us to customize solutions to meet the unique needs of your business.

[Chubb Risk Consulting](#) offers tools, resources, and specialization across a variety of industries and products. We craft pragmatic solutions with our insureds and offer recommendations to help minimize loss potential. Employing a network of nearly 500 global

risk engineers and more than 120 risk specialists, with decades of experience, Chubb's risk engineers take the time to understand each company to align service strategies with its business needs.

The [Chubb Risk Engineering Center](#) is fully equipped and staffed to deliver loss mitigation training across multiple lines of business and offers courses specifically tailored to address the unique risks faced by clients. The Center is dedicated to providing advanced and collaborative educational resources, ensuring clients can access the latest tools and knowledge specifically designed to manage their risks effectively.

Services Available to Clients

Services can be provided based on mutually agreed upon program structure and can be delivered on a bundled or direct sold service basis.



Workers' Compensation

Safety Program Review and Development	Industrial Hygiene Services Air Sampling & Noise Monitoring	AI-Based Industrial Ergonomic Assessments
Safety Management Assessments	Return to Work Programs — Development & Implementation	Safety Training — Learning Management System
Job Hazards Assessments — Housekeeping, Engineering, Maintenance	Slip, Trip, and Fall Prevention	Partnership with JJ Keller Solutions
Review and development of OSHA Programs	Supervisor & Task Specific Training	Vendor Discounts — Shoes for Crews

Auto Liability

Fleet Program Development Review and GAP Analysis	MVR (Motor Vehicle Record) Program Development	Incident Investigation Program Review
Fleet Safety Training	Fleet Claim Trend Analysis	Electric Vehicle (EV) Parking & Charging Stations Risk Management Assessment

General Liability

Premises Liability Risk Assessments	Review of Floor Maintenance Procedures	Accident Investigation Program Guidance
Risk Management Assessment Tool/ Benchmarking assessment for Slip, Trip, and Fall	Review of Inspection, Testing, and Maintenance routines for Life Safety Systems	Review of Security Vulnerability Assessment
Assistance in Selection of Flooring Materials Through Testing of Sample Products	On-Site Slip Resistance Testing of Floors Using XL Tribometer	Vendor Discount-Red Alert Wax

Property, Resiliency and Equipment Breakdown

Property Conservation Review	Boiler & Pressure Vessel Jurisdictional Inspections	StreamLabs Water Risk Mitigation Solution
Drone-based Thermographic Infrared Roof Evaluations	Environmental Site Assessments	Physical Risk Analysis for Resilience

Examples of Success Stories

Real Estate Investment Trust Company	Following a devastating hurricane, Chubb Risk Consulting quickly deployed drone technology to assist the client's reconstruction team in assessing the damage and developing a recovery plan. This comprehensive aerial survey was completed within 24 hours of the event, providing crucial insights into the extent of the destruction. Armed with this information, the client was able to promptly order necessary supplies and coordinate with local construction teams, accelerating the process of getting their locations operational again. Chubb's swift response not only facilitated a more efficient recovery but also underscored the value of leveraging innovative technology in times of crisis.
Hotel Management Firm	Recognizing the need for improved safety in services, Chubb Risk Consulting undertook the development and implementation of a Housekeeping Ergonomics Assessment and Training Program across 1,500 locations. This comprehensive program was designed to identify ergonomic risks and educate staff on safe practices to minimize injuries associated with their daily tasks. Chubb provided valuable insights and practical strategies to enhance workplace safety. The training sessions empowered employees with the knowledge to adopt healthier habits, ultimately fostering a safer and more productive working environment.
Hotel/Casino	Chubb Risk Consulting conducted a comprehensive Housekeeper Job Hazards Assessment to identify potential risks and areas for improvement within housekeeping operations. Following Chubb's assessment, we assisted in retraining staff to ensure they were equipped with the latest safety practices and techniques. Additionally, we guided the selection of new tools and equipment specifically designed to minimize hazards and enhance efficiency. These proactive measures aimed to significantly reduce the frequency of claims related to workplace injuries. Chubb's efforts contributed to a safer working environment and reinforced the organization's commitment to employee well-being.
Real Estate Company — Hotel, Office, Habitational Holdings	Following a series of significant claims related to golf cart incidents, Chubb Risk Consulting partnered with the client to address the safety concerns head-on. Together, Chubb developed a comprehensive golf cart safety and training program aimed at educating employees on safe operating procedures and best practices. By fostering a culture of safety and accountability, we aimed to reduce future incidents and associated claims. This approach not only improved safety outcomes but also reinforced the client's commitment to protecting their staff and assets.



Lower Your Risk Today with Chubb Risk Consulting

Our team of world-class industry professionals is readily available to partner with your business and effectively mitigate any risks you may face. Contact our team below to explore how we can help you manage risks more effectively.

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24 Years of Experience

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32 Years of Experience

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28 Years of Experience

To learn more about Chubb's capabilities in our Real Estate and Hospitality Industry Practice, visit: chubb.com/us/realestateins.

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