

# Excess Casualty Incident Alert<sup>SM</sup>

CHUBB®



Catastrophic losses can happen unexpectedly at any moment. When these events occur, companies need to have the proper resources ready to deploy at a moment's notice. A quick response is critical to managing the costs of an event and any resulting reputational risks.

Excess Casualty Incident Alert is an incident response technology that is designed to help customers mitigate potential loss exposures through around-the-clock reporting and accessibility. It is available to Chubb Excess Casualty insureds at no additional cost.

## There are three main functions:

- Streamline the first notice of loss reporting process to Chubb and route claims to experienced adjusters as quickly as possible
- Route customers to the appropriate catastrophe management resources if applicable
- Assist customers with geo-locating a local spill response contractor based on their location

## Loss Scenarios:

### **Multi-vehicle accident involving truck results in hazardous spill, explosion:**

A tank carrying hazardous material is involved in multi-vehicle accident on a large interstate highway congested with a lot of traffic. The collision results in a spill, causing a large explosion impacting several vehicles in close proximity to the crash. News media is covering the accident by helicopter and your company is the owner/operator of the tank.

By using Excess Casualty Incident Alert, a Chubb Excess Casualty customer is able to use the geo-location technology to determine the closest spill response contractor within the area to clean up the spill, and deploy crisis communications to help protect the reputation of the company.

### **Food borne illness breakout with wholesale distributor:**

There is an outbreak of salmonella tied to contaminated food from a whole distributor's owned production sites. News of the contamination is about to hit local and national news given that

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the product was distributed throughout the United States.

By using Excess Casualty Incident Alert, the site owner and current customer, can quickly report the loss with seconds of discovery. Chubb's technology platform will help mitigate exposures by coordinating the appropriate public relations or crisis communications firms to help protect the distributor's reputational risk.

## Features

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- First notice of loss reporting
- Spill Response Coordination Assistance – providing access to our vendor partners who specialize in spill mitigation and removal at an additional cost
- Incident Documentation – real-time incident documentation reporting
- Customized Claims Alerts that utilize an insured's incident reporting procedures.

## Key Highlights

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- 24/7 incident reporting via smartphone or computer
- Access to a database of over 3,500 response contractors and resources that customers can independently engage for services
- Immediately report a loss to help mitigate overall claim exposure. First notice of loss is coordinated with our in house adjusters
- Catastrophe Management Assistance – quick deployment of qualified resources to assist with public relations, emergency medical evacuation, and other Catastrophe Management costs

- Assistance with Federal/State/Local Regulatory reporting (through a Chubb vendor)
- Capability of establishing customized alerts via email and/or text message
- Complete data package delivered electronically
- Business Continuity – minimize disruption to the clients' business and focus on returning to normal operations

## How to Access

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Details of the program, including access to where Chubb Excess Casualty customers can complete their enrollment, is available online at [www.chubbeia.net](http://www.chubbeia.net)

- Once enrollment is complete, clients can report an excess incident via the Excess Casualty Incident Alert application available on iPhone, Android and computer. Visit the apple or google play store to download for free.

Visit [www.chubb.com/us-en/business-insurance/umbrella-excess-casualty.aspx](http://www.chubb.com/us-en/business-insurance/umbrella-excess-casualty.aspx) to learn more about Excess Casualty Incident Alert.



## Contact

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# Chubb. Insured.<sup>SM</sup>

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