



ESIS Expertise  
Solutions for the Healthcare Industry

ESIS<sup>®</sup>

ESIS' specialized healthcare industry practice leverages our knowledge and expertise to ensure that we provide customized claim management solutions that help deliver exceptional results.



ESIS understands that healthcare risk managers face specific challenges and exposures. Whether your employees are working with equipment, lifting patients, performing tasks that involve sitting/standing at work stations for long periods of time, or traveling to doctor's offices and other healthcare facilities, it is important to ensure that your staff members are educated on specific measures that can help reduce liability exposure and workers compensation claims. In the event of an injury, returning to good health and work as efficiently as possible is essential.

Our experience in managing these specific injuries, combined with our proven ability to deliver positive results, is among our many differentiators. We harness our expertise to customize our medical management approach, as well as our pre- and post-loss risk management services, to help foster growth, success, and profitability for our healthcare customers.

ESIS' pre-loss safety/risk control consulting is aimed at targeting the primary loss issues associated with the healthcare industry. Our risk control team, ESIS Health, Safety and Environmental (HSE), is a leading provider of risk control consulting and compliance services.

Our approach to claims management is viewed by our clients as a true partnership. ESIS collaborates with you to provide specific direction and guidance regarding the management of your program. The quality of our adjusters and their ability to interact with your employees is the key to achieving positive outcomes.

ESIS' return-to-work strategies are customized for each of our clients. Employees in your industry are prone to several different types of ailments, such as:

- Strains and sprains
- Slips, trips, and falls
- Musculoskeletal- and repetitive motion-related injuries
- Continual trauma
- Possible blood-borne illnesses

We utilize the necessary tools to help facilitate safe, healthy, and fast return-to-work. Our specialized customer advocacy approach offers clients many benefits, including:

- An advocate to set expectations, provide guidance and support, and manage return-to-work in a timely manner
- Representatives, supervisors, and partnership leaders who work with you to determine internal opportunities for navigating lost time return-to-work processes
- Various resources and tools to facilitate return-to-work and assist with helping our clients save money, increase productivity, boost morale, and reinforce a positive work environment



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#### Achieving Results

ESIS has helped our healthcare industry clients achieve significant results year-after-year. Some examples include the following:

- Average incurred on indemnity claims – decreased by 26 percent
- Average temporary total disability days – decreased by 66 percent
- Total incurred for all indemnity claims – decreased by 56 percent

#### Contact Us

To learn more about how ESIS can help you achieve your risk management goals, contact us or visit [www.esis.com](http://www.esis.com).

# ESIS®

## Contact Us

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## Design. Integrate. Achieve.

The information contained in this publication is not intended as a substitute for advice from a safety expert or legal counsel you may retain for your own purposes. It is not intended to supplant any legal duty you may have to provide a safe premises, workplace, product, or operation.

ESIS®, Inc., a Chubb company, provides claim and risk management services to a wide variety of commercial clients. ESIS' innovative best-in-class approach to program design, integration, and achievement of results aligns with the needs and expectations of our clients' unique risk management needs. With 65 years of experience, and offerings in both the US and globally, ESIS provides one of the industry's broadest selections of risk management solutions covering both pre and post-loss services. Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For more information, visit us at [www.esis.com](http://www.esis.com).

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