

Preparing for a Catastrophe

Advanced planning can bring calm during a catastrophic event.

Emergency Planning - Safety and Security

-  Consider various threats and proactively form a plan of action.
-  Set up an annual meeting with your agent/broker to review current coverage and evolving needs.
-  Sign up your household for early warnings and alert notifications.
-  Enroll in Chubb's Wildfire Defense Services, if eligible, to help protect and defend against wildfire threats. Learn more at Chubb.com/wildfire.
-  Act without hesitation when weather alerts are issued and follow evacuation orders – time is critical for your safety.
-  Remember it's simple to report a claim to Chubb via phone or online. (More details on the next page.)

Speed Up Recovery with Proactive Planning

Save Backups

either digital or stored off-premises, for important documents, such as building plans, architectural drawings, valuable article appraisals and related items that can help expedite your claims.

Create Photo Logs

of your business, home and personal property to assist in recreating an inventory of your belongings if they are lost or destroyed.

Evaluate Safes

for their effectiveness in protecting jewelry and heirlooms, as many safes have weaknesses that may not provide adequate protections.

Report a claim online using the QR code

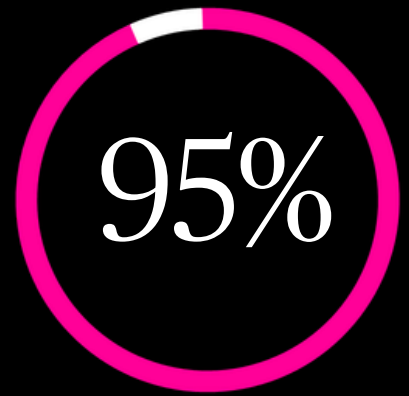


We're here to help

24/7 Claims Support
1 (800) CLAIMS-0
1 (800) 252-4670
Chubb.com/claims

Tips for Efficiently Reporting a Claim

-  Notify us of any urgent needs, such as temporary living arrangements or emergency services.
-  Submit claims for all necessary policies. (e.g., Auto, Flood, Home or Valuable Articles insurance)
-  Provide as much information as possible for each claim, including valuable articles or vehicles at the location.



of clients are
satisfied with
their
catastrophe
claim experience¹

Effectively Connecting with Us

-  Provide a primary and backup contact, along with any special instructions.
-  Verify whether there is access to your property, including details about security measures, locks or gate restrictions.
-  Share any information about the conditions in your area.

Download the Chubb
Mobile App today from
the App Store or
Google Play.