CASE STUDY: TECHNOLOGY

A tighter network of insurance protection for a global software provider

About DevOps

DevOps is an ambitious data analytics software provider, headquartered in San Francisco. Having launched in 2017, they fought hard to be a top provider in the business analytics software space. With the ability to quickly transform, optimize, and scale analytics processes, they blossomed into a global tech unicorn and are now one of the top providers globally.

However, with their rapid success they realized they are now a target for a potential data breach, which could involve their clients' personal information. With the help of their agent, they were able to evaluate their existing insurance coverage, recognize they did not have the adequate coverage they need in place should the unexpected happen, and were able to quickly obtain a well-rounded insurance solution for their unique insurance needs.

Additional coverage options that will deliver a more robust insurance plan for DevOps include:

Cyber
- DevOps wants to improve their protection of clients’ proprietary data
- They need insurance for threats like identity theft, cyber attacks, and more
- Access to prevention and post-event service providers

Crime
- The components that form their software and device drivers are highly desirable and prone to theft and illegal resale
- DevOps is vulnerable to more traditional forms of cybercrime, like executive impersonation and computer hacking to redirect valuable inventory
- Clients may require DevOps to purchase coverage that extends to their assets – Chubb’s Client Coverage fits the bill, extending coverage beyond a standard Crime policy

Multinational
- DevOps needs to extend their existing policies to meet risks that emerge from foreign regulations e.g. taxation, property damage
- They need local claims, risk engineering services, and jurisdictional knowledge for each market
- They’ll be able to manage their policy on Worldview®, and obtain reports on the market environments of 200+ countries

You’ve read the case study. Now learn more about the coverage details. Visit chubb.com/onechubb/technology

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