

Discover @chubb

CHUBB®



We are proud to provide a wide variety of complementary digital solutions that allow your agency or brokerage to service our clients better, faster and more efficiently. We are continuously investing in technology to deliver solutions for your most frequent requests – real-time transaction processing and 24/7 access to policy, claims and billing information. We also partner with top agency management systems that allow you to manage information across different carriers in one central location.

Access our digital solutions via @chubb, the secure gateway into Chubb's service and expertise. Driven by your agency role, @chubb provides a set of links and data that pertain to your individualized needs.

Quote, Bind & Modify Business

Application	Business Area	Description
Cargo Certificate Issuance	Commercial	Create cargo certificates and record shipping activity and storage exposures.
Chubb Marketplace	Small Commercial	Offers a quick and easy way to quote, issue and service all your small business and commercial cyber accounts.
Commercial eSubmission Form	Commercial	Provides an easier submission experience combined with expedited underwriting. Available for select industry segments.
DecisionPointSM	Small Commercial	Quote professional liability coverages for privately owned companies and not-for-profit organizations.
Group Personal Excess	Personal	Submit a new application, manage enrollment for New Lines, Renewals and Endorsements, and retrieve Certificates of Insurance.
Masterpiece Real-Time	Personal	Create Masterpiece quotes for new lines and endorsements.
ORCA	Personal	Obtain real-time quotes for Recreational Marine insurance with the ability to bind and issue 24/7.
PLS	Personal	Create Platinum Portfolio quotes for new lines and endorsements.
u•writerSM	Commercial	Obtain a rate, quote or binder for contractors' equipment, builders' risk and/or motor truck legal liability insurance. In addition, u•writer allows you to process renewals and print quote letters, binders and client invoices.
WORLDcertTM	Commercial	This state-of-the-art, interactive clinical trial insurance quote and certificate management system assures your life science or clinical research organization of fast, accurate documentation.

Account Servicing Solutions

Application	Business Area	Description
Business Loss Runs*	Commercial	Easily obtain loss run reports including the number of losses as well as loss and payment details. You can obtain loss information on individual policies or an entire account, 24/7, and select to look back three years or five years.
Direct Bill Info Center*	Commercial	View or reprint your customer's Business Lines Direct Bill account and policy billing, including payment details, installments and pending cancellations.
My Clients	Personal	Provides you with access to Personal Lines client portfolio information from Masterpiece, PLS, Electronic Non-Masterpiece, ORCA (Recreational Marine), and Claims systems.
My Policies*	Personal	View policy, billing, claims and inspection information.
Policy View*	Commercial	View PDFs of policy transactions for your clients' Commercial and Financial Lines insurance programs.
Report a Loss*	Commercial & Personal	Submit a loss while on the phone with a client and immediately provide them with a claims reference number which automatically cedes into your agency management system for future reference.

*This solution is also available real-time via some agency management systems

Sales Support Solutions

Application	Business Area	Description
Building Valuation System	Commercial	This tool from Marshall & Swift/Boeckh (MS/B) helps assess the value of a commercial building. The robust application provides detailed, up-to-date commercial valuation data in an easy-to-use format.
Business Income Consultation	Commercial	This digital tool will help you calculate the right amount of insurance, to ensure your clients' business can survive the interruption of operations and the loss of income. Learn more (www.chubb.com/mybi)
Masterpiece Manuals	Personal	View Masterpiece Rate and Rule manuals, Contract Guides and Coverage Summary guides by state.
My Resources	Personal	A library of reference materials including Contact List, System Announcements, Marketing, Forms & Letters, State Information, and Systems & Training Information.
Mid-Market Agent Resource Center	Commercial	This new one-stop-shop provides you with a variety of digital tools and co-branded resources to grow your business across the middle market. (www.chubb.com/rediscover)
Mid-Market Web App	Commercial	Easily access appetite and resources across nearly 30 industry practices and 70 products. (www.chubb.com/appetiteapp)

Agency Management Solutions

Application	Business Area	Description
Commission Statements	Commercial & Personal	Select individuals within your agency or brokerage can access monthly commission summary information and view and print documents by producer code, on demand, for current and historical statements.
Direct Deposit Commission	Commercial & Personal	Agencies can have commission payments deposited directly via Electronic Funds Transfer. Individuals with Accounting Specialist or Agency Principal roles may enroll the agency electronically.

Claims & Risk Management Solutions

Application	Business Area	Description
ChubbWorks	Commercial	Offers convenient access to comprehensive EPL loss prevention tools, including model employment policies, procedures and forms, and more.
ClaimView*	Commercial & Personal	Provide your clients with detailed information about their claim status within 24 hours of an update, including certain adjuster notes. The check inquiry feature allows you to view detailed claim check payment information on third party liability and first-party claims within 24 hours of the claim check issuance.
Loss History Analyzer	Commercial	This tool makes claim and loss data analysis easy. Customers can monitor losses for Chubb policies written in the United States, Canada and Puerto Rico.
Risk Engineering Resource Center	Commercial	The Risk Engineering Resource Center contains hundreds of risk management best practices and technical resources to help mitigate and minimize a company's risk.
Dimensions	Commercial	A risk management information system designed for companies with a sizeable cost of risk that demand direct and timely access to their loss information, Dimensions empowers users to better monitor and manage claims programs, reducing overall costs.

*This solution is also available real-time via some agency management systems

Download & Upload Solutions

Solution	Business Area	Description
Claims Download	Commercial & Personal	Daily downloads of your claims detail will keep you on top of your customers' claims activities, including first notice of loss and claims status updates. (Applied only).
Claims Activity & Notes	Commercial & Personal	Works with Transact Now for updates every two hours (Vertafore only).
Commercial Lines Policy Download	Commercial & Small Commercial	Populate your agency management system with the latest detail within two days of when a transaction occurs. For Small Commercial: Commercial Auto, BOP, Umbrella and Worker's Compensation policies available. For Mid-Market Commercial: Commercial Auto.
Commercial PaperFree	Commercial	Provides agencies and brokers with electronic versions of all transactions that typically generate paper, including new lines, renewals, rewrites, endorsements, audits, cancellations and more. Most Commercial and Financial Lines products and policy types are included.
Direct Bill Commission Download	Commercial & Personal	Update your agency management system with your Monthly Commission Statements, allowing you to reconcile your agency records with Chubb's quickly and easily.
Personal Lines Policy Download	Personal	Populate your agency management system with the latest detail within two days of when a transaction occurs.
Rate Request (Applied) and Quote Request (Vertafore)*	Personal	Also known as Upload and available for Homes and Auto, this capability enables you to have policy information from your Applied or Vertafore agency management system bridged directly into Masterpiece® Real-Time.

* This solution is also available real-time via some agency management systems

Administrative Solutions

Application	Business Area	Description
Chubb's Online Enrollment Center (EAS)	Commercial & Personal	A fast-and-easy way for agency employees to obtain User IDs and passwords for @chubb. The agency or brokerage designates an Agency Administrator (through their local Chubb representative), who has the authority to request and revoke User IDs and passwords for its employees.
Reset Your Password	Commercial & Personal	Located under the @chubb login box, "Password Reset" allows users to quickly reset their locked or forgotten passwords.

Additional solutions are also available.

For more information or if you would like information on how to enroll on @chubb, contact the appropriate help desk:

Commercial agents, please contact the eBusiness Help Desk at 1-877-747-5266, option #2, or send an email to ebusinesshelp@chubb.com.

Personal and Accident & Health agents, please contact Agency Support at 1-866-324-8222, option #1, or send an email to agencysupport@chubb.com.

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CHUBB®

About Chubb

Chubb is the world's largest publicly traded P&C insurance company and the largest commercial insurer in the U.S. With operations in 54 countries and territories, Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to a diverse group of clients. Chubb Limited, the parent company of Chubb, is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index.

Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Insurance provided by ACE American Insurance Company and its U.S. based Chubb underwriting company affiliates.

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