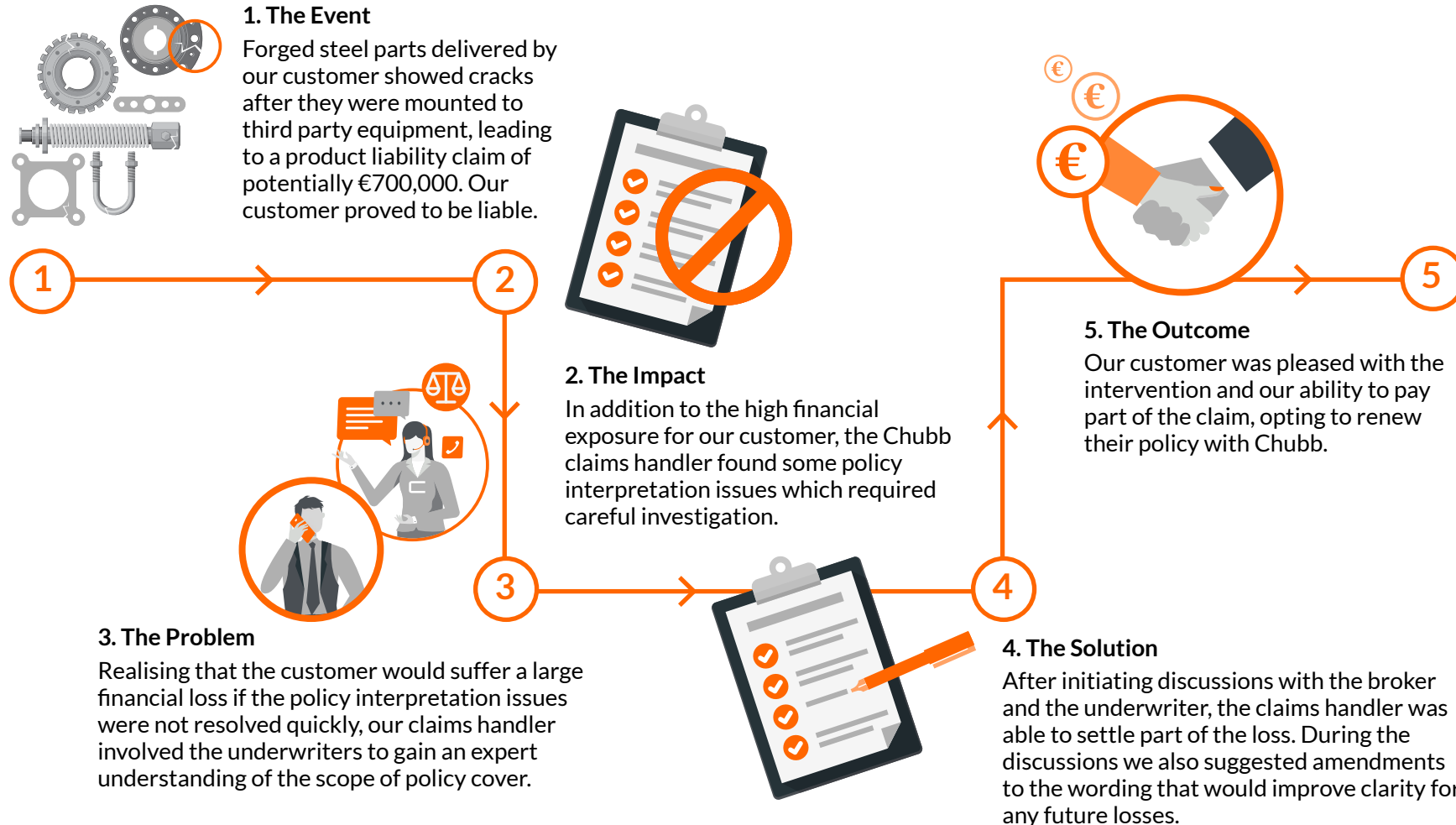


Forging stronger relationships



Product liability claim for cracks in forged steel

Policy Triggered:

Public Liability

The Chubb difference:

- ✓ **Proactivity**
Chubb's claims handler identified some coverage issues in the customer's policy.
- ✓ **Dialogue**
Having identified the coverage issues, Chubb's claims handler quickly looked to resolve these with the underwriters.
- ✓ **Commerciality**
Our claims handler was able to settle part of the loss and also suggest amendments to policy wording.