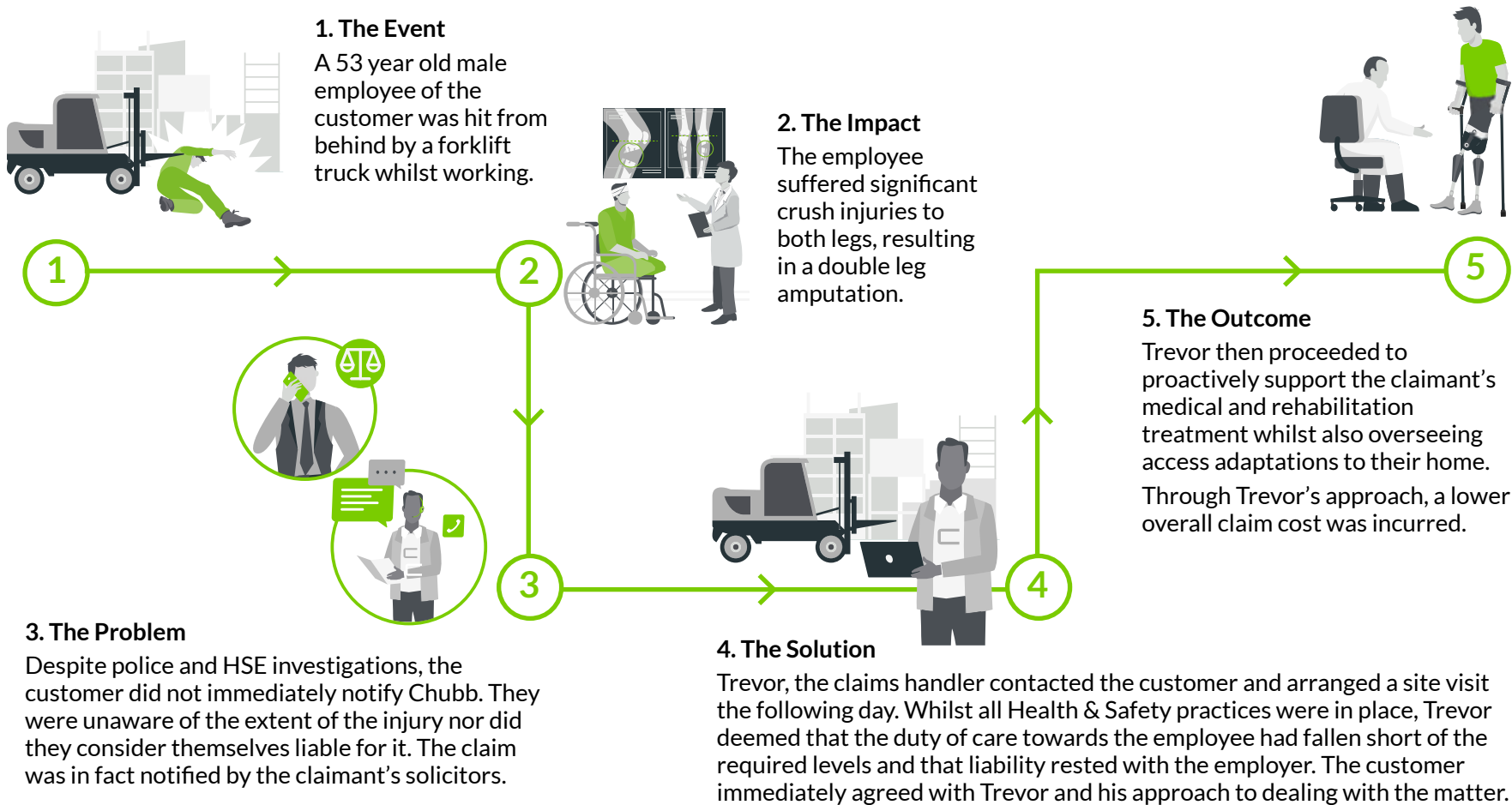


A bad accident with a compassionate outcome



Amputation following forklift accident

Policy Triggered:

Casualty

The Chubb difference:

- ✓ **Technical ability**
Trevor quickly arranging a site visit the following day and explained the legal position to the customer.
- ✓ **Dialogue**
Establishing a route forward with the customer in a timely fashion.
- ✓ **Proactivity**
Trevor continued to support the claimant during their rehabilitation also overseeing remedial works to their home.