



BREAKING ALERT:

Chubb Vulnerability Alert System:

“CVE-2026-18556 and CVE-2026-18577 N-able N-central”

Chubb provides alerts to keep our policyholders informed of risks that may affect their organizations. N-able recently disclosed two high severity vulnerabilities affecting N-central ([CVE-2026-18556](#) and [CVE-2026-18577](#)). Exploitation of these vulnerabilities could allow remote unauthenticated attackers to bypass authentication and take over accounts, granting them the same level of access as platform administrators. Active exploitation of these vulnerabilities has been observed in the wild by threat actors linked to Medusa ransomware gang.

N-able has [released details](#) on the potential impact, and advises those affected, to upgrade N-central to Hotfix 2, build 2026.3.1.10, without delay. If the hotfix was applied more than a few days after its release, N-able advises treating the environment as potentially compromised: audit all user accounts, password resets and access privileges, enforce MFA, disable the in-product support account, and review the published indicators of compromise.

Chubb's Cyber Risk Advisory Team is available to answer your questions and help mitigate cyber exposures like the one described above. To request advisory services, please [click here](#).

For additional information, please contact cyber@chubb.com. You may also use Chubb's interactive tool [Chubb Cyber Index®](#) to access additional resources to help evaluate and address cyber risks your business may face.



Click here to learn more about Chubb's Cyber Services.

Chubb's cyber insurance policyholders are monitored using non-intrusive outside web scanning methods. While these methods vary and are subject to change, the insights generated are typically viewable in cybersecurity rating company reports, such as those provided by BitSight and Security Scorecard, which all Chubb cyber policyholders have complimentary access to review. For more information about vulnerability alerts and our scanning technology or to sign up, contact Chubb's Cyber Global Risk Advisors at cyber@chubb.com. Chubb makes no representations or warranties around these continuous monitoring efforts, and cannot reasonably alert all policyholders about all observed vulnerabilities. For more thorough service, consider speaking with a Managed Security Service Provider.

All content in this material is for general information purposes only. It does not constitute personal advice or a recommendation to any individual or business of any product or service. Please refer to the policy documentation issued for full terms and conditions of coverage.

All Cyber Services are subject to change. Changes to the service offerings will be displayed on the local Cyber Services web form. Policyholders are responsible for reviewing the specific terms and conditions of each Cyber Service provider to ensure eligibility and remain informed regarding any changes. The complimentary cost is applicable only to policyholders who are net new subscribers/customers to the respective services.

The services referenced are provided by a third-party vendor not affiliated with Chubb. The fact that offers and potential discounts may be made available by the third-party vendor is not an indication that insurance coverage is available under any Chubb policy for any particular incident. Discounts on products and services offered by this vendor are available only to Chubb policyholders with current in-force policies and are subject to applicable insurance laws. For products and services provided, the policyholder and third-party vendor would enter into a vendor relationship directly. Chubb will not be involved in the policyholder's decision to purchase services and has no responsibility for services that may be provided.

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