



BREAKING ALERT:

Chubb Vulnerability Alert System:

“CVE-2026-19490 Citrix NetScaler”

Chubb provides alerts to keep our policyholders informed of risks that may affect their organizations. Citrix recently disclosed a critical severity vulnerability, [CVE-2026-19490](#), affecting NetScaler ADC and NetScaler Gateway. Exploitation of this vulnerability could allow remote unauthenticated attackers to bypass authentication controls on NetScaler Gateway and AAA virtual servers and gain unauthorized access to the appliance. Active exploitation of this vulnerability has been observed in the wild.

Citrix has [released details](#) on the potential impact and advises those affected to patch their systems to mitigate the risk.

Chubb's Cyber Risk Advisory Team is available to answer your questions and help mitigate cyber exposures like the one described above. To request advisory services, please [click here](#).

For additional information, please contact cyber@chubb.com. You may also use Chubb's interactive tool [Chubb Cyber Index®](#) to access additional resources to help evaluate and address cyber risks your business may face.



Click here to learn more about
Chubb's Cyber Services.

Chubb's cyber insurance policyholders are monitored using non-intrusive outside web scanning methods. While these methods vary and are subject to change, the insights generated are typically viewable in cybersecurity rating company reports, such as those provided by BitSight and Security Scorecard, which all Chubb cyber policyholders have complimentary access to review. For more information about vulnerability alerts and our scanning technology or to sign up, contact Chubb's Cyber Global Risk Advisors at cyber@chubb.com. Chubb makes no representations or warranties around these continuous monitoring efforts, and cannot reasonably alert all policyholders about all observed vulnerabilities. For more thorough service, consider speaking with a Managed Security Service Provider.

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All Cyber Services are subject to change. Changes to the service offerings will be displayed on the local Cyber Services web form. Policyholders are responsible for reviewing the specific terms and conditions of each Cyber Service provider to ensure eligibility and remain informed regarding any changes. The complimentary cost is applicable only to policyholders who are net new subscribers/customers to the respective services.

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