

# Business Travel Claims Case Studies

## Case Study 3

CLAIM COST:  
**\$227,000**

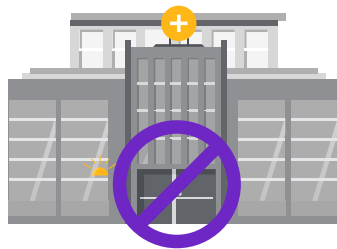
POLICY BENEFITS:  
✓ Medical expenses  
✓ Repatriation expenses



### 1. The Event

Our customer based in France was travelling by road to a manufacturing site in Colombia and was in a serious car crash.

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### 3. The Problem

They quickly determined that the local hospital was not adequately equipped to provide the level of care he needed.

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### 2. The Impact

Our customer sustained serious injuries and was transferred to the nearest hospital by local emergency services. Chubb's medical emergency assistance team liaised with the admitting hospital to understand the prognosis.

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### 5. The Outcome

After several weeks in hospital and some intensive medical treatment, he had recovered enough to leave hospital and continue receiving outpatient treatment at home.

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### 4. The Solution

We organised for the customer to be medically evacuated back to France in a specialist air ambulance to be treated by experts in his home country.

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