

# Kidnap, ransom & extortion

Kidnap, ransom & extortion insurance from Chubb includes wide ranging cover and the knowledge that your clients will be advised through the situation by the best in the business.

CHUBB®



## How does it protect?

When companies conduct business overseas they are prepared for language barriers, exotic customs and diverse negotiating styles. What they cannot predict however, is political upheaval and the increased danger of abduction and extortion.

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## What does it cover?

### **Kidnap and ransom**

Clients are covered whether a person is actually abducted or a ransom was paid in the belief that a person had been taken. In addition to covering the cost of the ransom payment, our policy also covers the interest costs for a loan taken to pay the ransom or extortion payment.

### **Extortion**

- Bodily harm to an employee, as well as his/her family that is politically motivated
- Damage to any premises or tangible property located on the company's premises

- Contamination of products manufactured or distributed by the company
- Dissemination, divulging or utilising the company's proprietary information
- Introducing a computer virus into the company's systems

### **Lost ransom**

Covers money or other conveyed property used to pay a ransom or extortion demand.

### **Expenses**

Our aim at all times is the safe return of a kidnap victim. We extend cover for expenses and legal costs incurred to achieve the release of a hostage. These may include independent negotiators' fees, interest on loans taken out for a ransom payment, salary continuation, consequential personal financial loss and reasonable medical expenses.

### **Legal liability**

This will protect your client's company in the event it is deemed to be negligent in hostage retrieval.

## What are the limits?

- Up to £15m (flexible options are available)

## Additional services

### Security consultants

Chubb can provide security consultants from one of the world's pre-eminent security firms, The Ackerman Group, to assist in negotiating an employee's safe return. While it's not mandatory to use a specific firm, early involvement of an experienced security consultant can often mean the quick return of a victim at a reasonable cost. In addition, clients have access to a daily updated online risk forecasting system:

The Ackerman Group provides the knowledge and resources needed to handle tense emergency situations. Clients can contact them directly for consultation on security procedures

and crisis management prior to an extortion or kidnap threat. Moreover, our clients are guaranteed an immediate response.

### Optional threat response expense

Covers the expenses incurred when clients use the services of The Ackerman Group to investigate extortion threats when no monetary ransom demand has been made.

### RISKNET™

Chubb offers clients access to RISKNET, The Ackerman Group's widely followed online risk forecasting service. Updated every business day, RISKNET analyses terrorism, crime and political stability risks in more than 90 countries around the world.

Features include:

- **The Executive Digest**, a news bulletin of breaking developments that could affect travel and overseas operations.
- **Country summaries** of current terrorism, crime and politically unstable environments, designed for both decision-makers and travellers.
- **The Airline Guide**, listing major worldwide airlines, rated on terrorism, hijacking and bombing risk factors.
- **The City Guide**, with recommendations on the best means of travelling from the airport to town, the most appropriate ways of getting around and the safest hotels in more than 130 cities worldwide.

## Our appetite

We like to insure	We are cautious of
<ul style="list-style-type: none"> <li>• All commercial companies and organisations (including some not-for-profits) with satisfactory security procedures in place</li> <li>• A personal kidnap, ransom &amp; extortion policy is available for private individuals</li> </ul>	<ul style="list-style-type: none"> <li>• Marine vessels</li> <li>• Oil and gas companies with remote or hostile location exposure</li> <li>• Not-for-profit organisations with significant overseas operations</li> <li>• Significant African, Middle Eastern and/or South American operations, particularly where subsidiary companies exist</li> <li>• Companies with poor or no travel security procedures</li> </ul>

## Main benefits of cover

Cover/Service	Benefit
<b>Warranties and basis of contract clauses</b>	We have none. This gives greater peace of mind to a client - knowing upfront that there are no basis clauses or warranties that may trip them up whilst making a claim.
<b>Choice of consultant</b>	This policy provides unlimited expenses for The Ackerman Group. However, the policyholder is free to choose their own consultant if they so wish.
<b>Cover for ransom payment and interest costs</b>	Chubb's policy also covers the interest costs for a loan taken to pay the ransom or extortion payment.
<b>Broad extortion cover</b>	We offer one of the broadest extortion covers in the market. It includes threats to do bodily harm to employees (even when the threat is politically motivated), or causing damage to any premises or tangible property on the company's premises. It also covers any contamination of products manufactured or distributed by the company as well as computer viruses released into them and if proprietary information has been utilised.
<b>Cover for lost ransom</b>	Our policy ensures the client is not left out of pocket for ransom money which is lost before it reaches its target and achieves its purpose.
<b>Cover for expenses and legal costs</b>	We will extend cover for expenses and legal costs incurred to achieve the safe release of a hostage. These may include independent negotiators' fees, interest on loans taken out for a ransom payment, salary continuation, consequential personal financial loss and reasonable medical expenses.

## Main benefits of cover

Cover/Service	Benefit
<b>Cover for legal liability alleging negligence or incompetence</b>	We protect clients from legal expenses in the event that the company is alleged to be negligent in a hostage retrieval.
<b>Worldwide cover and limited excluded territories</b>	We rarely exclude travel to specific areas so that clients will have the security of broad cover, along with a 'no notification' requirement for specific travel.
<b>Access to risk analysis/travel advice service (RISKNET™)</b>	We provide 24-hour access to an online risk analysis service where our clients can check local territory risks and gain advice on secure travel options.
<b>Family protection</b>	All family members are included within the policy. The policy document contains our full definition of 'family' but it includes spouses, siblings, parents, foster and step-children.
<b>Broad kidnap and ransom cover</b>	Our kidnap and ransom cover responds if someone is actually abducted or whether a ransom payment was paid in the belief they were abducted. Express kidnapping is also covered, when an insured is unlawfully detained for less than six hours.
<b>Post event support</b>	Medical, psychiatric, cosmetic or dental surgery expenses following a kidnap incident are covered.

## Case studies

<b>African abduction</b>	<b>The Chubb advantage</b>
The president of an Asian subsidiary of a Chubb insured company was kidnapped in Africa and a ransom demanded. Over several months, consultants negotiated a ransom payment and the president's safe release. He was treated for minor medical problems that developed during the incident.	We paid more than US\$1m for the ransom, consultants' costs and medical expenses as well as the salary costs of the kidnap victim whilst he was being held (the limit is 60 months).
<b>Threats from an anonymous source</b>	<b>The Chubb advantage</b>
A hotel group's MD received an anonymous letter threatening to blow up several hotels unless £1m was paid. The letter appeared to be from a radical political group. Risk consultants analysed the letter, advised it was to be taken seriously and provided appropriate guidance on how to manage the situation. Security measures were increased at the hotels. A further letter was received four months later, and then communications stopped.	Although no extortion payment was made, we still paid £50,000 for the consultants' expenses.

## Why choose Chubb?

**Expertise.** Our specialist underwriters have in-depth kidnap, ransom and extortion experience.

**Global risk consultants.** Clients receive access to the expertise of The Ackerman Group, one of the world's leading security and crisis response firms.

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**Broad definitions.** We have one of the broadest definitions of 'who is insured' in the market, providing comprehensive cover for the company, its employees and family members.

**Free from warranties and basis of contract clauses.** Our cover is guaranteed and we don't hide behind terms and conditions.

## Award winning claims service.

Our claims team is consistently recognised as the best in the business.

**To find out more**  
[chubb.com/uk](http://chubb.com/uk)

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Chubb European Group SE (CEG). Operating in the UK through a branch based at 40 Leadenhall Street, London EC3A 2BJ. Risks falling within the European Economic Area are underwritten by CEG which is governed by the provisions of the French insurance code. Registered company number: 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. Fully paid share capital of €896,176,662.

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