



# Chubb Privacy

## Appendix 1 Categories of Personal Data

Information type	Details of information that we typically capture
Prospective Insureds and Insured Persons	
<b>Contact Details</b>	<ul style="list-style-type: none"><li>• name</li><li>• address</li><li>• telephone number</li><li>• email address</li></ul> <p>Note that Chubb DIFC typically provides reinsurance (or reinsurance brokering services, with another entity in the Chubb group being the reinsurer) for corporate clients and therefore this information is usually in relation to the corporate client representatives, although it may collect name the name of beneficiaries in limited circumstances, as described in further detail within Section 2 of the Policy.</p>
<b>Policy Information</b>	<ul style="list-style-type: none"><li>• policy number</li><li>• relationship to the policyholder</li><li>• details of policy including insured amount, exceptions etc.</li><li>• previous claims</li></ul>
<b>Personal Risk Information (Dependent on the type of policy being taken out)</b>	<ul style="list-style-type: none"><li>• date of birth</li><li>• Gender</li><li>• Employee ID</li><li>• Age</li><li>• Visa Information</li><li>• salary information, job role and national identification number (Where we are underwriting corporate employee groups and affinity groups such as schools)claims history (corporate only, not at an individual level)</li><li>• professional history or CV (<i>e.g. Director and Officer of policy holder</i>),</li><li>• publicly available information (<i>e.g. Disgrace, in the case of policyholder representatives</i>),</li><li>• schedule of possessions, property construction, physical condition, security, fire protection and value (<i>A&amp;H Combined, P&amp;C</i>)</li><li>• Criminal Data relating to policy holder representatives(<i>Director and Officer (exceptionally)</i>)</li></ul>
<b>Financial Information</b>	<ul style="list-style-type: none"><li>• bank account details (<i>where you are the payer of the policy premium</i>) or credit card data used for billing.</li></ul> <p>Note that as Chubb DIFC does not offer personal insurance policies this information would likely only relate to the representative of the corporation taking out the policy.</p>

<b>Marketing Information</b>	<ul style="list-style-type: none"> <li>name, email address, interests / marketing list assignments, record of permissions or marketing objections, website data (<i>including online account details, IP address and browser generated information</i>)</li> </ul>
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Information type	Details of information that we typically capture
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Claimant	
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<b>General</b>	The nature of Chubb DIFC's business means that it would not typically handle information with respect to individual claims, although it may on an occasional basis process the information set out below for the purpose of supporting the Chubb entity through which you are insured. For example, it may be provided with such information from third parties (such as ceding companies or insurance brokers) and pass that on to the Chubb entity through which you are insured.
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<b>Policy Information</b> ( <i>excluding third party claimants</i> )	<ul style="list-style-type: none"> <li>policy number</li> <li>relationship to the policyholder/insured person</li> <li>details of policy including insured amount, exceptions etc.</li> <li>previous claims</li> </ul>
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<b>Claim Details</b>	<ul style="list-style-type: none"> <li>General information relating to the claimant, including: full name, visa information, directorships, job title, telephone number, national identification card copy, age, gender, passport copy, email address, address, claims history, employee ID, etc.</li> <li>details of incident giving rise to claim, handset details and IMEI number (<i>Mobile Phone</i>), vehicle registration number</li> <li>Health Data - <i>e.g. details of injury, medical report, medical records</i></li> <li>Criminal Data - <i>e.g. driving offences, police reports</i></li> <li>Personal data evidencing property ownership</li> </ul>
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<b>Anti Fraud Data</b>	<ul style="list-style-type: none"> <li>address</li> <li>history of fraudulent claims</li> <li>details of incident giving rise to claim</li> <li>Criminal Data - <i>e.g. unspent convictions</i></li> </ul>
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Information type	Details of information that we typically capture
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Business Partners and Visitors	
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<b>Contact Details</b>	<ul style="list-style-type: none"> <li>name</li> <li>work address</li> <li>work email</li> <li>work telephone numbers</li> <li>job title</li> </ul>
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<b>Marketing</b>	<ul style="list-style-type: none"> <li>name</li> <li>job title</li> <li>email address</li> <li>interests / marketing list assignments</li> <li>record of permissions or marketing objections</li> <li>website data (<i>including online account details, IP address and browser generated information</i>)</li> </ul>
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<b>Office Visitors</b>	<ul style="list-style-type: none"> <li>name</li> <li>job title</li> <li>email address</li> <li>telephone number</li> <li>CCTV images</li> <li>dietary preferences (<i>for events</i>)</li> <li>disability data (<i>voluntarily provided</i>)</li> </ul>
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