

Travel Local

A domestic travel insurance policy so you can rediscover Singapore with greater confidence.



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With the uncertainties surrounding overseas travel, many look to domestic travels and staycations as the new norm of travel - balancing both the need to practice caution and safety alongside the desire to take a break and escape from daily activities.

In support of the Singapore Government's effort to boost local tourism and to provide Singapore residents greater confidence to head out and explore the city, Chubb has designed a new domestic travel insurance product, **Travel Local**.

Travel Local is designed to provide Singapore residents with greater peace of mind when taking a local holiday or staycation, with cover for personal accident and staycation inconvenience.

If you are taking a *Singapoliday*, why not complement it with Travel Local so you can rediscover Singapore with greater confidence!

Who is Covered?

Plan Types	
Individual Plan	Covers 1 insured person aged 18 years old and above.
Couple Plan	Covers maximum 2 adults (who are spouse or de-facto partners) aged 18 years old who are on the same staycation.
Family Plan	Covers maximum 2 adults aged 18 years old and above, and their child(ren), grandchild(ren), niece(s), nephew(s) or cousin(s) between 8 days old and 17 years of age who is/are on the same staycation.

Benefits Table

Section	Benefits	Maximum Sum Insured for each Insured Person (SGD)
Personal Accident Benefit		
1.	Accidental Death and Disablement	S\$10,000
Staycation Inconvenience Benefits		
2.	Staycation Cancellation	Up to S\$1,000

Important Notes:

1. Please refer to the [Policy Wording](#) for the full exclusions, terms and conditions.

Frequently Asked Questions (FAQs)

1. Who can purchase this policy?

All Singapore Residents aged 18 years old and above can purchase this policy.

Singapore Resident means Singapore citizen, Singapore permanent resident, a holder of a valid work permit, employment pass, dependant's pass, long-term visit pass, S pass or student pass issued by the authorities in Singapore.

2. What is the eligibility for coverage?

The Insured must be a Singapore Resident aged 18 years old and above at the time of application.

Singapore Resident means a Singapore Citizen or Singapore Permanent Resident or Valid Work Permit Holder or Valid Employment Pass Holder or Valid Dependand Pass Holder or Valid Long-Term Social Visit Pass Holder or Valid Student Pass Holder on the Effective Date.

Couple Plan is applicable to maximum 2 adults (who are spouse or de-facto partners) aged 18 years old who are on the same staycation.

Family Plan is applicable to maximum 2 adults aged 18 years old and above, and their child(ren), grandchild(ren), niece(s), nephew(s) or cousin(s) between 8 days old and 17 years of age who is/who are on the same staycation.

3. What is the maximum duration that I can be covered?

This policy covers you up to 30 days of staycation.

4. When will I receive my policy?

You will receive your policy via email upon successful online application.

5. How can I inform Chubb if I need to amend my staycation details?

You may contact our Customer Service Hotline at +65 299 0988 (Mondays to Fridays, 9.00am to 5.00pm, excluding Public Holidays) or via email at Travel.SG@Chubb.com.

How to Make a Claim

At Chubb, our aim is to process your claim as quickly as possible. To ensure your claim is handled promptly and efficiently, please take note of the details outlined on this page.

How to Submit Your Claim

1. Submit your claim within 30 days from the date of the event giving rise to your claim.
2. Submit your claim online at the [Chubb Claims Centre](#).
3. Complete all relevant sections and questions that relate to your claim in full.
4. Ensure that you collate and attach all the required supporting documents that relate to your claim.
5. Upon submission of claim, you will receive a claim reference number via email which you can use to track the progress of your claim.

For prompt assessment, please ensure you provide all the information required in your submission. Any missing details will usually result in a delay in claim assessment as we will need to contact you for clarification.

Required Documents to Submit in Support of Your Claim

As part of your online claim submission, you are required to submit a copy of your staycation booking confirmation and itinerary as supporting documents.

In addition, depending on the type of claim you are submitting, please also include the required documents as appended:

Type of Claim	Supporting Documents
Accidental Death and Disablement	<ul style="list-style-type: none">• Death Certificate• Police Report• Autopsy Report, Post-Mortem Report, Toxicology Report• Coroner's Inquiry Report; Police Investigation reports and findings• Driving License (If insured was driving at the time of accident)• Letter of administration or Receipt of Probate (if applicable)• Written notes from Physician on type of injury sustained/ Inpatient Discharge Summary or Medical Report
Staycation Cancellation	<ul style="list-style-type: none">• Any documentation that supports the unforeseen circumstances that led to the cancellation or curtailment of your Staycation (e.g. medical report)• Certified true copy of death certificate (where applicable)• Please enclose documentary proof of relevant expenses incurred as a result of this Staycation cancellation, Staycation booking details and invoice, death certificate, medical report and/or written memo from attending physician to cancel staycation, proof of relationship, service provider's confirmation of the amount of refund.

Contact Us

If you require any assistance on claim submission, you can contact our Claims Team at Travel.SG@chubb.com.

About Chubb in Singapore

Chubb is the world's largest publicly traded property and casualty insurer. Chubb Insurance Singapore Limited, via acquisitions by its predecessor companies, has been present in Singapore since 1948. Chubb in Singapore provides underwriting and risk management expertise for all major classes of general insurance. The company's product offerings include Financial Lines, Casualty, Property, Marine, Industry Practices as well as Group insurance solutions for large corporates, multinationals, small and medium-sized businesses. In addition, to meet the evolving needs of consumers, it also offers a suite of tailored Accident & Health and Personal & Specialty insurance options through a multitude of distribution channels including bancassurance, independent distribution partners and affinity partnerships.

Over the years, Chubb in Singapore has established strong client relationships by delivering responsive service, developing innovative products and providing market leadership built on financial strength.

More information can be found at www.chubb.com/sg.

Contact Us

Chubb Insurance Singapore Limited
Co Regn. No.: 199702449H
138 Market Street
#11-01 CapitaGreen
Singapore 048946
O +65 6299 0988
F +65 6298 1055