

Professional Indemnity Insurance

Proposal Form For Technology Professionals Liability

CHUBB®

Important Notices to the Applicant

Statement pursuant to Section 25 (5) of the Insurance Act (Cap. 142) (or any subsequent amendments thereof) - You are to disclose in this Proposal Form fully and faithfully all facts which you know or ought to know, otherwise the policy issued hereunder may be void.

Your Duty of Disclosure

Before you enter into a contract of general insurance with an Insurer, you have a duty to disclose to the Insurer every matter that you know, or could reasonably be expected to know, is relevant to the Insurer's decision whether to accept the risk of the insurance and, if so, on what terms.

You have the same duty to disclose those matters to the Insurer before you renew, extend, vary or reinstate a contract of general insurance.

Your duty however does not require disclosure of any matter:

- that diminishes the risk to be undertaken by the Insurer;
- that is of common knowledge;
- that your Insurer knows or, in the ordinary course of its business, ought to know;
- as to which compliance with your duty is waived by the Insurer.

It is important that all information contained in this proposal is understood by you and is correct, as you will be bound by your answers and by the information provided by you in this proposal. You should obtain advice before you sign this proposal if you do not properly understand any part of it.

Your duty of disclosure continues after the proposal has been completed up until the contract of insurance is entered into.

Non-Disclosure

If you fail to comply with your duty of disclosure, the Insurer may be entitled to void the contract from its beginning.

If your non-disclosure is fraudulent, the Insurer may also have the option of avoiding the contract from its beginning, to retain any premium that you have paid for this contract of insurance.

Change of Risk or Circumstances

You should advise the Insurer as soon as practicable of any change to your normal business as disclosed in the proposal, such as changes in location, acquisitions and new overseas activities.

Subrogation

Where you have agreed with another person or company, who would otherwise be liable to compensate you for any loss or damage which is covered by the policy, that you will not seek to recover such loss or damage from that person, the Insurer will not cover you, to the extent permitted by law, for such loss or damage.

1.6. What is the breakdown of the number of your staff by nature of work?

Principals, partners or directors _____

Other professionally qualified staff _____

Other skilled & technical staff _____

Non-technical administrative staff _____

Other staff (please specify) _____

Total _____

1.7. Do you have a formalised continuing education programme required for all professionally qualified staff on an annual basis? Yes No

1.8. What are the qualifications of your Principals, Partners, Directors or other key professional personnel?

Name	Qualifications	Year Qualified	Years as Principal, Partner or Director	
			This practice	Previous practice

1.9. If you have only one Principal, what arrangements do you have in place to ensure continuity of business when that Principal is travelling, on leave, ill or away from the office?

2. Details of Business

2.1. What professional licences do you, your Principals, Partners or Directors hold?

2.2. What professional societies and associations are you, your Principals, Partners or Directors members of?

2.3. Please provide the percentage breakdown of each type of professional service or advice that you provide to clients.

Type of Product or Service	% of Revenue		Typical Customer
	Current Year	Next Year	
Application Service Provider - Bandwidth			
Application Service Provider - Security			
Bulletin Board System/Forum Sites			
Billing Services			
Computer Aided Design (Structural)			
Computer Aided Design (Non-Structural)			
Colocation Facilities			
Credit Card Processing			
CRM Consulting			
Data Entry / Timesharing			
Data Processing			
E-commerce Consulting			
ERP Consulting			
Graphic Design			

Hardware Assembly			
Hardware Manufacturing			
Healthcare			
Infrastructure Equipment Manufacturing			
Infrastructure Software			
Internet Advertising			
Internet Service Provider			
Manufacturing (General)			
Messaging Services			
Online Banking			
Online Brokerage			
Online Exchange			
Portals			
Retail E-Commerce			
Security Consulting			
Security Software			
Software Development			
Software Installation - Custom			
Software Installation - Prepackaged			
Specialty Programming			
Systems Analysis			
Systems Engineering			
Systems Integration			
Systems Maintenance			
Technical Research			
Technical Support			
Technical Training			
Telecommunication			
Value Added Reselling			
Video Conferencing Services			
Web Hosting			
Web Maintenance Services			
Website Design			
WiFi Service Provider			
Other			

2.4. Do you engage in any other professional or business activities other than what is described in this section 2?

Yes No

If **Yes**, please attach details of the type of work and the fee income from these other activities.

2.5. Are you or any of your Principals, Partners or Directors connected or associated with any other practice or business? Yes No

If **Yes**, please attach details.

2.6. Do you provide consulting & / or software for the following:

- (i) Personal Investment Management programs Yes No
- (ii) Programme recording data on past financial performance of companies Yes No
- (iii) Software for financial dealing rooms Yes No
- (iv) Currency conversion programmes of dealers Yes No

If you answered **Yes** to 2.6, please specify percentage of each that constitute of their annual fee income.

2.7. Do they enter into fixed price contracts with their clients? Yes No

If **Yes**, what % of their annual income derives from such contracts? _____%

2.8. Do you place temporary IT personnel at a client's site and under the client's supervision and direction? Yes No

3. Financial Details

3.1. When does your Financial Year end? _____ (day) _____ (month)

3.2. What is your total turnover or fee income for the:

	Year	Singapore	Foreign	Total
Coming year (est.)		SGD	SGD	SGD
Current year (est.)		SGD	SGD	SGD
Past year		SGD	SGD	SGD

3.3. What percentage of your fee income is derived from work in:

Singapore (%)	Other Asia (%)	Australia / NZ (%)	Europe (%)	USA / Canada (%)	Others (%)	Total
						100%

3.4. Please list the foreign countries you provide services in and the number of staff located in each:

Country	Number of Staff	Country	Number of Staff

3.5. What are your five largest projects or contracts during the past five years?

Client name	Service performed	Location	Start and End Date	Fees (SGD)

3.6. What is average timeframe per contract?

3.7. What is your average contract or licensing agreement value?

4. Risk Management

4.1. Do you execute a written contract, agreement or engagement letter for services with every client? Yes No

4.2. Are these client contracts reviewed by a law firm experienced in your profession? Yes No

If **No**, how do you review and approve client contracts?

4.3. Do these contracts contain

- a) Specific description of services that you provide? Yes No
- b) Guarantees or warranties of your services? Yes No
- c) Limitation of your liability to your clients? Yes No
- d) Hold harmless or indemnity agreements to your benefit? Yes No
- e) Hold harmless or indemnity agreements to your client's benefit? Yes No
- f) Disclosure of actual or potential conflicts of interest? Yes No

- 4.4. Are all changes to your contracts confirmed in writing? Yes No
- 4.5. Are verbal reports or advice always confirmed in writing? Yes No
- 4.6. Are written disclaimers included in any advice that you give? Yes No
- 4.7. What percentage of your professional services is subcontracted to others? _____ %
- 4.8. Please state the services which are subcontracted (other than those already indicated in section 2.15).
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- 4.9. Does your subcontractor contractually agree to hold you harmless for liability caused by the subcontractor's acts? Yes No
- 4.10. Do you contractually agree to waive any legal rights you may have against your subcontractors, consultants or agents? Yes No
- 4.11. Do you ask for verification that the subcontractor carries professional liability or media liability insurance? Yes No
- 4.12. Please identify the quality control procedures that are in place.
- Written quality control programmes Vendor certification guidelines
- Prototype development guidelines Beta testing
- 4.13. Are formal customer acceptance procedures in place? Yes No
- 4.14. Are formal written system or software development methodologies in place? Yes No
- 4.15. Do contracts or statement of work include performance milestones which are acknowledged and accepted with signoffs by both you and the customer? Yes No
- 4.16. Are final acceptance letters or signoffs required from each customer? Yes No
- 4.17. Do you have an Internal Audit process in place? Yes No

5. Insurance History

5.1. Do you currently have similar insurance?

Yes No

If **Yes**, please provide details.

Period of Insurance	Insurer	Policy Limit (SGD)	Excess (SGD)	Retroactive Date

5.2. Has any application for similar insurance been refused, or has any similar insurance ever been rescinded or cancelled?

Yes No

If **Yes**, please provide details.

6. Claims Experience

6.1. Have any claims ever been made, or lawsuits been brought against you, your predecessors in business, or any current or former Principals, Partners, Directors, employees, or any other person or entity applying to be insured under this proposed contract of insurance?

Yes No

6.2. Are any of the Principals, Partners, Directors or employees aware, after inquiry, and as of the date of signing this application, of any errors, omissions, offences, circumstances or allegations which might result in a claim being made against you or any person or entity applying to be insured under this proposed contract of insurance?

Yes No

6.3. Have you, your predecessors in business, or any current or former Principals, Partners, Directors, or employees ever been the subject of disciplinary action or investigation by any authority or regulator or professional body?

Yes No

Additional Information to Send with Your Application

Attach a copy of the following:	Yes	No
Corporate profile, brochures, pamphlets, or other marketing material describing your operations and services	<input type="checkbox"/>	<input type="checkbox"/>
Latest financial statements or annual report	<input type="checkbox"/>	<input type="checkbox"/>
Standard contracts or service agreements with clients or patients	<input type="checkbox"/>	<input type="checkbox"/>
Resumes or CVs of all your Principals, Partners or Directors	<input type="checkbox"/>	<input type="checkbox"/>
For new businesses only , your business plan with projections of business	<input type="checkbox"/>	<input type="checkbox"/>

Declaration

We have read and understood the Important Notices contained in this application.

We agree that this proposal, together with any other information or documents supplied with this proposal, will form the basis of any contract of insurance.

We acknowledge that if this application is accepted, the contract of insurance will be subject to the terms and conditions as set out in the policy wording as issued or as otherwise specifically varied in writing by the insurer.

We declare, after inquiry of all relevant persons within our organisation, that the statements, particulars and information contained in this application and in any documents accompanying this application are true and correct in every detail and that no other material facts have been misstated, suppressed or omitted.

We undertake to inform the insurer of any material alteration to those facts before completion of the contract of insurance.

Commission Disclosure

The Proposer understands, acknowledges and agrees that, as a result of the applicant purchasing and taking up the policy to be issued by Chubb, Chubb will pay the authorised insurance broker commission during the continuance of the policy including renewals, for arranging the said policy.

This form must be reviewed, signed and dated by a duly authorised Principal, Partner or Director. The authorised person who signs on behalf of the Proposer further confirms to Chubb that he or she is authorised to do so.

Personal Information Collection Statement

Chubb Insurance Singapore Limited (“Chubb”) is committed to protecting your personal data. Chubb collects, uses, discloses and retains your personal data in accordance with the Personal Data Protection Act 2012 and our own policies and procedures. Our Personal Data Protection Policy is available upon request. Chubb collects your personal data (which may include health information) when you apply for, change or renew an insurance policy with us, or when we process a claim. We collect your personal data to assess your application for insurance, to provide you with competitive insurance products and services and administer them, and to handle any claim that may be made under a policy. If you do not provide us with your personal data, then we may not be able to provide you with insurance products or services or respond to a claim.

We may disclose the personal data we collect to third parties for and in connection with such purposes, including contractors and contracted service providers engaged by us to deliver our services or carry out certain business activities on our behalf (such as actuaries, loss adjusters, claims investigators, claims handlers, third party administrators, call centres and professional advisors, including doctors and other medical service providers), other companies within the Chubb Group, other insurers, our reinsurers, and government agencies (where we are required to by law). These third parties may be located outside of Singapore.

You consent to us using and disclosing your personal data as set out above. This consent remains valid until you alter or revoke it by providing written notice to Chubb’s Data Protection Officer (“DPO”) (contact details provided below). If you withdraw your consent, then we may not be able to provide you with insurance products or services or respond to a claim.

From time to time, we may use your personal data to send you offers or information regarding our products and services that may be of interest to you. If you do not wish to receive such information, please provide written notice to Chubb’s DPO.

If you would like to obtain a copy of Chubb’s Personal Data Protection Policy, access a copy of your personal data, correct or update your personal data, or have a complaint or want more information about how Chubb manages your personal data, please contact Chubb’s DPO at:

Chubb Data Protection Officer
Chubb Insurance Singapore Limited
138 Market Street
#11-01 CapitaGreen
Singapore 048946
E dpo.sg@chubb.com

Signed, Principal / Partner / Director

Name of Signatory

Date

Contact Us

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