

Personal Cyber

Claim Form

Important Information: This claim form is to facilitate your claim in the event of you, a spouse or a dependent who is a named insured, has incurred expenses which falls within the definition of urgent expense or suffered a loss of income as a result of named events while being Insured under your personal cyber policy.

Instructions:

If no name is provided, settlement will be effected to the payee as provided for under the terms of the policy.

- Please download/save a copy of the claim form to your computer before filling up the downloaded/saved form.

 Submit the completed form and relevant original copies of supporting documents to Chubb via email (**recommended**) or through your broker. If you are submitting the form and supporting documents via email, please click on the submit button at the end of this form. Your completed form will automatically be attached to the email.

 Submission of forms and supporting documents in person or by mail to Chubb Incurence Singapore Limited. 128 Market Street. #11.01
- Submission of form and supporting documents in person or by mail to Chubb Insurance Singapore Limited, 138 Market Street, #11-01 CapitaGreen, Singapore 048946

Section A: Particulars of Policyholder/Insured Person and Claimant							
Name of Policyholder/Insured Person (As shown in NRIC/Passport):							
Address of Policyholder/Insured Person:							
Policy Number(s):	Tel Number:						
Period of Insurance: From <u>DD / MM / YYYY</u> To <u>DD / MM / YYYY</u>							
NRIC/Passport No.:	Date of Birth:						
Nationality:	Age:						
Gender:	Occupation:						
Email:							
Name of Claimant (as shown in NRIC/Passport) - if a partner or a dependent is making the claim:							
Address of Claimant:							
NRIC/Passport No.:							
Nationality: Age:	Tel Number:						
Gender:	Occupation:						
Email:							
Relationship to Insured:							
Section B: Payment Details							
Please provide details for payment of your claim in the event that the claim is de	emed payable by Chubb.						
I hereby authorise and request Chubb to pay benefit due in respect of this claim as follows (Name as per Identification Card and/or Bank							
Account):							
$\hfill \Box$ Electronic Funds Transfer (For payments in SGD and to bank accounts in S	ingapore) (Recommended)						
Payee Name (As per bank account name):							
Name of Bank:							
Branch Code Number: Ad	ccount Number:						
☐ Cheque Payment (Cheque payments will take longer than Electronic Funds Transfer due to postage)							
Payee Name (As per bank account name):							

Section C: Details	of Incident			
Please enclose a copy	of the Police Report reflecti	ng the cyberbullying and identity thef	t scenario resulting in you inc	urring the urgent expenses.
Date of the Incident:	DD / MM / YYYY	Time of the Incident (24-Hour):	H : M M	
Country of Incident:				
Place of Incident:				
When and Who disco	vered the Incident:			
Relationship of perso	n to the Insured:			
		se use supplementary sheet if necessar		
Section D: Natur	e of Urgent Expenses In	ıcurred		
Please enclose any re	levant receipts or proof of pa	ayment showing the expenses incurred	d and paid by you.	
Section E: Loss o	f Income Benefit Claim	s		
Name of Employer:				
Date of Employment: I	D / MM / YYYY			
		ne loss or the period which you have taken	paid leave: DD / MM / YYY	Υ
Employment Type:		ontract		
Reason for loss of incon		stopping further fraudulent use of your id your true name or identity, pursue the am		
Section F: Fraud	ulent/Unauthorised Usa	age		
		card issuer(s) stating the outcome of tl ints that you will be held liable for, incl		
	ntary sheet if necessary)	mio mai you wiii de neid liddle loi, llici	danig the reasons for their de	CIOIOIIO.
Details of Amount Cl		Policy No.	Amount of Benefits	Date Insurance Effected
	F	130,100		

section d. others (rease speeny deta	ns of other benefits t	inac you are e		r policy)			
Details of Claim					Amount Claimed		
Section H: Any Other Insurance							
-	on an athern accounts of ICVa a st	-4-					
Are you claiming from any other insurance compar		ate: 	1				
Name of Insurance Company	Policy No.	Policy No. Amount of Benefits			Date Insurance Effected		
Section I: Documents Required							
Did you remember to enclose the following? (W	here applicable)						
Documents					Yes	No	
Police Report							
Invoice, receipt, proof of payment for urgent expenses (Original copy needs to be submitted for Reimbursement claim)							
Proof of paid leave taken from your company of employment							
Pay slip or income statement reflecting your co	urrent salary					-	
Sales confirmation of item							
Evidence gathered from contacting Seller (e.g.							
Credit card statement							
Bank statement							
Section J: Declaration	1 1 6 1			C	c	1. C	
By signing this form, I/We agree that Chubb wil policy administration, customer services, clain service providers, agents, authorities and other	ns handling and fraud anal	lysis and preven					
I/We hereby authorise any hospital, physician, a representatives, any and all information with res hospital, medical or other records, investigation for its assessment of my claim. A photostatic cop	pect to any illness or injury status and results, and suc	y or loss, medica h personal infor	l history, consultation, prese mation as Chubb in its absol	criptions or ute discreti	treatme	nt, copies of all	
I/We do solemnly and sincerely declare that the any further declaration or representation shall Policy shall be void and all rights to recover the	make any false or fraudule	ent statements o	or suppress, conceal or fals	ely state an			
Signature of Claimant		Date	(DD/MM/YYYY)				
Name of Claimant							
Please submit the completed claim form via email to 0	Claims.SG@chubb.com. Kindl	y ensure that the r	relevant supporting documents	s are submitt	ed as well		
Please click on the button to submit your claim	form Subr	nit					
Note:							

1) Please refer to Page 1 for instructions on how to download and submit your claim form.

2) Kindly check to ensure you are submitting the copy downloaded and saved in your computer before submission.

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