

# Home Payment Care Claim Form



\*SG020\*

Policy No.: \_\_\_\_\_

**Section A: Particulars of Policyholder/Insured Person/Claimant**

Name of Policyholder: DBS Bank Ltd

Name of Insured Person (As shown in NRIC/Passport): \_\_\_\_\_

NRIC/Passport No.: \_\_\_\_\_ Nationality: \_\_\_\_\_ Gender:  Male  Female Date of Birth: DD/MM/YYYY

Mailing Address of Insured Person: \_\_\_\_\_  
Postal Code: \_\_\_\_\_

Tel No. (Mobile): \_\_\_\_\_ Occupation: \_\_\_\_\_

Email: \_\_\_\_\_

Name of Claimant (As shown in NRIC/Passport) - If different from Insured Person: \_\_\_\_\_

NRIC/Passport No.: \_\_\_\_\_ Nationality: \_\_\_\_\_ Gender:  Male  Female Date of Birth: DD/MM/YYYY

Mailing Address of Claimant: \_\_\_\_\_  
Postal Code: \_\_\_\_\_

Tel No. (Mobile): \_\_\_\_\_ Occupation: \_\_\_\_\_

Email: \_\_\_\_\_

**Section B: Payment of Claims**

Any benefits payable under this Policy shall be paid to the Policyholder and/or the Insured Person or his estate in accordance with this Policy.

**Section C: Involuntary Loss of Employment Benefit**

Name of Employer: \_\_\_\_\_

Date of Employment: DD/MM/YYYY Date of Retrenchment/Business cease (Bankruptcy): DD/MM/YYYY

Employment Type:  Permanent  Contract  Temporary  Self-Employed

Reason for Retrenchment/Termination: \_\_\_\_\_

**Section D: Accidental Death/Accidental Permanent Disability Benefit**  
(Please enclose a copy of police report if accident is due to road traffic accident)

Date of Accident: DD/MM/YYYY Time of the Accident (24-Hour): HH:MM

Country of Accident: \_\_\_\_\_ Place of Accident: \_\_\_\_\_

Chronology and description of the accident/loss and detail the injuries sustained (Please use supplementary sheet if necessary)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Has the insured person previously suffered this or a similar condition or a recurrence of a previous injury?  Yes  No

If Yes, please give details: \_\_\_\_\_

Was the insured person under the influence of alcohol, medication, drugs or any other intoxicating substance at the time of accident?  Yes  No

If Yes, please provide details of name/type of alcohol, medication, drugs or intoxicating substances.

\_\_\_\_\_  
\_\_\_\_\_

**Details of Hospitalisation** (If applicable - please attach In-Patient Discharge Summary)

Name of Hospital: \_\_\_\_\_

Period of Hospitalisation: From DD/MM/YYYY To DD/MM/YYYY

Was the insured person referred by a General Practitioner/Specialist/other Hospital?  Yes  No

If Yes, please provide the name of the General Practitioner/Specialist/Hospital: \_\_\_\_\_

**Section E: Declaration**

Did you remember to enclose the following? (Where applicable)

| Document  | Yes                      | N/A                      |
|---|--------------------------|--------------------------|
| Retrenchment/Termination letter from the relevant person or department within the insured person's employer stating employment details                  | <input type="checkbox"/> | <input type="checkbox"/> |
| A copy of the insured person's CPF Contribution History Statement for the period of unemployment  | <input type="checkbox"/> | <input type="checkbox"/> |
| Bankruptcy Order and any other documentary evidence required by us for the insured persons who are self-employed  | <input type="checkbox"/> | <input type="checkbox"/> |
| Traffic Police report (If involved in a road accident)  | <input type="checkbox"/> | <input type="checkbox"/> |
| Driving license (If the insured person was driving at the time of accident)   | <input type="checkbox"/> | <input type="checkbox"/> |
| Written notes from Physician on type of injury sustained/Inpatient Discharge Summary or Medical Report  | <input type="checkbox"/> | <input type="checkbox"/> |
| Death certificate and letters of administration/probate (If applicable)   | <input type="checkbox"/> | <input type="checkbox"/> |
| Autopsy and Toxicology report   | <input type="checkbox"/> | <input type="checkbox"/> |
| Coroner's Inquiry report; Police Investigation reports and findings on the alleged accident; and Incident Report lodged by the employer (If applicable) | <input type="checkbox"/> | <input type="checkbox"/> |

By signing this form, I/We agree that Chubb will use the information supplied here and during the formation and performance of my policy, for policy administration, customer services, claims handling and fraud analysis and prevention, and that Chubb may disclose such information to its service providers, agents, authorities and other parties for these purposes.

I/We hereby authorise any hospital, physician, and any other person or entity who has attended to or examined me, to furnish to Chubb or its authorised representatives, any and all information with respect to any illness or injury or loss, medical history, consultation, prescriptions or treatment, copies of all hospital, medical or other records, investigation status and results, and such personal information as Chubb in its absolute discretion considers relevant for its assessment of my claim. A photostatic copy of this authorisation shall be considered as effective and valid as the original.

I/We do solemnly and sincerely declare that the foregoing particulars are true and correct in every detail and I/We agree that if I/We have made or in any further declaration or representation shall make any false or fraudulent statements or suppress, conceal or falsely state any fact whatsoever the Policy shall be void and all rights to recover thereunder in respect of past, present or future claims shall be forfeited.

|   |  |                   |
|---|--|-------------------|
| _____   | _____  | _____             |
| Name of Insured Person                              | Signature of Insured Person                              | Date (DD/MM/YYYY) |
| _____   | _____  | _____             |
| Name of Claimant (If different from Insured Person) | Signature of Claimant (If different from Insured Person) | Date (DD/MM/YYYY) |

Please click on the button to submit your claim form:

**Submit**

**Contact Us**

Please visit our website at [www.chubb.com/sg](http://www.chubb.com/sg) or contact us at +65 6398 8797 or [DBS.Claims.SG@Chubb.com](mailto:DBS.Claims.SG@Chubb.com).