

Gadget Insurance Claim Form

Important Information: The information requested and documents mentioned in this form are a general guide. Further documents or information may be required depending on the circumstances of your claim. Note that failure to provide supporting documentation may result in delays in the processing of your claim. Your Policy may not provide cover under every section shown in this Claim Form. The issuance and acceptance of this form does NOT constitute an admission of liability by Chubb Insurance Singapore Limited (Chubb) or waiver of its rights.

Note:

Kindly submit the completed claim form to us with the relevant supporting documents via one of the following methods:

- Email to **GadgetClaims.SG@chubb.com**
- In person or by mail to Chubb Insurance Singapore Limited, 138 Market Street, #11-01 CapitaGreen, Singapore 048946

Section A: Particulars of Policyholder

Name of Policyholder (As shown in NRIC/Passport): _____

Gender: Male Female NRIC/Passport No.: _____

Mailing Address of Policyholder: _____

Contact No.: _____ Email: _____

Make and Model of Mobile Phone: _____ Capacity of Mobile Phone: _____

Colour of Mobile Phone: _____ IMEI No.: _____ Date of Purchase: DD / MM / YYYY

Section B: Any Other Insurance

Are there any other policies of insurance in force covering the same property in respect of this event? Yes No

If **Yes**, please specify the Name of the Insurance company and the respective policy number:

i. Name of Insurance Company: _____

ii. Insurance Policy Number: _____

Are you claiming under any of the policies listed above? Yes No

Section C: Details of Loss/Occurrence

Place of Loss/Occurrence: _____

Date of Loss/Occurrence: DD / MM / YYYY Time of Loss/Occurrence (24-Hour): HH : MM

Describe how the incident/loss took place (Please use supplementary sheet if necessary):

When and by whom was the loss discovered: _____

Section D: Coverage

Please tick the applicable coverage(s)	Yes	No
Accidental Damage/Malicious Damage		
Aggravated Theft		
Loss (If applicable)		
Unauthorised Use (Following theft and loss)		
Accessories (If applicable)		
E-Wallet Protection Cover (If applicable)		
Cash out Robbery (If applicable)		
Important Document Cover (If applicable)		

Please provide the following documents (If available/applicable)	Yes	No
Police Report (Compulsory for Aggravated Theft, E-Wallet, Cash Out Robbery, Important Documents)		
Bank/Transaction Statement (E-Wallet, Cash Out Robbery, Important Documents)		
Bank/Transaction Statement showing withdrawal amount (Cash Out Robbery)		
Temporary Visa (Important Documents)		
Invoice/Receipts for replaced documents (Important Documents)		
Incident Report (e.g. Airline Irregularity Report, Hotel/Service Provider's Incident Report, Reports from any Authorities)		
Telco letter confirming suspension of phone line		
Airtime bills showing the unauthorised usage		

Claim History: Have you ever made a claim under the same policy? Yes No

If Yes, please provide the details (e.g. Benefit type claim, date of loss, etc.)

Section E: Declaration

By signing this form, I/We agree that Chubb will use the information supplied here and during the formation and performance of the policy, for policy administration, customer services, claims handling and fraud analysis and prevention, and that Chubb may disclose such information to its service providers, agents, authorities and other parties for these purposes.

I/We authorise any person or entity to provide to Chubb or its authorised representatives, any and all information with respect to any loss and claims, police records, investigation status and results, and such personal information as Chubb in its absolute discretion considers relevant for its assessment of this claim. A photostatic copy of this authorisation shall be considered as effective and valid as the original.

I/We do solemnly and sincerely declare that the foregoing particulars are true and correct in every detail and I/We agree that if I/We have made or in any further declaration or representation shall make any false or fraudulent statements or suppress, conceal or falsely state any fact whatsoever the Policy shall be void and all rights to recover thereunder in respect of past, present or future claims shall be forfeited.

I accept the above declaration for Gadget Insurance.