## CHUBB®

## Chubb Claims Centre: a simplified solution

Experience has taught us the importance of being proactive when managing claims. Chubb understands that a focused, disciplined and decisive approach to claims handling will bring about an expedited outcome, and can deliver an improved result.

With this in mind, Chubb has developed an easy-to-use online claims submission portal. Chubb Claims Centre enables our broker partners and policyholders to lodge claims online, as well as check the status of a claim. Chubb Claims Centre is currently available for Travel Claims and Personal Accident Claims.









## The benefits of using the Chubb Claims Centre include:

- The ability to submit a claim anytime from anywhere on any mobile device, or desktop computer.
- A claim number will be provided immediately, shortly followed by an email and SMS.
- Notification of the claim assigned to a claims assessor within hours, ensuring faster claim settlement.
- The capability for brokers or policyholders to obtain an immediate status update of existing claims online, at any time.



