

# Home Insurance Claims Process

For us to process your claim as efficiently as possible, we would require certain information from you.



## 1. Claim form

- A description of what has happened with all the known details
- Location of loss
- Contact details of the Insured
- Date of loss
- Bank details of the Insured



## 2. Photos

- Coloured photos showing the damage



## 3. Itemised quote/invoice

- Detailing remediation required

Here are some examples of specific information required:



### 1. Water leak

- Repair quote or invoice with details on the cause of damage



### 2. Glass damage

- Quote or invoice with details on the cause of damage



### 3. Accidental damage or loss

- Repair or replacement quote or invoice
- Purchase invoice of damaged/lost item



### 4. Malicious damage, theft or burglary

- Police report
- Repair or replacement quote or invoice



### 5. Temporary accommodation

- Quote or invoice for alternative accommodation



### 6. Third party claims

- Damage report
- Accident report
- Letter of demand from other party
- Statement or invoice from other party

If you have received any other information or documentation from a plumber, electrician, engineer or other professional, please include this in your claim submission.

In an emergency, please contact Chubb as soon as possible.

If the loss is outside of the usual business hours, please call our appointed loss adjuster - McLarens Singapore at +65 6224 0466.

Click here to access the Claim Form

