

# Chubb Property Risk Bulletin: Reduced Occupancy and Premises Shutdown

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Vacant or sparsely occupied properties present unique challenges because they lack the day-to-day activity that naturally mitigates common hazards. For example, a largely unoccupied building may be prone to unauthorised access or malicious damage. Isolating or not continuing to maintain sprinkler systems leaves the building exposed to a potentially severe fire while a reduced security presence may result in an increased risk of intrusion or arson.

There is a danger that routine risk management programs and maintenance protocols are deferred. This may result in the potential for incidents having an increased frequency or severity of loss.

Hazards in unattended buildings may present a risk to visitors, staff, contractors or emergency responders. Poorly lit areas, unprotected floor openings, abandoned chemicals or flammable materials can make it dangerous for those in the building or fighting a fire.

## **Managing the risk**

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While having a sparsely attended property is never a desirable situation some basic steps can be taken to reduce the hazard until it is returned to regular occupancy.

The following should be considered:

- Exterior and interior security
- Decommissioning and recommissioning protocols
- Building condition monitoring
- Protective system supervision and maintenance
- Review of risk management protocols

## **External areas**

- Implement enhanced exterior security including physical measures and guarding protocols
- Remove all excess materials and combustibles such as rubbish bins and idle pallets from around the building
- Trim and maintain vegetation to prevent overgrowth
- Check the roof for vegetation growth, clogged drains or signs of vandalism
- Maintain exterior lighting to deter crime or vandalism

# Unattended property is particularly vulnerable to fire, vandalism, burglary and water damage

## Internal areas

- Provide intrusion, fire and liquid leakage detection for unattended areas. Detection systems should signal to a constantly attended location or monitoring service
  - Ensure that safety related equipment (including emergency lighting, fire extinguishers, etc.) is maintained in an operable condition
  - Minimise the quantities of combustible materials on-site. Hazardous materials should be removed from the premises.
  - Valuable items should be removed or secured in dedicated and controlled areas
  - Interior doors should be closed and secured where applicable
- Contingency plans for utility and infrastructure failure or availability limitations should be reviewed
  - Building inspection protocols should be maintained, with at least weekly inspections of unattended areas recommended
  - Critical hygiene and pest control protocols should continue to be maintained
  - Protective systems impairments should continue to be reported to Chubb via email at [fireimpairment.au@chubb.com](mailto:fireimpairment.au@chubb.com)

## Risk management protocols

- Decommissioning of building services may be considered but should not expose the facility to heating, fire and or security protection outages
- Recommissioning plans should be established
- Maintenance protocols for protective systems (including sprinklers, fire alarms, fire doors, intrusion alarms, CCTV systems, etc.) should continue to be in accordance with recognised standards and manufacturers recommendations. Deviations from normal protocols should be agreed in advance with Chubb Risk Engineering Services
- Machinery and equipment should be decommissioned in a controlled manner to minimise the risk of damage and facilitate future recommissioning. Plans for appropriate maintenance regimes (including statutory and preventative requirements) should be established. It may be necessary to catch up on deferred maintenance prior to recommissioning
- Plans should be established for reduced staffing at monitoring services, security guarding, emergency response and support for previously established response procedures

## Further guidance

The following additional resources should be considered when managing vacant or sparsely attended premises:

- [Chubb Risk Engineering Services – Premises Shutdown Checklist](#)

## Chubb Risk Engineering Services

Chubb has a team of dedicated risk engineers who can assist clients with their property risk exposures.

For more information, please contact [Risk.Engineering.au@chubb.com](mailto:Risk.Engineering.au@chubb.com)

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