

Claim Checklist / *Senarai Semak Tuntutan*

Protector Guard

Benefits / <i>Manfaat</i>	Supporting Documents Required / <i>Keperluan Dokumen Sokongan</i>
Accidental Death / <i>Kematian Akibat Kemalangan</i>	<ol style="list-style-type: none">1. Death certificate <i>Sijil kematian</i>2. Driving license of the deceased (if involved in motor vehicle accident) <i>Lesen memandu si mati (jika terlibat dalam kemalangan kenderaan bermotor)</i>3. Related police report <i>Laporan polis berkenaan</i>4. Sketch plan, photograph and investigation result by the Police authority (if involved in motor vehicle accident) <i>Pelan lakaran, gambar dan keputusan penyelidikan oleh pihak berkuasa Polis (jika terlibat dalam kemalangan kenderaan bermotor)</i>5. Newspaper cutting of the accident, if any <i>Keratan akhbar tentang kemalangan, jika ada</i>6. Detailed post mortem report <i>Laporan post-mortem terperinci</i>7. Toxicology report if blood and urine specimen were taken for test <i>Laporan toksikologi jika spesimen darah dan urin telah diambil untuk diuji</i>8. All relevant diagnostic / pathology/ laboratory/ Imaging report <i>Semua laporan diagnostik / patologi / makmal / imej yang berkaitan</i>9. Burial permit <i>Permit pengebumian</i>10. Completed claim form <i>Borang tuntutan yang dilengkapkan</i>

Accidental Disability / <i>Hilang Upaya Akibat Kemalangan</i>	<ol style="list-style-type: none"> 1. Medical report and all relevant diagnostic / pathology/ laboratory/ Imaging report <i>Laporan perubatan dan semua laporan diagnostik / patologi / makmal / imej yang berkaitan</i> 2. Detailed Specialist Report by the treating doctor on his present condition is required to determine policy liability <i>Laporan Pakar Terperinci tentang keadaan semasanya perlu disediakan oleh doktor yang merawat untuk menentukan liabiliti polisi</i> 3. Completed claim form <i>Borang tuntutan yang dilengkapkan</i>
Accidental Daily Hospital Income / <i>Pendapatan Harian Hospital akibat Kemalangan</i>	<ol style="list-style-type: none"> 1. Documents showing the hospital admission date(s) and hospital discharge date(s) <i>Dokumen yang menunjukkan tarikh kemasukan hospital dan tarikh keluar hospital</i> 2. Doctor's diagnosis notes / Medical report <i>Nota diagnosis oleh doktor / Laporan perubatan</i> 3. Completed claim form <i>Borang tuntutan yang dilengkapkan</i>

1. Please note that all claims notification must be sent to Chubb Claims within 30 days after the occurrence or the commencement.
Sila ambil perhatian bahawa semua pemberitahuan tuntutan mesti dihantar ke Chubb Claims dalam masa 30 hari selepas berlakunya atau bermulanya kejadian.
2. Download the [Claim Form](#). Tick Policy Type (✓) **Perlindungan Tenang** on the claim form.
*Muat turun [Borang Tuntutan](#). Tandakan Jenis Polisi (✓) **Perlindungan Tenang** di Borang Tuntutan.*
3. The claim form has to be completed, signed and attached with the necessary documents according to the section of loss below.
Borang tuntutan hendaklah dilengkapkan, ditandatangani dan dilampirkan bersama-sama dokumen yang perlu menurut seksyen kerugian di bawah.
4. All documents requested above are on without prejudice and additional information/document may be requested. Approval of claim subject to term and condition of Policy.
Semua dokumen yang diminta di atas adalah tanpa prasangka dan maklumat/dokumen tambahan mungkin diminta. Kelulusan tuntutan adalah tertakluk pada terma dan syarat Polisi.

Claim Submission Guide / *Panduan Penyerahan Tuntutan*

1. **By email / Melalui e-mel :**

Indicate with email subject matter: **Perlindungan Tenang** and send to:
*Nyatakan dengan subjek emel: **Perlindungan Tenang** dan hantar ke:*

A&HClaimsConnect.MY@Chubb.com

2. **By mail/ Surat-menyurat :**

ATTN / *KEPADA:*
A&H Claims Department
Chubb Insurance Malaysia Berhad
Wisma Chubb
38 Jalan Sultan Ismail
50250 Kuala Lumpur, Malaysia

3. Walk-in / Kunjungi :

HQ:
Chubb Insurance Malaysia Berhad
Wisma Chubb
38 Jalan Sultan Ismail
50250 Kuala Lumpur, Malaysia

Or visit us at your nearest Chubb Offices. Find it [Here](#) / Atau lawati kami di pejabat-pejabat Chubb terdekat. Cari di [Sini](#).

Contact Us / Hubungi Kami :

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