

Terms and Conditions

In consideration of Chubb Insurance Malaysia Berhad (“Chubb”) agreeing to accept my direct debit authorisation to my credit/debit card (“Card”) account, I hereby agree to accept the following terms and conditions:

1. Chubb shall not be held responsible for any claims, loss, damage and/or expenses arising from the successful or unsuccessful processing of the direct debit due to exceeding credit limits, insufficient funds in my account, malfunction of system, electricity failure and any other factors beyond the Chubb’s control. I am, therefore, responsible to resolve all problems or dispute with my Card Issuing Bank arising from the processing or debiting of my Card.
2. I will notify Chubb in writing of any changes to my Card or cancellation of this authorisation at least one month before the next premium is due (if applicable). Any change will only be effective after Chubb has duly acknowledged receipt of such notice.
3. I hereby agree to keep Chubb indemnified against any claims, loss, damage and/or expenses which the Company may suffer or incur as a result of Chubb acting on my authorisation.
4. In the event that any moneys are refunded by Chubb for any reason, Chubb is authorised to refund the moneys to me by crediting the said sum into my Card account and shall thereafter be fully discharged from all obligations pertaining to the same. Should any dispute arise regarding the refund, I shall refer to the Insured directly for remedies and resolutions.
5. Unless and until Chubb receives written notification of my death, incapacity or revocation of this authorisation, this authorisation will remain in force and effective.

I hereby acknowledge that the policy or renewal will not be effective if this direct debit authorisation request is subsequently rejected by the Card Issuing Bank. I shall settle any outstanding premium until this authorisation is effective.

Contact Us

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