

Terms & Conditions



1. This campaign ("Campaign") is jointly organized by BIGLIFE Sdn. Bhd. (referred to as **"BIG"**) and Chubb Insurance Malaysia Berhad (herewith referred to as **"Chubb"**) (jointly referred to as "the Organizers").
2. By participating in this Campaign, all participants ("Participants") are deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Campaign as stated herein and any additional terms and conditions stipulated by the Organizers from time to time (as may be applicable) including the decisions of the Organizers in all matters related thereto.
3. Information on how to participate in this Campaign shall form part of the conditions of entry in this Campaign. Participation in this Campaign is deemed acceptance of the conditions of entry. Acceptance of the Terms and Conditions is a condition of entry.
4. Campaign Period: From 19th June 2020 until 30th September 2020 inclusive unless advised otherwise by the Organizers. The Organizers reserve the right to amend or extend the duration of this Campaign at any time as deemed fit without prior notice to Participants.
5. To qualify and participate in this Campaign, Participants must satisfy the following requirements ("Campaign Requirements"):
 - a. Must be a Malaysian, age 18 to 70 years old, an existing BIG member (having subscribed and registered for membership and loyalty rewards program operated by BIG under the name "BIG Loyalty Program.") and have a unique registration number known as the "BIG Member ID" issued by BIG at the point of participation in this Campaign;
 - b. Participants must participate in a survey at the Dedicated Website(as defined hereinafter) hosted by Chubb during the Campaign Period and enter their personal information and BIG Member ID ("Successful Submission");
 - c. Only Successful Submission made via the Dedicated Website will be awarded with BIG Points and a Dental Preventive Check*;
 - d. Every Successful Submission by Participants will be eligible for an award of 50 BIG Points and a Complimentary Dental Screening & Consultation*

*Please refer to Schedule 1 on the terms & conditions, redemption process and participating dental clinics for the Complimentary Dental Screening & Consultation arranged and managed by Inova Care Sdn Bhd (herewith referred to as "Inova Care").

6. The Organizers reserves the absolute right, at any time, to verify the validity of Successful Submission and eligibility of Participants at any point in time. Without limitation, Participants agree to provide a copy of any documents as necessary to the Organisers upon request. The Organisers' decision in relation to all aspects of this Campaign are final, binding and conclusive under any circumstances and no correspondence nor appeal will be entertained.
7. The award of BIG Points will be credited to the Participant's BIG Membership account within twenty-one (21) days (or any other period as the Organizers deem necessary) of the Successful Submission subject to the Organizers receiving all necessary information required.
8. Only Participants who fulfil the Campaign Terms and Conditions (including the Campaign Requirements) shall be eligible for the award of BIG Points. The Organizers reserve the absolute right to substitute and/or replace the award of BIG Points from time to time without any prior notice to the Participants.
9. BIG Points are not exchangeable and/or transferable and cannot be exchanged or redeemed for cash.
10. The Organizers reserve the right at their sole discretion to disqualify any Participant and/or to retract or forfeit the award of BIG Points from any Participant if they believe the Participant has (singularly or jointly with any other Participant) undertaken fraudulent practices and/or activities to earn the BIG Points or undertaken in any activities harmful to this Campaign or to the Organizers.
11. The Organizers reserve the right to use any personal data and/or images of Participants in the manner provided in the Organizers' Personal Data Protection Notice in the survey webform ("PDPA Notice") and/or its respective Privacy Policy which is available on the Organizers' respective websites . All Participants are deemed to have read the PDPA Notice and Privacy Policy and consented to such use of their personal data with no monetary payment whatsoever.
12. Participants may be contacted, at any time deemed appropriate by the Organizers, via email or any other mode of communication deemed appropriate by the Organizers.
13. The Organizers accept no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted, or misdirected submission, transaction or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.
14. The Organizers reserve the absolute right to cancel, terminate or suspend this Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizers shall not entitle the Participants to any claim or compensation against the Organizers for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension of this Campaign.
15. The Organizers, their subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign (in which case that liability is limited to the minimum allowable by law).
16. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the Campaign. In the event of any inconsistency between the English version and any translation thereof, the English version of the Terms and Conditions shall prevail and supersede.
17. The Organizers reserve the absolute right to vary, delete or add to any of these Terms and Conditions (wholly or in part) from time to time without any prior notice to the Participants. The Organizers' decision in relation to all aspects of this Campaign including the award of BIG Points to eligible Participants is deemed final, binding and conclusive under any circumstances and no correspondence, complaint or appeal whatsoever will be entertained.
18. Usage of BIG Points are subject to the BIG Membership terms and conditions which can be found at www.airasiabig.com
19. These Terms and Conditions shall be governed by the laws of Malaysia.

Schedule 1*

1. Redemption Period: 1st June 2020 till 31st December 2020.
2. Campaign is only open to Malaysian citizens, ages 18 to 70 years old.
3. Inova Care will email to eligible BIG members a Voucher for redemption within 14 days upon successful submission of the survey. If you did not receive the Voucher, kindly contact Inova Care Hotline at +603 2027 4788 (Mondays to Fridays, 9am to 6pm).
4. Upon receiving the Voucher, eligible BIG members can contact Inova Care Hotline or email Malaysia@inovacare.com for appointment scheduling and booking prior to visiting the dentists.
5. All dental appointments must be made with at least 30 days' notice through the Inova Care Hotline at +603 2027 4788 (Mondays to Fridays, 9am to 6pm).
6. For every successful survey submission, BIG member is entitled to redeem: 1 (One) Complimentary Dental Screening & Consultation (using Intra Oral Camera where the patient can view their own teeth on the screen and the dentist will show & explain the condition.)
7. Other Services with special prices for BIG member should they choose to add on and self-pay:
 - Professional Scaling & Polishing for RM 120 per Pax (normal price RM200)
 - Professional Scaling & Polishing for RM 200 for 2 Pax (normal price RM400)
 - YOTUEL Home Whitening for RM 688 per Pax (normal price RM900)
 - YOTUEL In-Office Whitening for RM 888 per Pax (normal price RM1,200)

Redemption Process

1. BIG members are required to contact Inova Care directly for appointment scheduling with dentists by contacting: Inova Care Hotline: +603 2027 4788 (Mondays to Fridays, 9am to 6pm) or via email Malaysia@inovacare.com.
2. Minimum 30 days booking in advance required for redemption of the Complimentary Dental Screening & Consultation.
3. Inova Care will record BIG member details and preferences (time, date and location), and advise BIG member after consulting with participating dental clinics.
4. Upon confirmation from the designated participating dental clinic, Inova Care will coordinate with the BIG member on the consultation time, date and location of the clinic.
5. Inova Care will inform the participating dental clinic with BIG member's name, contact details, time and date of visit, or any special request.

Terms and Conditions of the Redemption

1. BIG member will not be charged any cost for the Complimentary Oral Care and Preventive Screening and Consultation.
2. The Complimentary Oral Care and Preventive Screening and Consultation is only valid for 1 person/ BIG member for the first visit only.
3. The Complimentary Oral Care and Preventive Screening and Consultation is not transferable.
4. All treatments are subject to dentist availability which will be coordinated and advised by Inova Care.
5. YOTUEL Whitening products are available while stocks last.

6. BIG members are only entitled for the special treatment at participating dental clinics under this Campaign.
7. Additional treatment not covered will be paid directly to the dental clinic by cash/card after treatment (self-pay).
8. Operating hours will be subject to MCO and/or CMCO guidelines issued by the federal government or local state government which may subject to change from time to time.
9. Other terms and conditions are at the participating dental clinic's discretion.
10. Other than the Complimentary Oral Care and Preventive Screening and Consultation, additional treatment, should require, will be at the expense of the BIG member unless members have a prior dental insurance plan with Inova Care. Should such a scenario arise, members are required to contact Inova Care for approval. Inova Care will not be held responsible for any treatment and expenses incurred by the BIG member proceeding after the Complimentary Oral Care and Preventive Screening and Consultation.

Inova Care's Participating Dental Clinics Listing

No	State	Location	Clinic Address
1	TIEW DENTAL CLINIC SELANGOR	BANDAR PUTERI PUCHONG (BPP)	71, Jalan Puteri 2/1, Bandar Puteri, 47100 Puchong, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
2		BANTING (BTG)	126 & 128, Tingkat 1, Jalan Bunga Pekan, 42700 Banting, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
3		BALAKONG, CHERAS (BLK)	No. 23, Tingkat 1 & 2, Jalan Sec. SS 2/1, Pekan Batu 11, Bandar Cheras, 43200 Kajang, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
4		SEKSYEN 9, SHAH ALAM (Sek.9)	3rd Floor, No.33, Jalan Tengku Ampuan Zabedah F 9/F, 40100 Shah Alam, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
5		SERI KEMBANGAN (SK)	No. 1, Tingkat 1, Jalan Perusahaan Serdang Off Jalan Seri Kembangan, 43300 Seri Kembangan,Selangor
			Mon - Fri : 9.30am - 7pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
6		SUNGAI LONG, KAJANG (SL)	7-01, Jalan SL 1/10, Bandar Sg. Long, 43000 Kajang, Selangor
			Mon - Fri : 9.30am - 7pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
7		BDR. BARU BANGI (BBB)	C-8-01 (1st floor), Block C, Plaza Paragon Point @ BICC, Jalan Medan Pusat Bandar, 43650 Bandar Baru Bangi, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed

No	State	Location	Clinic Address	
8		BUKIT TINGGI, KLANG (KLG)	No.72-1, Tingkat 1, Lorong Batu Nilam 4B, Bandar Bukit Tinggi, 41200 Klang, Selangor	
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed	
9		PUCHONG PERDANA (PCP)	1, Tingkat 1, Jalan Perdana 3/3, Taman Puchong Perdana, Bt 12 3/4, Jalan Puchong Perdana, 47100 Selangor	
			Mon - Fri : 9.30am - 8pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm	
10		SEMENYIH (SEM)	No. 30, Tingkat 1, Jalan Pasar Baru, 43500 Semenyih, Selangor	
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed	
11		SETIA ALAM (STA)	Unit 14-2-1, Jalan Setia Prima Q U13/Q, Seksyen U13, 40170 Setia Alam, Shah Alam, Selangor	
			Mon - Fri : 9.30am - 8.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm	
12		TIEW DENTAL CLINIC SELANGOR	SRI GOMBAK (SGK)	No. 1-23A, Jalan Prima SG 1, Prima Seri Gombak, 68100 Batu Caves, Selangor
				Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
13			SS2, PETALING JAYA (SS2)	No.7, Mezzanine Floor, Jalan SS2/67, 47300 Petaling Jaya, Selangor
				Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
14			SUNGAI CHUA, KAJANG (SC)	No. 9, Tingkat 1, Jalan M / J 1 ,Taman Majlis Jaya , Jalan Sg.Chua, 43000 Kajang , Selangor
				Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
15			TAMAN KINRARA PUCHONG (KRR)	No.22A, Jalan Kinrara, Taman Kinrara, off Jalan Puchong, 47180 Puchong, Selangor
				Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
16	TELOK PANGLIMA GARANG (TPG)		No. 164, Tingkat 1, Jalan Utama 2, Taman Jaya Utama, 42500 Telok Panglima Garang, Selangor	
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed	
17	TAMAN MAYANG, PETALING JAYA (PJ)		No. 5A, Tingkat 1, Jalan SS 25/23, Taman Plaza, 47301 Petaling Jaya, Selangor	
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed	

No	State	Location	Clinic Address
18		TAMAN ENG ANN, KLANG (TEA)	No.2-1, Jalan Kasawari 5, Taman Eng Ann, 41150 Klang, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
19		TAMAN SUNTEX, KAJANG (SUN)	No.25, Jalan Kijang 1, Taman Suntex, 43200 Kajang, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
20		TAMING JAYA, SERI KEMBANGAN (TJ)	25-1, Jalan Medan Taming 3, Pusat Perniagaan Taming Jaya 1, 43300 Seri Kembangan, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
21		SUNGAI BULOH (TSB)	No. 69-2, Jalan Nautika A U20/A, TSB Commercial Centre Sg Buloh, 40160 Shah Alam, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
22		SS24, PETALING JAYA (SS24)	No. 45. Tkt 1, Jalan SS24/8, 47301 Petaling Jaya, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
23	TIEW DENTAL CLINIC SELANGOR	PUCHONG JAYA (PCJ)	2A, Jalan Kenari 1, Bandar Puchong Jaya, 47100 Puchong, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
24		KELANA JAYA (KJ)	J-12-2, Jalan SS6/16, Dataran Glomac, Kelana Jaya, 47301 Petaling Jaya, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
25		TAMAN SRI MANJA, PETALING JAYA (TSM)	9, Jalan SM10, Taman Sri Manja, 46000 Petaling Jaya Selatan, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
26		TAIPAN USJ 10, SUBANG JAYA (USJ 10)	23-A, Jalan USJ 10/1E, 47620 Subang Jaya, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
27		SUBANG PERDANA (SBP)	32A, Tingkat 1, Jalan Dinar C U3/C, Seksyen U3, Taman Subang Perdana, 40150 Shah Alam, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed

No	State	Location	Clinic Address
28		TAMAN SELAYANG JAYA (SEL)	No. 49 (Ground Floor), Jalan SJ/7, Taman Selayang Jaya, 68100 Batu Caves, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
29	MYDENTAL CLINIC	TAMAN SEGAR, CHERAS (CHR)	1-M, Jalan Manis 4, Taman Segar, 56100 Batu 9 Cheras, Wilayah Persekutuan Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
30		SS19, SUBANG JAYA (SJ)	27, Tingkat 1, Jalan SS 19/6, 47500 Subang Jaya, Selangor
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
31	WHITE DENTAL COSMETIC CENTRE	BANGSAR SOUTH (BSS)	Wisma Life Care, L2-F, Level 2, No. 5, Jalan Kerinchi, 59200 Bangsar South, Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
32		KOTA KEMUNING (KK)	No. 65, Jalan Anggerik Vanilla N31/N, Kota Kemuning, Seksyen 31, 40460 Shah Alam Selangor
			Mon - Fri : 9.30am - 8.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
33		SRI PETALING (SP)	No.1-1, Jalan Radin Bagus 3, Bandar Baru Sri Petaling, 57000 Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
34	TIEW DENTAL CLINIC KUALA LUMPUR	BANDAR SRI PERMAISURI, CHERAS (SPM)	No.103-1, Jalan Dwitasik 1, Dataran Dwitasik, Bandar Sri Permaisuri, 56000, Cheras, Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
35		DAMAI PERDANA, CHERAS (DP)	No.2-1, Jalan Damai Perdana 1/9a, Bandar Damai Perdana, 56000 Cheras, Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
36		KEPONG (KPG)	No.16-1, Jalan Metro Perdana 8, Taman Usahawan Kepong, 52100 Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
37		Overseas Union Garden (OUG)	No.56A (Tingkat 1), Jalan Hujan Rahmat 2, Overseas Union Garden, 58200 Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed

No	State	Location	Clinic Address
38		SETAPAK (STP)	No.6-1, Jalan 3/50c, Taman Setapak Indah Jaya, Off Jalan Genting Kelang, 53300 Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
39		TAMAN PUTRA, AMPANG (AMP)	No.29A, Jalan Bunga Tanjung 6A Taman Putra, 68000 Ampang, Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
40		TAMAN DAHLIA, CHERAS (TD)	109-1, Jalan 34/154, Taman Dahlia Cheras, 56000 Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
41		TAMAN CHERAS (TC)	35, Tingkat 1, Jalan Kaskas 2, Taman Cheras, 56100 Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
42		TAMAN MALURI, CHERAS (TM)	267A, Jalan Mahkota, Taman Maluri, 55100 Cheras, Kuala Lumpur
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
43	TIEW DENTAL CLINIC NEGERI SEMBILAN	NILAI (N)	PT 4772 A, Tingkat 1, Jalan TS 1/19, Taman Semarak, 71800 Nilai, Negeri Sembilan
			Mon - Fri : 9.30am - 5.30pm Sat : 9.30am - 5pm Sunday : Closed
44	TIEW DENTAL CLINIC JOHOR	BUKIT INDAH, JOHOR (BI)	Wisma SP Setia, No. C3-0427(4th Floor) , Jalan Indah 15, Taman Bukit Indah, 81200 Nusajaya, Johor
			Mon - Fri : 10am - 6pm Sat : 10am - 5.30pm Sunday : Closed
45		SKUDAI NUSA BESTARI, JOHOR (NSB)	No.3-01, Jalan Bestari 1/5, Taman Nusa Bestari 2, 81300 Skudai, Johor Bahru
			Mon - Fri : 10am - 8.30pm Sat : 10am - 5.30pm Sunday : 10am - 1.30pm
46		SKUDAI MUTIARA MAS, JOHOR (TMM)	21A, Jalan Mutiara 1/2, Taman Mutiara Mas, 81300 Skudai, Johor
			Mon - Fri : 10am - 6pm Sat : 10am - 5.30pm Sunday : Closed
47		TAMAN PERLING, JOHOR (TP)	314A, Jalan Simbang, Taman Perling, 81200 Johor Bahru, Johor
			Mon - Fri : 10am - 6pm Sat : 10am - 5.30pm Sunday : Closed

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48	TIEW DENTAL CLINIC PENANG	BUTTERWORTH, PENANG (RU)	No.65, Tingkat 1, Lorong Teras Jaya 2, Kawasan Perniagaan Teras Jaya,13400 Butterworth, Pulau Pinang
			Mon - Fri : 10am - 8.30pm Sat : 10am - 5.30pm Sunday : Closed
49		JELUTONG, PENANG (JLT)	51-1, Jalan Lenggong, Vantage Point, 11600 Jelutong, Penang
			Mon - Fri : 10.30am - 6.30pm Sat : 10.30am - 5.30pm Sunday : 10.30am - 1.30pm
50		AYER ITAM, PENANG (AI)	62-2, Jalan Pisang Berangan, 11500 Bandar Baru Ayer Itam, Pulau Pinang
			Mon - Fri : 10.30am - 6.30pm Sat : 10.30am - 6pm Sunday : Closed
51		CHAI LENG PARK, PENANG (CLP)	36, Lebuh Kurau 3, Chai Leng Park, 13700 Prai, Pulau Pinang
			Mon - Fri : 9.30am - 8pm Sat : 9.30am - 5pm Sunday : 9.30am - 1pm
52		ISLAND GLADES, PENANG (ISG)	2-J, Lorong Delima 6, 11700 Island Glades, Pulau Pinang
			Mon - Fri : 9am - 5pm Sat : 9am - 4.30pm Sunday : Closed