

# Claims Checklist

## GoInsure 3



Benefits	Supporting Documents Required
<b>Accidental Death / Funeral Expenses</b>	<ol style="list-style-type: none"> <li>1. Death certificate</li> <li>2. Driving license of the deceased (if involved in motor vehicle accident)</li> <li>3. Related police report</li> <li>4. Sketch plan, photograph and investigation result by the Police authority (if involved in motor vehicle accident)</li> <li>5. Newspaper cutting of the accident, if any</li> <li>6. Detailed post mortem report</li> <li>7. Toxicology report if blood and urine specimen were taken for test</li> <li>8. All relevant diagnostic / pathology/ laboratory/ Imaging report</li> <li>9. Burial permit</li> <li>10. Completed claim form</li> </ol>
<b>Accidental Disability Benefit</b>	<ol style="list-style-type: none"> <li>1. Medical report and all relevant diagnostic / pathology/ laboratory/ Imaging report</li> <li>2. Detailed Specialist Report by the treating doctor on his present condition is required to determine policy liability</li> <li>3. Completed claim form</li> </ol>
<b>Accidental Medical Expenses Benefit (Reimbursement Basis)</b>	<ol style="list-style-type: none"> <li>1. Original Medical Bill(s) and Receipt(s)</li> <li>2. Doctor's diagnosis notes / Medical report and all relevant diagnostic / pathology/ laboratory/ Imaging report</li> <li>3. Driving license (if involved in motor vehicle accident)</li> <li>4. Completed claim form</li> </ol>
<b>Covid-19 Bereavement</b>	<ol style="list-style-type: none"> <li>1. Completed claim form</li> <li>2. Death certificate</li> <li>3. Complete medical report from attending doctor</li> <li>4. Burial permit</li> </ol>

1. Please note that all claims notification must be sent to Chubb Claims within 30 days after the occurrence or the commencement.
2. The claim form has to be completed, signed and attached with the necessary documents according to the section of loss below.
3. All documents requested above are on without prejudice and additional information/document may be requested. Approval of claim subject to term and condition of Policy.

## Claim Submission Guide

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1. By email

A&HClaimsConnect.MY@Chubb.com

2. By mail

ATTN: A&H Claims Department

Chubb Insurance Malaysia Berhad, Wisma Chubb, 38 Jalan Sultan Ismail 50250 Kuala Lumpur, Malaysia

## Contact Us

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Chubb Insurance Malaysia Berhad

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