## **Transportation: Uber Instructions**

CHUBB

We look forward to welcoming you to Lafayette Hill, Pennsylvania for our upcoming Accident & Health Producer Advisory Council Meeting.

Chubb is delighted to be partnering with Uber to provide you complimentary transportation to and from the *Chubb Hotel & Conference Center*.

**Instructions:** If you don't already have Uber please visit the "App Store" of your smart phone by searching "Uber".

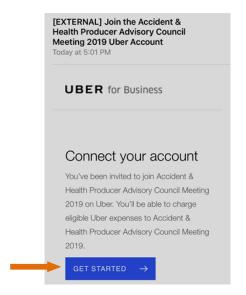


The App looks like this.

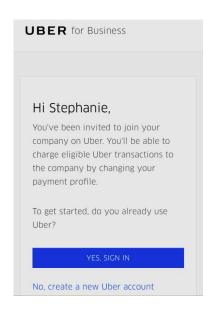
#### **Uber Instructions:**

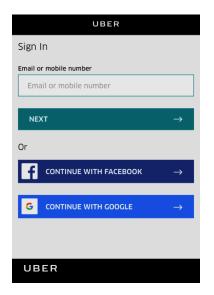
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 You will receive an invite from Uber to add "Accident & Health Producer Advisory Council Meeting 2019" from this email address <u>Uber@uber.com</u> subject: [EXTERNAL] Join the Accident & Health Producer Advisory Council Meeting 2019 Uber Account

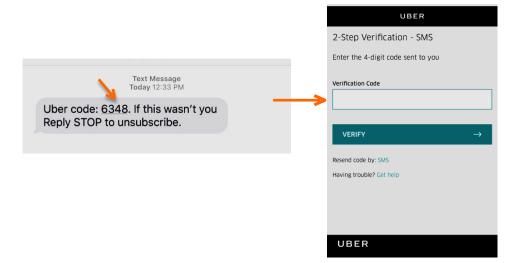


- 2. Please click the blue button "Get Started"
- 3. You will then be directed to a new page. Please login to your existing Uber account (i.e. your personal or business one). If you don't have an existing personal Uber account on your smartphone, please set up one before proceeding forward (by downloading Uber in the App Store). To do this, please click "No, create a new Uber Account" and follow the instructions to set up your new account.



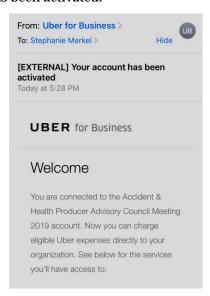


4. Once you have put your username and password in, you will be sent a verification text to the phone number that your Uber account is connected to. Please put your verification code into the field in the Uber set up browser.



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5. Once you have confirmed your account- A confirmation that you have successfully activated your Accident & Health Producer Advisory Council Meeting 2019, transportation needs will be sent to your email. Please look out for this email address: <a href="mailto:uber@uber.com">uber@uber.com</a> with the subject: [EXTERNAL] Your account has been activated.



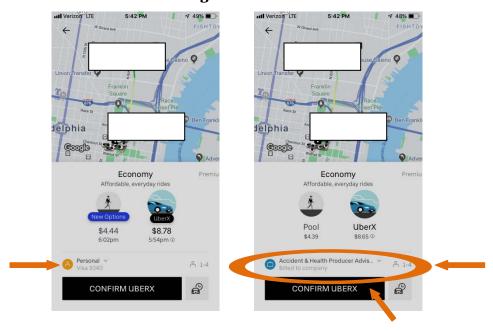
# <u>Instructions once you are ready for your transportation to the hotel to the Chubb Hotel & Conference Center:</u>

- 1. Please open the Uber app in your phone.
- 2. Click "Where to?" and put the hotel address in:

### Chubb Conference Center: 309 Manor Road Lafayette Hill, PA 19444

### Current Location: the Airport you arrived at or Other

6. Please switch from the personal to the "Accident & Health Producer Advisory Council Meeting 2019" profile (see below picture). Click the drop down menu "Personal" icon, located at the bottom of your screen-click on the icon indicted below and switch to "Accident & Health Producer Advisory Council Meeting 2019"



Once you see "Accident & Health Producer Advisory Meeting 2019" instead of "Personal" in the bottom of your screen, please click the "Confirm" button at the bottom of your screen. Your ride should arrive shortly.

Please note that the app (when using Accident & Health Producer Advisory Council Meeting 2019) will not allow you to go anywhere else other than to and from the Chubb Center

If you have any questions or need assistance with Uber, please contact:

Evann Specht M: 215.201.89790

Email: Evann.specht@chubb.com

OR

Email: business-support@uber.com

