

Claim form - Travel

This document contains fillable form fields.
It is recommended you **download** the file to fill in your information.

Data protection

We use personal information which you supply to us [or, where applicable, to your insurance broker] for underwriting, policy administration, claims management and other insurance purposes, as further described in our Master Privacy Policy, available here: <https://www2.chubb.com/ie-en/footer/privacy-policy.aspx> or by searching 'Master Privacy Policy' on <https://www2.chubb.com/ie-en/>. You can ask us for a paper copy of the Privacy Policy at any time, by contacting us at dataprotectionoffice.europe@chubb.com.

Before completing this claim form you may prefer to submit your claim online, 24 hours a day, 7 days a week. It's easy to use and provides a contemporary claims experience for all customers www.chubbclaims.ie

Please write in black ink and use block capital letters.

- All relevant sections must be completed or marked 'not applicable'.
- Complete the checklist and ensure that you sign the declaration at the end of this form.

Name of Policyholder:

Certificate/Policy Number:

Insured details

Insured Person forename(s) (Mr/Mrs/Miss/Ms):

Insured Person surname:

Full address:

Daytime Telephone Number:

Evening Telephone Number:

Postcode:

Date of birth:

Email Address:

Claimant details

Full Name of Claimant	Date of Birth	Claimant's Address (if different to insured person)	Relationship to Insured Person
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Travel details

Type of travel: Business Leisure

If you have answered Leisure, please select the type of policy you hold

Annual – a personal travel insurance policy that provides cover for multiple holidays over a period of one year

Single – a personal travel insurance policy that provides cover for one holiday for a specified period of time

Backpacker – a personal travel insurance policy that provides cover for travelling and working abroad for a specified period of time

Secondee – a business travel insurance policy that provides cover for holidays taken by an employee living and working abroad

Country of departure:

Country of destination:

Country & City of Incident/Loss:

Date journey was booked:

Method of transport (if loss occurred in transit):

Scheduled departure date:

Time:

Scheduled arrival date:

Time:

Scheduled return date:

Time:

Please select your claim type by ticking from the selections below

Medical Expenses	Travel Disruption	Personal Belongings
Injury	Cancelled trip	Lost
Illness	Trip cut short/ missed activities	Stolen
	Missed departure/connection	Damaged
	Delay	Delayed

Please go to **Section 1**

Please go to **Section 2**

Please go to **Section 3**

1. Medical Expenses

Please give date, time and place where injured or taken ill:

Date / time:

Place:

Please describe the illness suffered/injuries sustained and details of treatment:

Have you suffered from this injury/illness in the past?

Yes No

If YES please provide the date you first suffered from this injury/illness

Did you have a valid EHIC card at the time of this incident?

Yes No

If YES please provide card details

Did the incident result in hospitalisation?

Yes No

If YES, what was the date and time that you were admitted and discharged:

Admitted:

Discharged:

Please provide the name and address of your usual General Practitioner

Please provide name and address of hospital and treating physician:

Please go to Section 4 Additional Information

2. Travel disruption

Actual Departure Date/Time:

Actual Return Date/Time:

If delayed, please state total delay time:

Hours

Please give the reason for cancellation/curtailment/delay of the journey:

What was the date of Cancellation/Curtailment/Delay:

Please describe the illness/injury in more detail:

If the cancellation/curtailment was due to illness or injury, please confirm: Did you or a family member suffer the injury/illness?

Me Family Member

If family member, what is their relation to you?

Have you/family member suffered from this injury/illness in the past?

Yes No

If YES please provide the date you/family member first suffered from this injury/illness

Doctor's statement

This section must be fully completed by your own doctor or doctor providing outpatient treatment - any fee for completion of this section is the responsibility of the Insured Person.

Nature of complaint preventing travel:

Date treatment first sought:

Was cancellation of the journey medically necessary?

Yes No

Signed:

Validation stamp:

Date:

Please go to Section 4 Additional Information

3. Personal belongings

Please give date of the loss/damage/theft/delay:

Please give full details of the loss/damage/theft/delay:

Please provide the name of the authorities that this incident was reported to, and any references e.g. police, airline, hotel etc.

If the loss, damage or delay was caused by an airline or carrier, please provide:

Name of airline/carrier:

Amount of compensation received:

Baggage delay only – please confirm:

Scheduled date and time of baggage arrival:

Actual date and time of baggage arrival:

Total delay time:

Hours

Please go to Section 4 Additional Information

Please provide any additional relevant information about your claim:

Payee's bank details

If we approve your claim, we can credit the money direct to your bank account. This method is quicker, safer and more reliable than payment by cheque. If you would like us to do this, please complete the following:

Name of your Bank/Building Society

IBAN

Address

BIC

Account Number

Name of Account Holder(s)

Declaration

I declare that all the information given is to the best of my knowledge and belief, full true and correct. I give permission for any Medical Practitioner, Law Enforcement Agency or Statutory/Regulatory Authority mentioned with respect to this claim, to release information regarding my records.

Signed:

Date:

Checklist

Please enclose supporting documents. See list of examples below:

Medical Expenses

- Medical invoices
- Medical confirmation of illness/injury

Travel Disruption

- Original travel documents
- Replacement travel documents
- Airline confirmation of reason for cancellation/curtailment/delay
- If cancelled for medical reason – proof of this e.g. medical certificate
- If any other reason for cancellation – confirmation from relevant body
- Original boarding pass
- New boarding pass

Personal Belongings

- Receipts for items claimed
- Receipt/invoice for replacement items **or**
- Replacement estimates
- Travel documents
- Police report
- Property Irregularity Report
- Other loss report
- Receipts /invoices for emergency items purchased (in the event of baggage delay)

Please return the completed claim form together with any enclosures to your Insurance Broker or Chubb and please ensure:

You have completed all relevant questions on this claim form

You have enclosed all requested original documents
(we recommend you retain copies)

You have signed this claim form

Thank you for fully completing this claim form and enclosing all supporting documentation.

Chubb. Insured.SM

We use personal information which you supply to us [or, where applicable, to your insurance broker] for underwriting, policy administration, claims management and other insurance purposes, as further described in our Master Privacy Policy, available here: <https://www2.chubb.com/ie-en/privacy-policy.aspx> or by searching 'Master Privacy Policy' on www.chubb.com. You can ask us for a paper copy of the Privacy Policy at any time, by contacting us at dataprotectionoffice.europe@chubb.com.

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