

Time to Fly: The Impact of Covid-19 on the Present and Future of Business Travel

Chubb, the world's largest publicly traded P&C insurance company, commissioned a global survey of business travellers on the impact of Covid-19. Here are key findings from business travellers in Europe

72%
say their overall job effectiveness has been hurt by Covid-19



68%
believe their companies are less effective in serving clients and business partners



81%
believe they miss important visual clues from body language that you can only get during in-person meetings



83%
can't wait to get back on the road



81%
are now paying more attention to what travel insurance covers



81%
say airlines are doing everything they can to operate safely



86%
worry about getting Covid-19



68%
are willing to pay more to keep the middle seat open



76%
are confident their company will take care of them if they get sick while traveling



67%
expect post-Covid travel budgets will be cut to reduce expenses



The survey, conducted for Chubb by Dynata, was fielded between February 24 and March 30, 2021. The results are based on 2,100 completed surveys. The margin of error for the is +/-2% in the aggregate. To qualify, respondents were screened to be residents of one of 16 countries across four regions (North America, Europe, Asia Pacific and Latin America), 20 years of age or older, and currently employed with a minimum household income of \$50,000 (in the U.S.; comparable countries vary). In addition, respondents travel overnight for business in a typical year.

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